# Ibrahim Moazzam

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RESEARCH INTERESTS Human-Computer Interaction, Data Science, ICTD, Applied Machine Learning

EDUCATION

University of Michigan, Ann Arbor, MI, USA

Aug '23 - Present

Master of Science in Information (MSI)

- Pathway: UX Research and Design
- Relevant Courses: Web Design: Responsiveness and Accessibility, Interaction Design Studio, Fundamentals of Human Behavior, Contextual Inquiry and Consulting Foundations

# Lahore University of Management Sciences (LUMS),

Lahore, Pakistan

Aug '19 – Jun '23

**B.S.** Computer Science

- CGPA: 3.90
- Relevant Courses: Human-Computer Interaction, Data Science, ICT4D, Machine Learning, Cognition & Computers, Statistics & Data Analysis, Advanced Programming, Software Engineering, Speech Processing, Artificial Intelligence

### RESEARCH EXPERIENCE

# Dost: A Gamified Platform for Instilling Computational Thinking in Children through Physical Play, LUMS, Lahore, Pakistan

Professor Maryam Mustafa

Jan '23 - Present

A project initiated at the Interactive Media Lab (IML), LUMS to foster equitable learning experiences for children in low-resource settings through the introduction of Computational Thinking (CT) in game creation and modification during physical play.

- Performed a comprehensive literature review to gather preliminary knowledge of the problem domain.
- Gained expertise of requirements gathering through 15 semi-structured interviews with secondary school teachers and children.
- Performed open and axial coding for thematic analysis on the interview transcripts.
- Created a high-fidelity prototype of a gamified platform that enables children to create, modify, and share games using CT skills.
- Conducting further research and drafting a paper with the aim of submitting it to CHI 2025.

# Ishaara: A Gamified E-learning Sign Language Application for Hearing Children, LUMS, Lahore, Pakistan

CS466 - Human-Computer Interaction

Aug '22 - Dec '22

Led a group project in the *Human-Computer Interaction* course to design a gamified e-learning application that teaches Pakistan Sign Language (PSL) to primary school children to bridge the communication divide between the Deaf and hearing communities.

- Performed a comprehensive literature review to gather preliminary knowledge of the problem domain.
- Led 8 semi-structured interviews with expert sign-language educators and parents of deaf children.

- Conducted contextual inquiries with 20 hearing and 12 deaf children to learn about their study patterns and identify content that would foster relatability between the two groups of children.
- Managed 4 brainstorming, storyboarding, and Crazy 8's sessions for the application's design.
- Produced a low-fidelity paper prototype and gained analysis on the efficiency of the app's design through scenario-based tests conducted with 9 hearing children.
- Created a high-fidelity prototype, with 15 out of 18 hearing children managing to complete all of their tasks successfully.

# Investigating Digital Interventions for Countering Political Misinformation within Low Digitally Literate Populations, LUMS, Lahore, Pakistan

Professor Ihsan Ayyub Qazi

Dec '22 - May '23

Analyzing the efficacy of various digital interventions, such as fact-checking portals, for countering political misinformation within individuals that have minimal digital literacy.

- Designed a high-fidelity prototype on Figma for a portal that would fetch fact-checked political articles from Soch Fact Check to display in a clean, minimal user intervention UI.
- Developed a Web App using React and Node for the aforementioned prototype.
- Integrated cookie tracking to track the users' behavior when using the App.
- Developed and integrated a custom user-journey tracking system to measure the long-term behavioral changes of participants when using the Web App.
- Conducted the first pilot test of the App with 40 participants.

#### Developing an Urdu Library for NLTK, LUMS, Lahore, Pakistan

Research Member - Center for Speech and Language Technologies

Aug '22 - May '23

Developing a standardized library for the most commonly used NLP features (e.g. tokenization, named-entity recognition, sentiment analysis) for Urdu, with the goal of having it added to NLTK.

- Performed an extensive literature review to identify the most used NLP features globally that have yet to be implemented for Urdu.
- Currently developing standardized solutions for the identified features under the supervision of Professor Agha Ali Raza.

#### Zong Lab, LUMS, Lahore, Pakistan

Research Assistant Intern - Professor Zafar Ayyub Qazi

Jun '21 - Dec '21

Worked on exploring and experimenting with the POWDER testbed (a wireless networking facility in the lab environment) under the esteemed supervision of Dr. Zafar Ayyub Qazi.

- Conducted extensive exploratory research to understand the workings of the testbed.
- Successfully emulated an S1 handover with srsRAN, and performed a series of tests to evaluate its performance subsequently.
- Investigated how to create various custom profiles for the testbed as required and deployed them.

## TEACHING EXPERIENCE

#### University of Michigan, Ann Arbor, MI, USA

Graduate Student Instructor

Aug '23 - Present

I am tasked with completing course assignments to understand the students' experience, leading a discussion section of 30 students, and attending to students' queries on Slack and during regularly-scheduled office hours.

• SI 664 - Database Application Design (Fall '23) for Professor Charles Severance

UMSI Peer Tutor Sep '23 - Present

I assist undergraduate and graduate students with their programming-related concepts and problems in the following courses, under the supervision of Professor Anthony Whyte:

- SI 106 Programs, Information, and People
- SI 206 Data-Oriented Programming
- SI 506 Programming I
- SI 507 Intermediate Programming

### Lahore University of Management Sciences, Lahore, Pakistan

Teaching Assistant

Jan '21 - May '23

Assisted instructors with creating and grading assessments, marking projects. Assisted students, clarified concepts and fielded student queries each week through tutorials and office hours.

- [Head TA] CS 202 Data Structures (Spring '23) for Professor Ihsan Ayyub Qazi
- CS 370 Operating Systems (Fall '22) for Professor Hamad Alizai
- CS 202 Data Structures (Spring '22) for Professor Mobin Javed
- CS 200 Introduction to Programming (Fall '21) for Professor Mian Muhammad Awais
- CS 100 Computational Problem Solving (Spring '21) for Professor Hamad Alizai

#### Projects

#### Early Stage Diabetes Risk Prediction Classifier

CS334 - Principles and Techniques of Data Science

Aug '22 - Dec '22

As a project for the course CS334 – Principles and Techniques of Data Science, I successfully built a classifier to detect the onset of diabetes given certain physiological features, to tackle its notoriously-long asymptomatic phase of up to 12 years.

- Curated a dataset from secondary data containing the physiological traits of 520 potential- and newly-diabetic patients and their risk of diabetes (as diagnosed by a doctor) in Bangladesh.
- Performed Exploratory Data Analysis (EDA) through a correlation matrix and Pearson's correlation coefficient to identify traits significantly correlated with the outcome.
- Ran the feature-pruned dataset through various machine learning classification models such as Decision Trees and Random Forests
- Used stratified cross-validation to reduce the risk of overfitting and extensive hyperparameter tuning to maximize the cross-validation accuracy.
- Concluded that the Random Forest model was the most effective as it attained a test accuracy of 91% and an area under the ROC curve (AUC) of 0.978.

#### Fine-Tuning Wav2Vec2 for Urdu ASR

CS433 - Speech Processing

Mar '22 - May '22

As a project for the course CS433 –  $Speech\ Processing$ , I tackled the issue of Automatic Speech Recognition (ASR) systems being prevalent for higher-resource languages like English, but lacking for lower-resource languages like Urdu due to the challenge of data scarcity.

- Decided to use the pre-trained Wav2Vec2 model due to its sublime performance on scarce data.
- Recorded a 7-hour long, phonetically-complete Urdu dataset to fine-tune the model with Connectionist Temporal Classification (CTC).
- Achieved a Word Error Rate (WER) of 37%.

Professional Experience

# Educative Inc., Lahore, Pakistan

Technical Content Engineering Intern

Jun '22 - Aug '22

- Carried out approximately 160 hours of research pertaining to various concepts within a wide range of disciplines, such as: Machine Learning, Networks, Natural Language Processing, Human-Computer Interaction, Data Structures, & Algorithms.
- Authored 33 articles on the various concepts (previously mentioned) to be read by a technical audience, such as software engineers. A select few of these articles can be seen here.

Honors and Awards

#### Graduated with High Distinction at SBASSE, LUMS

Jun '23

High Distinction was granted for graduating with a CGPA greater than 3.80.

### Recipient of 50% Merit Scholarship at SBASSE, LUMS

2021 - 2023

Conferred for being among the top 15 students, placed on the Dean's Honor List, with the highest academic standing in my batch.

#### Placed on the Dean's Honour List at SBASSE, LUMS

2019 - 2023

Awarded for completing a minimum of 32 credit hours in a year and attaining a cumulative GPA of at least 3.60.

#### Cambridge Outstanding Learner Award, Saudi Arabia

2017

Awarded for attaining the third-highest marks across 9 IGCSE subjects throughout Saudi Arabia.

SKILLS

- Programming Languages: Python, C++, C, JavaScript, React, Node.js, Django, Flask, MAT-LAB, Haskell
- Applications: Jupyter Notebook, MAXQDA, Figma, Canva, LATEX, Microsoft Office Suite
- Statistical Packages: Pandas, Stata