

Taseer Ahmed

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PMO Consultant and Program Manager with 20+ years in ICT, with a track record of delivering 100M+ SAR projects on time and within budget. Deep expertise in all things network related as well as management

EXPERIENCE

Neom

April 2022 – Present

Senior Project Management Consultant

Neom, Saudi Arabia

- Led the planning of the complete telecommunications infrastructure of the Public Safety Department, worth \$10 million USD, and then headed a team of 97 technicians, engineers, managers to successfully deliver the project
- Coordinated across multiple stakeholders, including legal, finance, technical teams, and external vendors, as well as government agencies, to ensure project alignment, SLA compliance, and timely delivery.
- Directly supervised technical details of WAN optical network and MPLS data network connecting network sites
- Ensured that the network respected performance standards specified in SLA on an ongoing basis
- Prepared the annual development budget for 5 other planned future initiatives

IBM

May 2021 – April 2022

Project Management Consultant

Neom, Saudi Arabia

- Managed evaluation of dozens of advanced Proof of Concepts (PoCs) from external vendors of advanced public security technologies. These included robots, drones, laser-fencing, AI-driven analytics, and counter-drone systems
- Developed 15-point evaluation framework to transparently measure performance, scalability, practicality and cost.
- Part of a 4 person board that made final recommendations to senior leadership on which technologies to adopt
- Ensured contracts and agreements with external vendors safeguarded the interest of NEOM
- Recommendations resulted in the granting of more than \$22 million USD in contracts

Mobily

Jan 2016 – April 2021

Project Manager

Riyadh, Saudi Arabia

- Directed a team of 40 engineers delivering ICT services for clients in healthcare, government, and banking
- Services including IaaS, Public Cloud, managed Security, SaaS, managed router services, and fiber installation
- Managed 32 large and medium Data Centers, including Tier-3/4 co-location facilities, with 100% SLA compliance
- Enhanced network reliability, operational efficiency, and client satisfaction by providing proactive 24x7x365 monitoring and strategic field support.

SBG Saudi Arabia

Jan 2014 – Jan 2021

Project Manager

Riyadh, Saudi Arabia

- Led the planning, design, and execution of the MOI Secure Data Network (MIFON-II) project, including ISP, OSP, field operations, and subcontractor coordination, worth \$26.6 million USD
- Achieved project delivery on schedule and within budget via rigorous allocation and timeline oversight.
- Secured \$185 million USD in contracts for future phases by authoring persuasive technical proposals that won over key stakeholders.

Pakistan ICT Consulting

Jan 2013 – Jan 2014

Director

Lahore, Pakistan

- Provided private IT consulting to a variety of large businesses across Pakistan, delivering strategic insights that improved operational efficiency and drove business growth.

STC Group

Jan 2012 – Jan 2013

Consultant, Enterprise Business Unit

Riyadh, Saudi Arabia

- Re-designed FTTX service provisioning and post-sales operations for the Enterprise Business Unit, reducing service activation time by 30% and installing high speed fiber for 10,000+ business clients.
- Enhanced service delivery and customer satisfaction, achieving a 98% SLA compliance rate and reducing incident resolution time by 20%.
- Streamlined coordination between sales, technical teams, and field operations, supporting the successful rollout of FTTX to over 1,500 new enterprise locations annually.

Saudi Business Machines

Jan 2014 – Dec 2016

Project Manager, Smart City Network

Riyadh, Saudi Arabia

- Directed the technical design and execution of the \$26.6M King Abdullah Financial District Smart City network, establishing a cutting-edge, future-ready communications infrastructure.
- Spearheaded the deployment of advanced voice, data, and MPLS technologies, collaborating with stakeholders to ensure seamless system integration and optimal performance.

Alcatel-Lucent

Jan 2007 – Jan 2010

Technical Project Manager, Fixed Access Division

Riyadh, Saudi Arabia

- Managed a team of 15 engineers to resolve over 50 critical technical issues across Alcatel-Lucent's product lines, including NGN, Core, FTTX, MSAN, GENBAND, and DWDM, ensuring 99.9% system reliability.
- Directed 10+ successful proofs of concept (PoCs) for advanced fixed access network products, driving adoption by enterprise clients and securing contracts worth over \$5M.
- Improved troubleshooting efficiency by 25% through team-led process optimization and enhanced product documentation.

Pakistan Telecom

Jan 2006 – Jan 2007

Manager Interconnects and Regulations

Lahore, Pakistan

- Managed a team of 12 engineers to oversee the successful interconnection of new telecom operators, including Mobilink, Warid, Telenor, and Ufone, with Pakistan Telecom (PTCL) in the Punjab region.
- Enabled the deployment of over 1,000 network nodes, significantly enhancing regional connectivity and network readiness.
- Improved operational efficiency by 20% through streamlined processes and effective stakeholder coordination.

Pakistan Telecommunication

Jan 2003 – Jan 2005

Director, Switching & Transmission

Lahore, Pakistan

- Led 25+ engineers maintaining 50+ transit exchanges, achieving 99.8% network uptime for over 1M subscribers.
- Developed specialized training manuals and SOPs to onboard new engineers and reduce load on senior engineers

Lucent Technology International

Jan 1999 – Jan 2002

Resident Expert Switching

Saudi Arabia

- Directed technical support for 100+ Alcatel switches, improving performance and reducing downtime by 20%.
- Optimized system stability and service continuity, enhancing client satisfaction and SLA adherence.

Emirates Telecommunication Co (ETISALAT)

Jan 1996 – Jan 1999

Engineer Switching

Abu Dhabi, UAE

- Performed hands on preventive maintenance for PSTN, MSC, and STP switches, conducted fault analysis and repairs.

Pakistan Telecommunication Company Ltd. (PTCL)

Jan 1996 – Jan 1999

Divisional Engineer OMC

Lahore, Pakistan

- Maintained SIEMENS PSTN/ISDN switches, resolved complex routing issues and optimized digit translations, improving service accuracy and call routing performance.

EDUCATION

University of Engineering and Technology

Lahore, Pakistan

B.Sc. in Telecom Engineering

1987

University of the Punjab

Lahore, Pakistan

MBA in Finance, GPA: 3.71/4.00

2006

Certifications: PMP (Project Management Professional), ITIL V3 Foundation, Certified International Switch Engineer

OTHER DETAILS

Languages: Urdu, English | Transferable Iqama

Hobbies: Long morning walks, photography, taking care of my two adorable cats