

IBSAA J. ADAM

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ibsaaadam

Personal Portfolio:

www.ibsaajadam.com

PROFILE

My passion in life is personal development and in the process of better understanding myself realized my love for web development and design.

EXPERIENCE

Property Manager, Padabla Assets LLC

Washington, DC — November 2017 - December 2019

San Francisco, CA & Washington, DC — August 2016 - December 2017

Managed rental properties in San Francisco, CA and Washington, DC.

Handled tenant requests, attended seminars to better understand city rules and regulations, placed signage and cleaned up around property regularly.

Coordinated with hiring contractors and monitored completion of work.

Sales Associate, Apple Inc.

San Francisco, CA — September 2015 - August 2016

Took time to understand all Apple products to best tailor solutions to each customer based off of their direct needs. Probed to make sure I best understood what product(s) best suited customers. Carried out minor repairs, setup, and dealt with customer complaints.

Home Theater Specialist, Best Buy Inc.

Braintree, MA — June 2015 - September 2015

Understood other departments of store to best direct and help customers.

Sold home theater solutions to customers after taking time to probe and get to know what they were looking for. Cleaned up and restocked merchandise.

Premier Account Analyst, Granite Telecommunications (3-month contract)

Quincy, MA — November 2014 - February 2015

Managed setup of several Fortune 500 telephone, data and internet accounts. Communicated with in-house departments for escalations and vendors for installs. Consolidated billing reports and provided status updated of new installs.

Neighborhood Tutoring Program Site Coordinator, For Love of Children (10-month apprenticeship through AmeriCorps)

Washington, DC — September 2013 - June 2014

Helped setup and oversaw 2-3 tutoring programs each week. Tutored low-income middle-school aged students in both math and reading. Facilitated orientation trainings for new tutors. Graded students work and provided tutors with feedback and new lesson ideas.

AmeriCorps Fellow, Public Allies

Washington, DC — August 2013 - June 2014

Participated in weekly training sessions to learn how to best serve our community, job placements, and cohort of allies. Cleaned up recreation centers and spent time with individuals at the Veterans Hospital. Spoke publicly on the topic of the “two-generation approach” and how not only does the child need education/financial support, but the parent(s) and/or guardian(s) also.

EDUCATION

Warner University (Graduated)

Lake Wales, FL — Transformational Christian Ministry/Biology, 2012 - 2014

Hampton University (Transferred)

Hampton, VA — Pre-Med: Biology, 2007-2011

SKILLS

- HTML, CSS, SASS, LESS
- JavaScript, JQuery, React.js (Redux & Hooks), Vue.js
- PHP, MySQL, Google Firebase, MongoDB
- Git, GitHub
- Wordpress & Webflow
- Figma, Sketch, Adobe XD, InVision, Miro, Marvel
- Sketching, Wireframing, User Personas, User Research

CERTIFICATIONS & AWARDS

California Certified Resident Manager

Omicron Psi Honor Society - Warner University