# 911 Link

Mobile application designed to address the critical issue faced by major cities where 911 call centers are inundated with non-emergency calls, causing delays for those with life-threatening situations.

# launch page

Users can quickly and easily access the two main functions of your app, while the option for the Medical ID/Profile is readily available in the header for quick access.

Non- emergency Reporting

Silent emergency reporting



**911 LINK**

**NON-EMERGENCY REPORT** >

Non-urgent issues.
(Ex: vandalism, nose complaints)

**SILENT EMERGENCY REPORT** >

Immediate dicreet help & Asstistance

**Med ID/Profile**
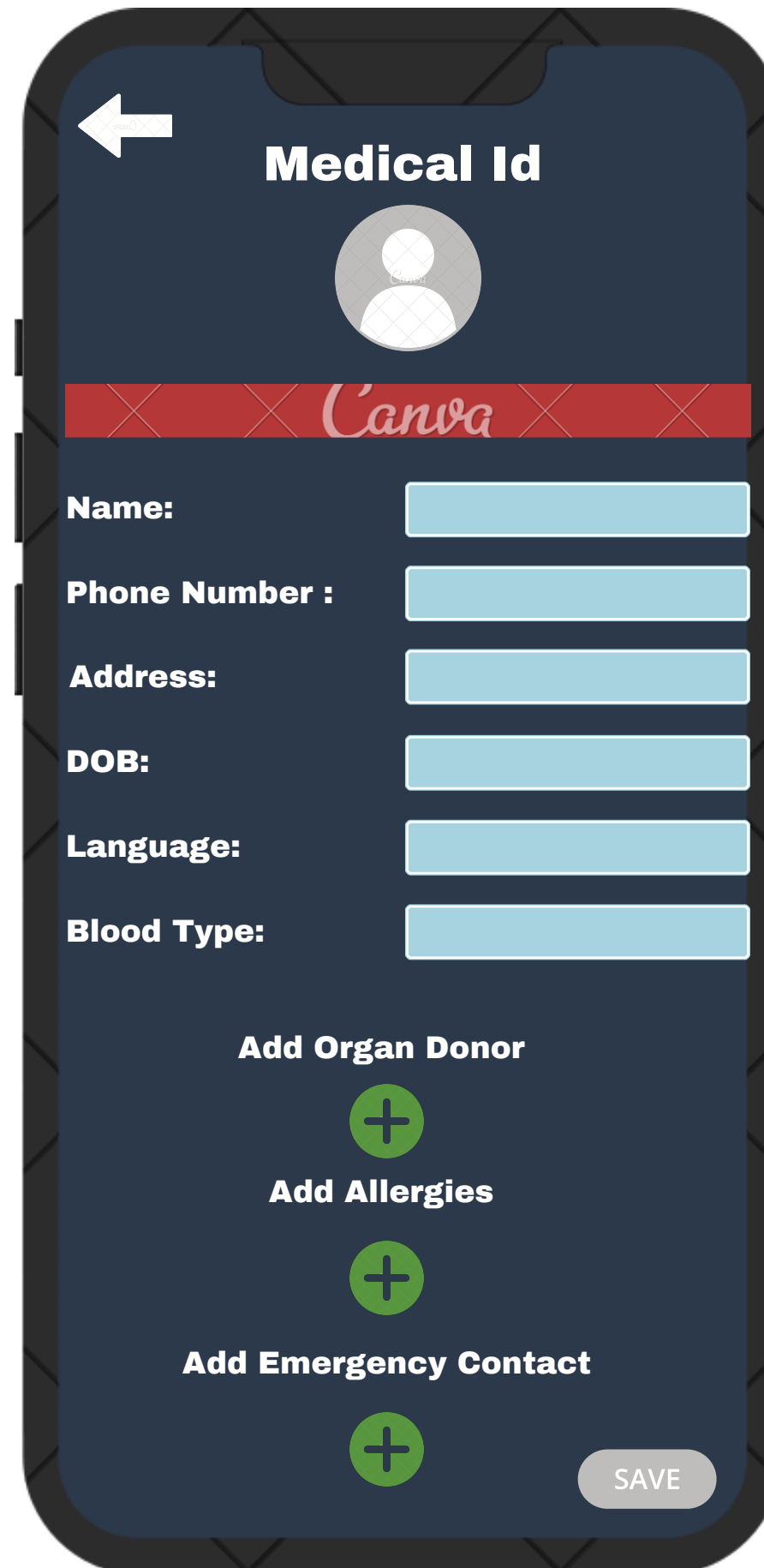tap this to access critical information first responders will have.

**Non-emerg. Reporting**
Lighter color and bold emphasis on Report non emergency.

**Silent Emergency**
directly below the non. breif description of the buttton function.... "non verbal & Discreet help.

# Medical ID

Users & 911 dispatchers can tap this to access their information, medical history, and emergency contacts.

This provides critical information to first responders in case of an emergency.

## Medical Id

Name:

Phone Number :

Address:

DOB:

Language:

Blood Type:

Add Organ Donor

Add Allergies

Add Emergency Contact

SAVE

● **Profile available to dispatchers**

The User info will be optional fill in. will be visible in emergency situations when contacting 911 dispatchers.

● **Save Feature**

Allows updates to be made and for sections to be removed.

# Silent Reports

## Accommodate Callers and all sensitive situations

- This is specially designed to assist individuals with hearing disabilities and those who may be non-verbal or unable to communicate during episodes.

- In a discreet, non-verbal call, both the camera and microphone are activated automatically, ensuring that help is on the way even in the most challenging situations.



**REC**

**911 what is your emergency**

**my mom fell to the ground**

**Is your mom okay? Whem did she fall?**

### Instant Activation of Camera & Audio

Active camera and microphone feed shared with a 911 representative.

### Message Interface

Direct contact to 911 representative via texts.

## Public Safety

- Fallen Trees
- Mud slide
- Damaged lights
- Mud slide
- Hazardous street
- Exposed Wires
- Other

max  50 characters

Fill in description...

SUBMIT

## Theft

- Shoplifting
- Package Theft
- Pet Theft
- Business Theft
- Pet Theft
- Package Theft
- Other

max  50 characters

Fill in description...

SUBMIT

## Thank you for reporting!

911 LINK

Report

# Non-Emergency Reports

- feature for non-emergency situations that still require reporting. By diverting these calls from the 911 line, we free up valuable resources for those in dire need.
- Concerns will be heard, and the appropriate response will be initiated, without causing delays for true emergencies.

**Report**

911 LINK

Canva

Public Safety

Public Nuisiance

Environment concerns

Property Concern

Traffic Violations

Animal Welfare

Harassment

Theft

Lost Property

Policy Violations

## General Categories for Assistance

Get notified every time there's a relevant unread update.

## Ranked in Priority

Response time and priority queue by severity of report.