Ibrahim Talha

IT & Information Security Specialist

🪪 Info

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🔤 Languages

Arabic: Native

English: Fluent

French: Basic

🎯 Summary

Experienced Information Security Specialist with expertise in cloud infrastructure and information technology. Committed to maintaining strong security posture while enabling business objectives in highly regulated environments.

🎓 Education

Cairo University (2018 | 2022)
BS, Computers and Artificial Intelligence
Specialty: Networks technology
Grade: **Good**
Graduation Project: **A+**

💼 Experience

Information Security Specialist (GRC)
eFinance (1-Feb-2024 | Present)

- Conducted user access reviews, identifying and addressing unauthorized access across all EFIG subsidiaries.
- Wrote, reviewed, and updated EFIG Information Security Policies, ensuring alignment and compliance with evolving regulatory and industry standard requirements.
- Ensured 100% compliance with SOC2, PCI DSS, PCI CPP, and ISO 27001:2022.

Junior Cloud Support Engineer
Raya Data Center (12-Oct-2022 | 30-Jan-2024)

- Investigated and resolved over 300 complex technical issues related to VMware products and operating systems.
- Collaborated with cross-functional teams to troubleshoot and optimize systems, achieving over 90% performance improvement and maintaining 99.99% uptime.
- Performed Root Cause Analysis and documented recurring issues/ requests to support faster future resolutions.

Helpdesk Trainee
Raya Data Center (6-Aug-2021 | 6-Oct-2021)

- Installed, configured, and troubleshot Windows OS for over 30 user endpoints.
- Assisted in managing Active Directory Organizational Units (OUs) to streamline user access and account control.
- Supported resolution of IT support issues, maintaining an average resolution time of under 60 minutes.

✿ Certifications & Courses

CompTIA
- Security+ SY0-701

ISC2
- Certified in Cybersecurity (CC)

VMware
- VMware Certified Professional - Data Center Virtualization 2023
- vSphere 7 ICM (Course)
- vSphere 7 O&S (Course)
- Docker Fundamentals (Course)
- Cloud and Virtualization Concepts (Course)

Udacity
- Expert Security Engineer Nano-Degree
- Advanced Cloud DevOps Nano-Degree

RedHat
- Red Hat System Administration I (Course)
- Red Hat System Administration II (Course)

CISCO
- Cisco Introduction to Cybersecurity
- CCNA: Introduction to Networks
- CCNA: Switching, Routing, and Wireless Essentials
- CCNA: Enterprise Networking, Security, and Automation
- PCAP - Programming Essentials in Python
- NDG Linux Essentials

EC-Council
- EC-council CEHv10

Computek Learning Solutions
- CCNA Routing and Switching 3.0 (ICDN1, ICDN2) (Course)
- Web Master Diploma (HTML, CSS, JavaScript, PHP, MySQL) (Course)
- C++ (Course)
- Algorithms (Course)

⚙ Technical Skills

Experience
- Programming: C++, JavaScript, PHP, Python
- Database: MySQL, phpMyAdmin
- VMware vSphere, vCloud, vRealise, Workspace, Workstation
- pfSense, NSX V/T
- Microsoft Office
- Network protocols
- OS: Windows, Linux
- Governance, Risk and Complaince

Knowledge
- CICD Pipelines (CircleCI)
- AWS Cloud Computing Services
- Cloud DevOps tools: Docker, git, K8s, Ansible, Prometheus
- OpenStack
- Kali Linux hacking tools: Nmap, Nessus, OpenVAS, Metasploit, hydra, JohnTheRipper, Maltego
- IT, Cloud and AI Security

👥 Soft Skills

- Customer service orientation
- Eagerness to learn
- Teamwork
- Attention to detail
- Time management

- Flexibility
- Strong work ethic
- Problem-solving
- Adaptability
- Verbal and written communication