



Recommended Practices for Improving the Impact of Enterprise Open Source Development and Participation

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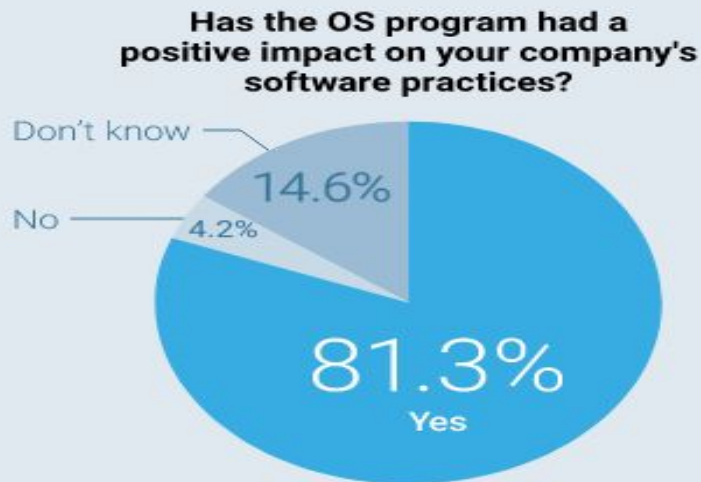
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Smart companies have an open
source strategy

The rise of open source program offices

<https://github.com/todogroup/survey/tree/master/2019>

Open Source Programs are Overwhelmingly Beneficial



Source: "Open Source Programs in the Enterprise - 2019" Survey.

Q: Has the open source program had a positive impact on your company's software practices? n=576.

Q: If yes, please provide one or two specific examples. n=228.



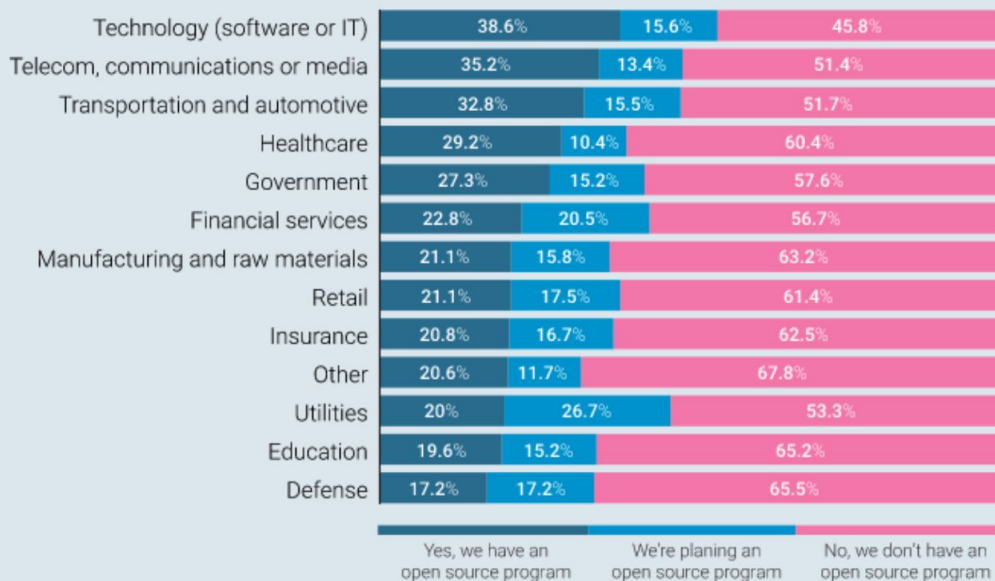
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Best Practices

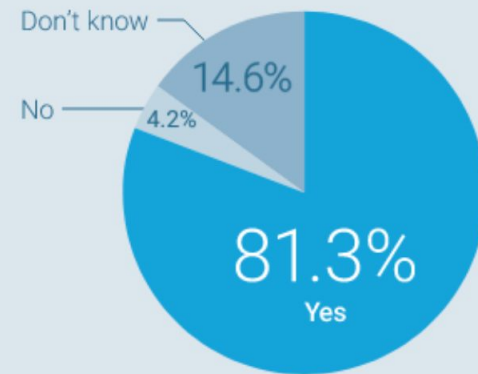
Create an open source program office

Tech and Telecom Firms Most Likely to Have an OSS Program



Source: "Open Source Programs in the Enterprise - 2019" Survey. Q. Does your company have an open source program (either formal or informal) or management initiative? Defense, n=29; Education, n=112; Financial services, n=127; Government, n=66; Healthcare, n=48; Insurance, n=24; Manufacturing and raw materials, n=38; Other, n=180; Retail, n=57; Technology (software or IT), n=712; Telecom, communications or media, n=142; Transportation and automotive, n=58; Utilities, n=30.

Has the OS program had a positive impact on your company's software practices?



Hire or promote a leader for the OSPO

Identify your reliance on open source software

- › What components are you using? Where?
- › How important are they to your software stack/product/service?
- › One option is to focus on software used by many business units or incorporated in several products. Such an approach will allow you to show a return on investment across multiple business units or across high risk areas.

Identify current and target open source position

- › Consumer, Participant, Contributor, Leader.
- › Each position requires a specific set of investment and action plan.

Develop and execute an open source strategy

- › Technical, legal, product, ecosystem and business considerations.
- › Open source strategy is a core component of any software strategy.
- › How can open source strategy accelerate your organization?
- › How can an open source strategy help you achieve overall corporate objectives?
- › How can an open source strategy help you achieve your IP strategy?
- › How can it an open source strategy help you grab opportunities that are otherwise unattainable?

Implement an open source enabling environment

- › Policies
- › Processes
- › Tools
- › Development environment
- › Dedicated team
- › Educational resources
- › Open standards
- › Open source foundations
- › Compliance initiatives
- › Communication
- › Human resources
- › Etc.

Provide a flexible IT infrastructure

Build expertise in key areas

- › Technical
- › Ecosystem
- › Strategy
- › Evangelism
- › Community
- › Etc.

Create meaningful metrics to track your progress

- › If you can't measure it, you can't improve it.
- › Some exceptions apply!

Create and outsource open source training

- › Create training on company strategy, policies, guidelines, etc.
- › Outsource technical and development training.

Establish relationships with open source foundations

- › Get involved.
- › Become a member.
- › Influence discussions, policy making, be in the know, etc.

Establish a framework for open sourcing internal code

- › Policy
- › Process
- › Due diligence (technical, business, legal)
- › Checklists
- › Tooling
- › Etc.

Encourage internal collaborations

Enable them via inner sourcing practices

Participate and host open source events

- › Be visible
- › Show your work
- › Seek collaborators

Establish open source R&D projects with universities

Update your outsourcing agreements, your M&A practices

- › Ensure compliance within your software supply chain.



Closing Thoughts

Challenge Areas

Culture	Processes	Tools	Continuity	Education
Development model Collaboration Transparency Meritocracy Team formation Hiring practices Right success metrics	Governance Usage Compliance Contribution Approvals Operational model	IT infrastructure Development tools Metric/KPI tracking Knowledge sharing Code reuse	Strategy Projects Priorities Funding Executive support	Executive education Knowledge transfer Technical training Compliance training Mentorship program

References



TODO

<https://todogroup.org/guides/>



Using Open Source Code

Ensure that your organization meets its legal obligations when integrating open source code in your commercial products.

[VIEW GUIDE](#)



Improving Your Open Source Development Impact

Discover how you and your company can improve your internal development process and prepare to contribute to the open source projects that matter most to your company.

[VIEW GUIDE](#)



<https://www.linuxfoundation.org/category/publications/>





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