



## APS COMPACT COIN NL

### USER MANUAL

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**unixfor**  
transforming customer experience

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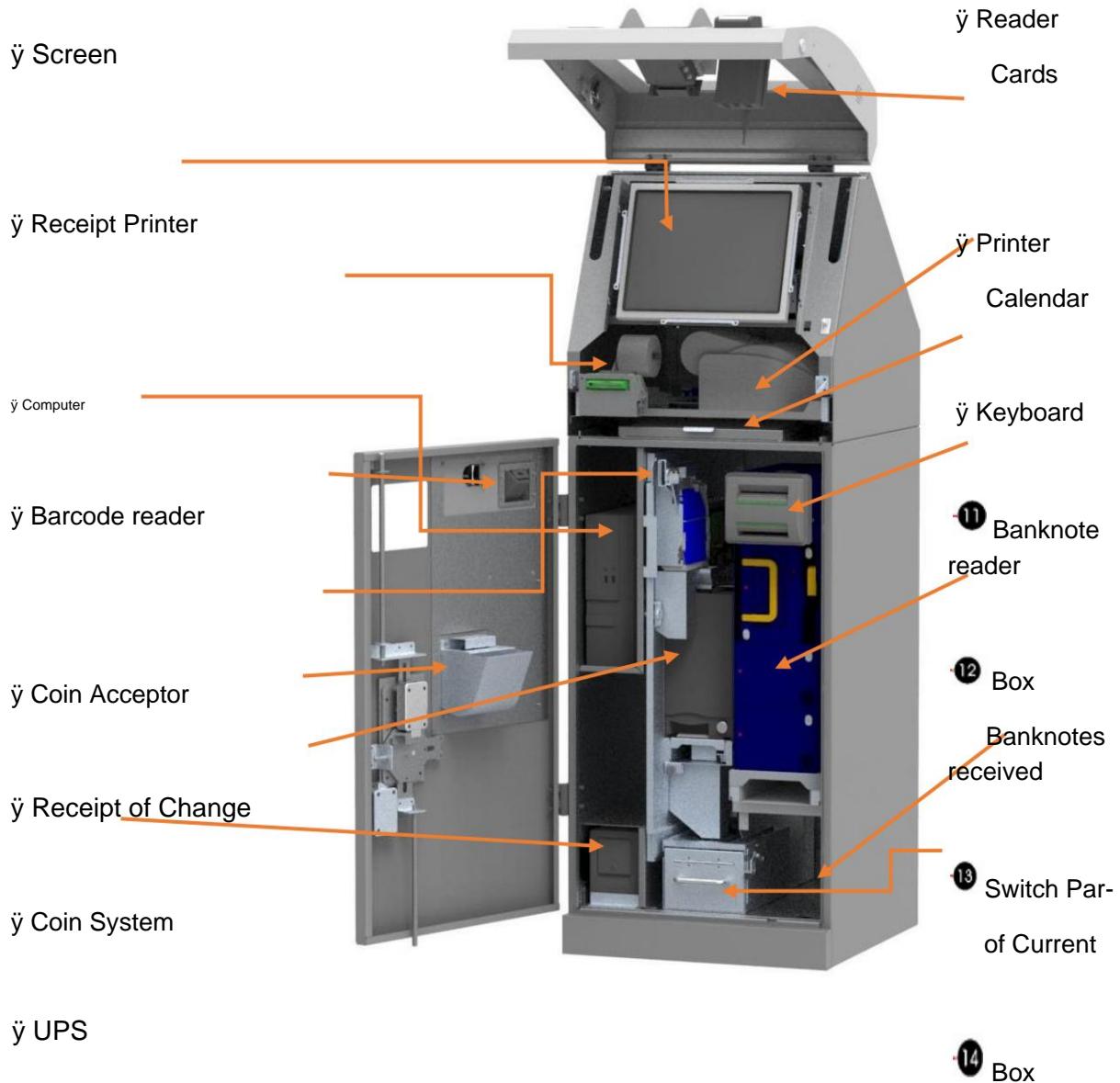
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# Generally

In this issue, the operating mode of the Automated Systems is described  
Operator-side Compact Coin transactions.

Important points for the Compact Coin operator to distinguish:



Coins

The system also includes a mouse, which is mounted on its upper side H/Y.

# System Startup Process

## Check Before Delivery of APS For Use

Before the operator delivers the system for use by the public for trading, it should do the following necessary checks:

- Checking the paper for the receipt printer (if present and whether it is wrapped in reel right).
- Checking the paper for the calendar printer (if present and wrapped in reel right). During normal operation of the calendar printer, it should be the green (Power) indicator light is on.
- Checking the card reader (on the back of the pin pad the green led).
- Check in the box of collected banknotes if it is correctly placed. On the contrary case, it must be placed as mentioned in the relevant paragraph (**see Operation Closing/Repositioning of Collected Notes Box**). For her placement of the receipt box, access to the bottom of the system is required with the right keys.
- Check if the coin drawer is installed and locked.

# Start

To start the machine, follow the following procedure:

- Open the bottom door of the machine.
- At the bottom right is **the green power switch**



Photo 1

- We push it towards the "I" position to open
- We make sure that the PC is also powered
- If not, press its ON/OFF button once.

PC ON/OFF button



Photo 2

- Wait for the application to load, until the client home screen.

## Power Down and Restart

If only you are asked by a qualified Support Technician to turn off the system power, you will follow the following steps:

- It is checked if the machine is in operating mode (the application is running). If so, press the 'SPACE BAR' key and put APS off. If not, continue in the following.
- Enter is selected or alternatively, holding down the CONTROL (Ctrl) key, press it "M" key. The APS management menu (described in page 33 "HELP TOOLS"). Select "HELPS" and then "System Shutdown". The machine performs all functions to shut down the system. When this is done (the screen and PC are turned off, then follow the steps below:

- Open the bottom door with the key.

- Press the main switch located on the lower right side to stop the power supply to the machine.

- Wait 2 minutes.

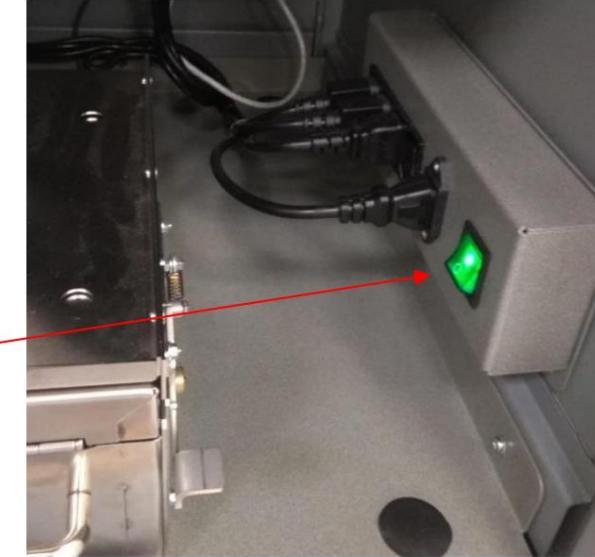
- Press the switch again to power up the system (Photo 3). The start button must be pressed so that the red indicator light comes on (Photo 4).



Photo 3

- Check that the green light is lit, which means that the system is powered normally. Otherwise, the button has not been pressed properly.

The green indicator light.



**Photo 4**

- Check that the PC unit is turned on and that windows loads normally.
- You download the top door and wait for the application to load completely.

ATTENTION!!! Under no circumstances do you turn the system off by turning it off directly switch. To power down the system you must have clear orders from specialized technician.

If the system does not work normally, then it should be checked whether the system - at starting it - wrote to the log printer or the screen some error message.

To deal with it, see "**Troubleshooting Startup Errors**".

# Day Closing Procedure

## Menu Parsing During System Shutdown

To disable the system, the operator must:

- To open the upper door.
- Press the SPACE BAR key on the keyboard. This move only happens when on screen selection of transaction number and language is displayed (standby screen). Then it appears in display the message "**Automated Trading Center is temporarily down operation**", while the following message is printed on the log printer:

DD/MM HH: MM: SS OUT OF ORDER SCREEN

ESC: (CLOSE) AND EXIT

SPACE: CHECK AND RESTART

O: OPEN FUND

T: CASH CLOSING

H: COIN MANAGEMENT

-----

- Here are five (5) options for the operator:

1. Press the **Esc key**. This will cause the application to restart.
2. To press the **SPACE BAR key**, then the system returns to the selection screen transaction number and language (standby screen).
3. Press the "**O**" key to print the open sets. This action is done for to inform the operator about the amount already in the receipt box. In

this option, there is no checkout and the system remains on the "OFF" screen OPERATION".

4. Press the "T" key to "close checkout". In this case, the system normally closes open transaction files, prints totals and remains open on the "OFF" screen. This function is required in order to agreement with the central system. Finally, the operator can shut down the system by pressing the **Esc** key or put it back into operation by pressing the **SPACE BAR key**, where new transaction records are created.
5. To press "H" to proceed to coin management (explained in the chapter "Coin Hopper Management").

**Note: When printing sets to the Journal Printer, the following items are printed:**

- **Totals of all moves that have been executed.**
- **Initial and final coin status.**
- **Number of pieces per value of banknotes collected.**
- **Number of pieces per coin value found in the coin box.**

## Post-Closing Procedures

### Receiving a Box of Collected Banknotes

To receive the box of collected notes, the following steps are followed:

- Turn the key (red) to the horizontal position and turn the yellow locking lever upwards.

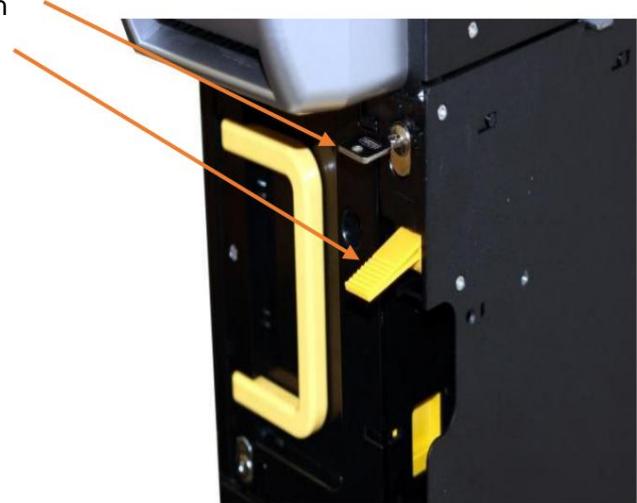


Photo 3

- Now you can pull the cashbox out and forward



Photo 4

- Then open the cassette with the relevant key (yellow) **and slide** the yellow switch to the right to open.



Photo 5

- Take the money from inside and slowly return the spring to its original position

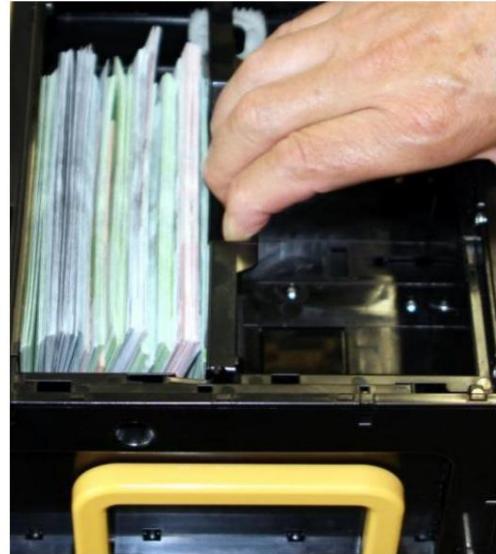


Photo 6

## Repositioning of the Collected Banknotes Box

After the receipt box has been emptied and counted, it must be re-inserted (empty) into the Compact Coin for it to function again.

To replace it inside the Compact Coin follow the reverse procedure.

# Management of Peripherals

## Calendar Printer

When the journal printer runs out of paper, the system shuts down and displays the “OFF” screen.

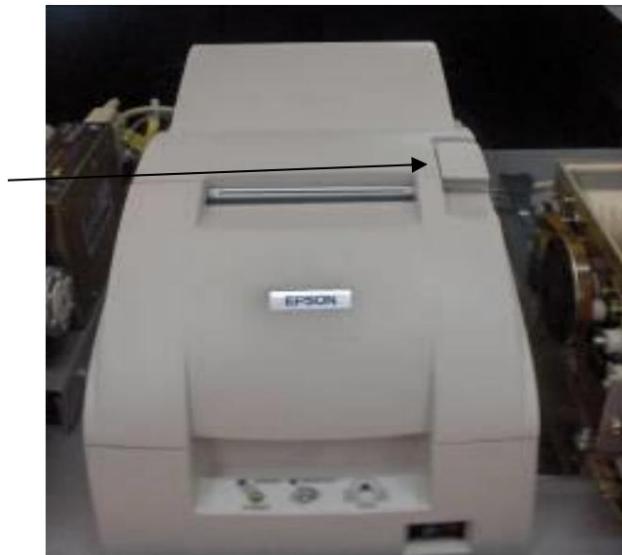
### Paper Change

- Open the top door.
- The printer is on a sliding mechanism together with the receipt printer, as shown in Photo. 7.



Photo 7

- Push the cover opening button (Photo 8) upwards.



- Then open the bottom cover by holding it with your hands.

Photo 8

- Cut the paper so that you can remove, as shown in Photo. 9.



Photo 9

- Remove the wrapping spool and take out the paper containing the daily diary, as shown in Photo. 10.  
Pull out the printer cover.

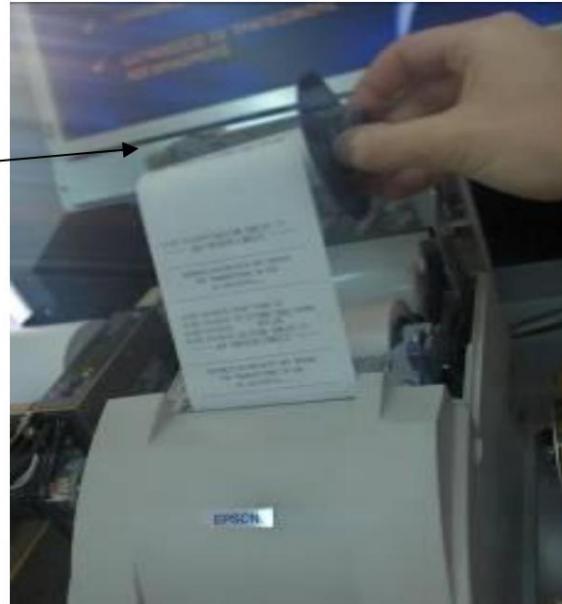


Photo 10

- Push the lever inward and raise the printer face as shown in Photo. 11. Place the paper inside the paper holder as shown in the adjacent photo. Then pull a small amount of paper and lower this face until it closes.

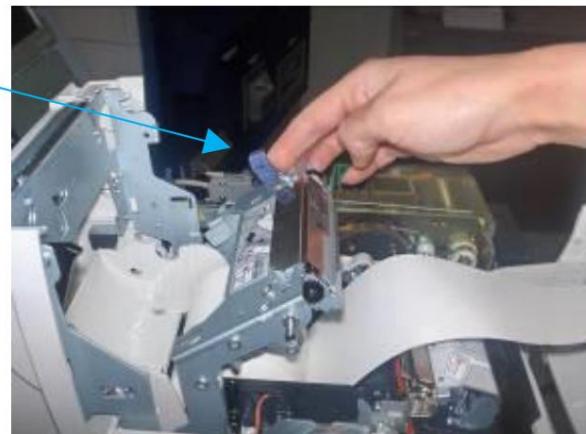


Photo 11

- Wrap and rotate the released paper around the two notches as shown in the adjacent photo.



Photo 12

- Then close the plastic covers until they click and the red **error light turns off**.



- Advance the paper again, pressing the paper advance button as in Photo. 13.

**Paper advance (FEED) button**



Photo 13

- Restart the program by pressing the SPACE BAR. The system should return to the initial customer options screen.
- Close and lock the top door.

## Receipt Printer

When the receipt printer runs out of paper, the system shuts down.

## Paper Change

- Open the top door.
  
- If there is a customer in the machine, wait for them to finish their transaction and then turn the machine off by pressing the SPACE BAR on the transaction number and language selection screen (standby screen). Then the "OFF" screen appears.
  
- Then pull the sliding mechanism - on which the printers are located - out, as shown in Photo. 14.



Photo 14

- On the left side of the printer press the plastic pins (photo 15) and at the same time remove the plastic cover of the paper roll (photo 16).

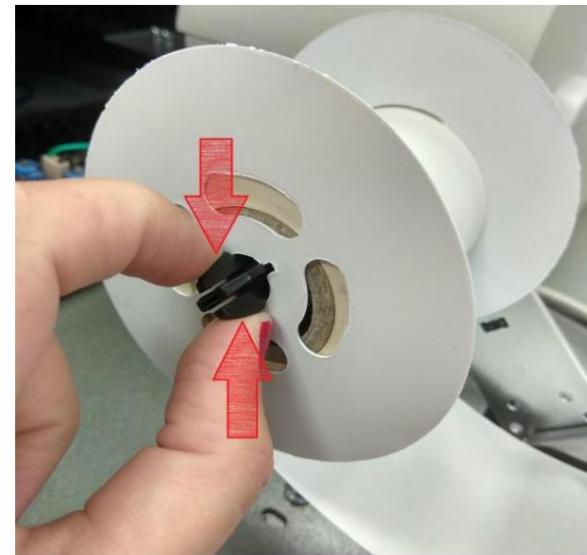


Photo 15



Photo 16

- Turn the green lever counterclockwise (photo 17) and remove the paper from its slot. Pull the paper back and remove the old roll.



Photo 17

- Then take the new roll, peel off its beginning and cut straight with scissors 50 cm of paper.

Attention: The paper should be unrolled from the bottom of the roll as shown in photo 18.



- Guide its beginning into the slot as shown in the photo while keeping the roll in a straight line. The sensor senses the presence of paper, advances and automatically ejects a piece of white paper (blue arrow), which you remove.

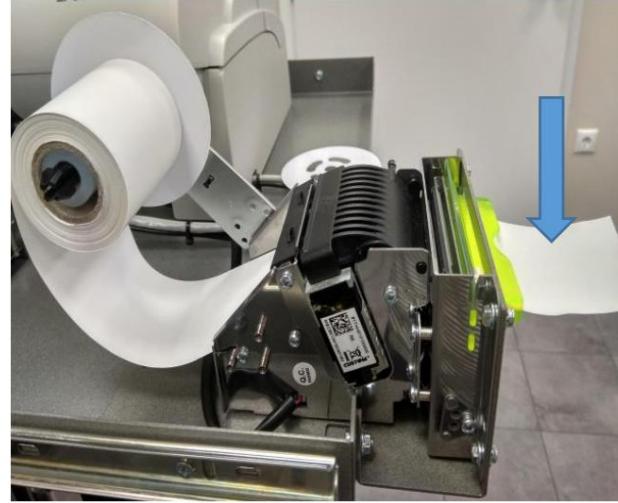


Photo 18

- Place the roll on corresponding metal shaft and inwards so that it rests against the metal side of the printer and then carefully place the plastic cover of the paper roll (photo 19)



Photo 19

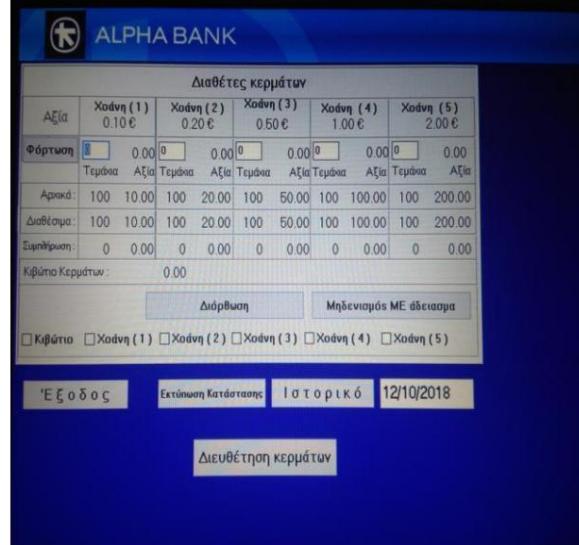
- Push the sliding mechanism
- Press the SPACE BAR key on the keyboard again and the system will display the initial customer options screen again
- Close and lock the top door.

## Coin Hopper Management

### Loading Coin Hopper

If you wish to load the coin hopper perform the following steps:

- From the client screen, press Space and close the application.  
Then close the Cashier by pressing "T". After completing the recording of the Fund in the calendar printer, select "H" from the keyboard and go to the Coin Holders menu



- Unlock the lock.

- Pull the entire hopper drawer out until it stops, as shown in photo 24.



Photo 24

4. Unlock the lock.

5. Pull out the hopper safety pin  
and at the same time turn the  
hopper drawer to the right  
(Photo 25)



Photo 25

6. Press down the metal button and pull out the entire funnel (Photo 26).



**Photo 26**

7. Simultaneously press and slide backwards the button from the hopper lid until it unclips. Then remove the .



8. Now you can supply all the coins to the hopper by closing the slot (blue arrow) with your hand, ensuring that no coin falls inside it (RISK OF BURN OF THE FUNNEL)

**Caution:** Papers, staples and general foreign objects must not fall into the coin hopper

Photo 27

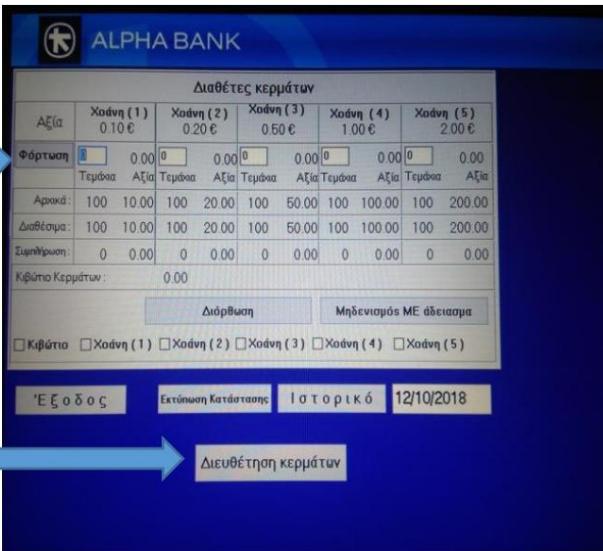


Photo 28

## 9. Fill in the blanks

the number of pieces we will load into each hopper and select "Load"

## 10. Then we select "Arrange Coins"



Διαθέτες κερμάτων					
Αξία	Χοδην (1) 0.10 €	Χοδην (2) 0.20 €	Χοδην (3) 0.50 €	Χοδην (4) 1.00 €	Χοδην (5) 2.00 €
Φόρτωση	<input type="text"/> 0.00				
Τεμάχια	100	10.00	100	50.00	100
Αξία		20.00		100.00	100
Αριθμός:	100	10.00	100	50.00	100
Διαθέσιμα:	100	10.00	100	50.00	100
Συμπλήρωση:	0	0.00	0	0.00	0
Κύριο Κερμάτων:	0.00				
<input type="button" value="Διόρθωση"/> <input type="button" value="Μηδενισμός ΜΕ δάσκαλα"/>					
<input type="checkbox"/> Κιβώτιο <input type="checkbox"/> Χοδην (1) <input type="checkbox"/> Χοδην (2) <input type="checkbox"/> Χοδην (3) <input type="checkbox"/> Χοδην (4) <input type="checkbox"/> Χοδην (5)					
Έξοδος <input type="button" value="Εκτύπωση Κατάστασης"/> Ιστορικό <input type="text" value="12/10/2018"/>					
<input type="button" value="Διευθέτηση κερμάτων"/>					

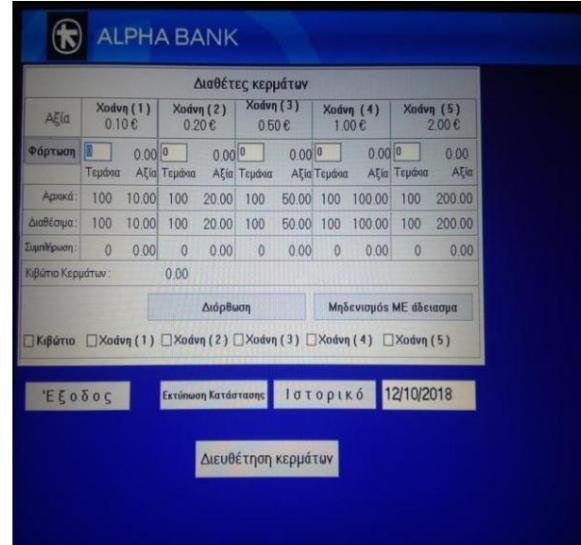
Photo 29

## Unloading Hopper Coins

Unloading the coin hopper can be done either through the app or manually.

## Download through the app

- From the client screen, press Space and turn the application off. Then close the Cashier by pressing "T". After completing the registration of the Fund in the calendar printer, select "H" from the keyboard and go to the Coin Holders menu



Διαθέτες κερμάτων					
Αξία	Χοδην (1) 0.10 €	Χοδην (2) 0.20 €	Χοδην (3) 0.50 €	Χοδην (4) 1.00 €	Χοδην (5) 2.00 €
Φόρτωση	<input type="text"/> 0.00				
Τεμάχια	100	10.00	100	50.00	100
Αξία		20.00		100.00	100
Αριθμός:	100	10.00	100	50.00	100
Διαθέσιμα:	100	10.00	100	50.00	100
Συμπλήρωση:	0	0.00	0	0.00	0
Κύριο Κερμάτων:	0.00				
<input type="button" value="Διόρθωση"/> <input type="button" value="Μηδενισμός ΜΕ δάσκαλα"/>					
<input type="checkbox"/> Κιβώτιο <input type="checkbox"/> Χοδην (1) <input type="checkbox"/> Χοδην (2) <input type="checkbox"/> Χοδην (3) <input type="checkbox"/> Χοδην (4) <input type="checkbox"/> Χοδην (5)					
Έξοδος <input type="button" value="Εκτύπωση Κατάστασης"/> Ιστορικό <input type="text" value="12/10/2018"/>					
<input type="button" value="Διευθέτηση κερμάτων"/>					

Photo 30

- 2.** We select ALL funnels and at the bottom of the menu and press "Reset with emptying"

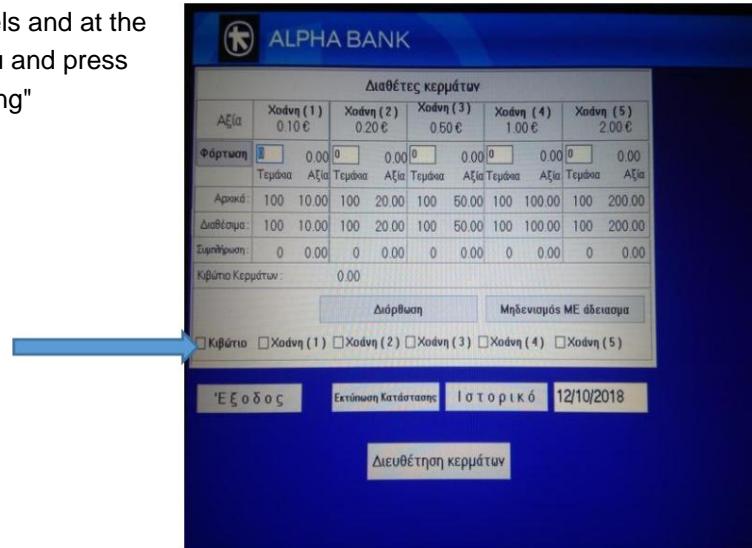


Photo 31

**In general, the following applies:**

Compact C systems give change:

ÿ in coins of 10 cents, 20 cents, 50 cents, 1 and 2 Euros (these coins come from the initial state, as well as from the coins with which the customer pays and which are recycled).

ÿ Compact C accepts all Euro banknotes.

ÿ Compact Cs during each transaction accept some paper money only as long as the amount obtained for change is up to 10 Euros.

ÿ If the user stops his transaction before completing the amount to be paid, then the system has the possibility to return its money.

ÿ Compact Cs can accept up to 15 banknotes per transaction. In case the payment amount is not filled with the banknotes entered by the user, then these banknotes are returned to him and a message appears on the screen prompting him to make the payment again, using banknotes of a higher value.

Every noon, the system should be supplied by the responsible operator with coins to start the operation:

**Maximum Number of Input Coins Per Hopper:**

$$\ddot{y} 400 \times €0.10 = €40.00$$

$$\ddot{y} 400 \times €0.20 = €80.00$$

$$\ddot{y} 270 \times €0.50 = €135.00$$

$$\ddot{y} 270 \times €1.00 = €270.00$$

$$\ddot{y} 270 \times €2.00 = €540.00$$

To add coins (which will be given as change) to the Compact C, the following procedure will be followed by the operator:

- The operator should put the system Out of Service by pressing the "**SPACE BAR**".
- Close Cashier by pressing the "**T**" key. The cash register is then recorded on the journal printer, with a breakdown of the bills received and an initial – final balance of coins by value. If in the final state of the coins we judge that some value needs loading then:
- The operator presses the "**H**" key and, after checking the current situation, makes the physical placement (filling) of the coins - in each hopper separately - as desired (if this is required). Then, he types the **number (pieces)** of the coins he placed (filled) in the corresponding field, and presses the button "**LOAD**" and then "**Arrange Coins**".
- The application asks the operator to confirm the above options. If the operator agrees and wants to continue, then the amounts he filled in are added to the initial and available coins respectively.

The journal printer records the state of the hoppers, before and after placing (filling) the coins.

- The above procedure may **only** be performed if there has been a previous shutdown fund ("**T**").
- There is also the "Correction" button, which can be used in case we want to reset some or all variables to zero by mistake by selecting the

corresponding hopper - but without emptying the hoppers - and then use the "Load" button to restore the correct quantity.

- With the button "Reset WITH Emptying" we empty all the coins, while at the same time the system performs coin counting.

Then we open the cash box of coins, empty the amount and put it back in its place.

- If the operator wants to print the changes made during a specific day, then he can select the desired date and then the "History" button.

This will print on the calendar printer the complete picture of the counters before and after the changes.

- The "Exit" key returns to the "OFF" screen.

## Unload Manually

To empty the hopper manually, we will have to unlock the drawer and bring it out of the machine.

1. Follow steps 1-6 of the "Load Coin Hopper" process



Photo 32

2. Press the plastic button that located at the front - bottom part of the funnel and slide the funnel out

Funnel button

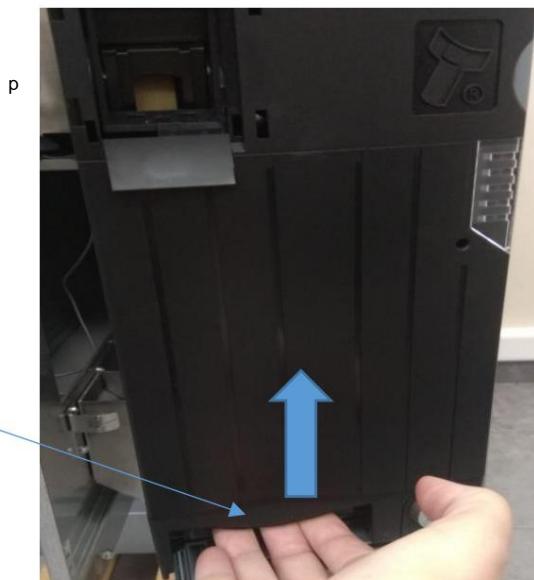


Photo 33

3. Place the funnel in a stable point (e.g. table) and pressing the button on its lid, drag it back and up to remove it.

We carefully empty the coins from the inside.



Photo 34

4. Then close the lid again, following the reverse procedure of step 3. We reposition the funnel on the drawer, making sure that the screw on the back snaps correctly. If it is placed correctly, the characteristic sound of the funnel activation will be heard.

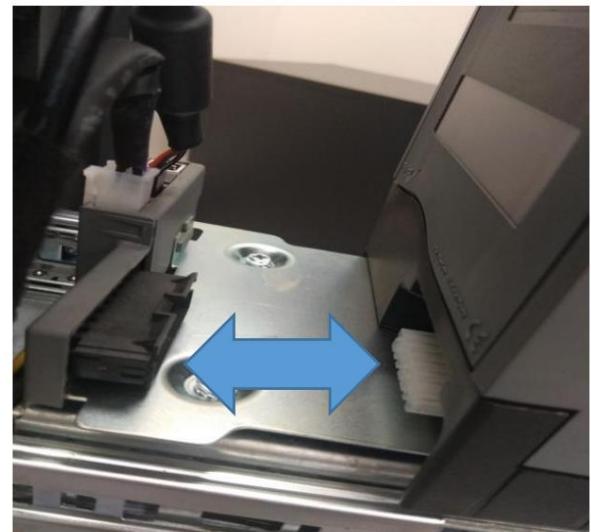


Photo 35

5. Return the hopper drawer to its original position inside the machine.

## Cash Box Coin Management

The following section describes how the system operator should manage the cash box of coins. The coin cash box is used, not only for emptying the coins from the hoppers, either by the operator or by the system, but also for her placement of coins after overflow – process performed automatically by the system.

- Open the bottom door of the system.
- Push down the safety shutter on the right side of the cash box to release the coin box.



Photo 20

- Pull out the coin box (Photo 21).
- Place it on a flat surface and open it using its key. Remove the coins it contains.



Photo 21

- Prepare it to be inserted into its place again by moving the special lever located on the lid of the box to the left and up, as shown in the adjacent photo.



Photo 22

- Re-insert the box into its holder and press until it clicks.



Photo 23

## Card Management

Generally

The cards are managed by the following 3 regional offices:



POS (Pin pad + Card reader + Contactless) serves only payments. No money can be transferred from the card to the account.

From the KAS home screen, the customer is given two options:

**1. Insert card directly into the Card reader**

On the left margin of the screen appears the menu of transactions that the customer can pay with the card he inserted.

Then, following the instructions and filling in the information requested on the next screens, he completes his transaction.

***Attention: This feature does not apply to Contactless***

## 2. Select transaction from the application menu

After choosing the payment he wishes, the customer will be asked how he wants to make it, by card or cash.



By selecting the card follow the flow of instructions and when you reach the screen below,



He presents the card to one of the two readers.

The screen of the pin pad shows the message Payment-Payment, the amount and the words present card.



After the end of the transaction, the KAS returns to the initial screen and the pin pad to the indicator "ALPHA BANK KAS"

## Pin Pad

It is the keyboard for entering the card's pin code. The message appears on its display in standby mode "ALPHA BANK KAS"

Entering the Pin is required to pay bills over €25

## Card Reader

The Card reader can accept the cards of all banks, always in accordance with the current commercial policy of the Bank.

Magnetic card reading is not supported.

The cards it can read must have a special chip embossed on their surface.

## Card Reader Contactless

Instead of the user inserting his card into the Card reader, he is given the possibility to approach the card to the Contactless card reader and proceed with his payment.

Contactless can only be used when the user reaches the screen that selects the payment method "By Card" or "Cash"

## Closing of Card Fund

The card cashier closes automatically every noon at 15:00. In the event that it is not completed successfully, the deal will be done at the close of the following day.

# Auxiliary Tools

For the convenience of the operator, Compact Coin offers a menu of auxiliary tools. To display this menu, the APS must be switched off (see daily operating procedure).

Then, pressing the "Enter" key or alternatively holding down the Control (Ctrl) key press the "M" key.

The following will appear on the screen:



Automated Payment  
System



Selecting one of the above includes some commands. In the screen below you can see all the commands.

In all cases with the "Return" option, the operator returns to the off screen.

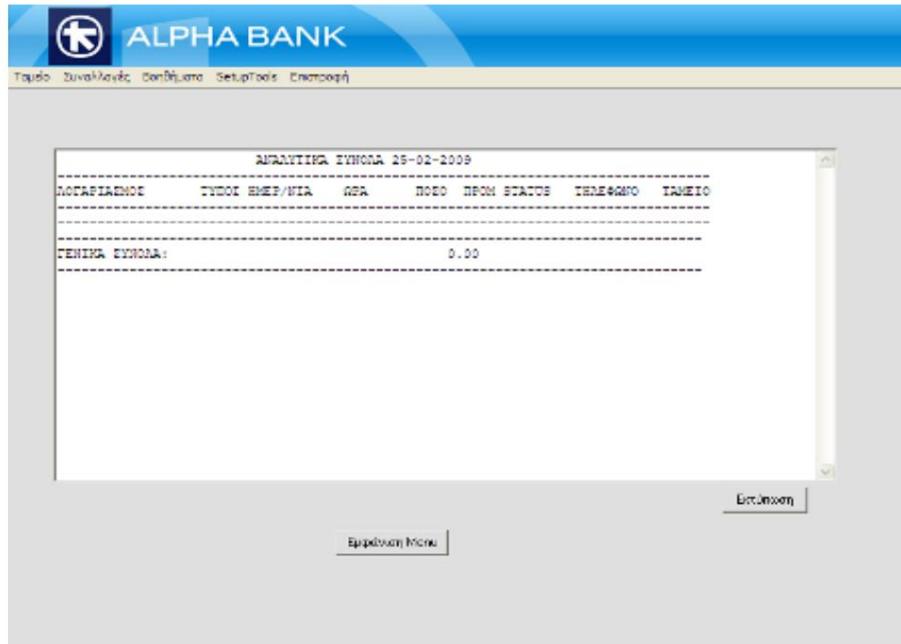
## Fund

1. Fund closing with emptying ý Fund closing order (corresponding to "T") and simultaneously unloading the coin hopper.
2. Closing a Fund without emptying it ý Order to close a Fund (corresponding to "T")
3. Checkout Print ý Order to print an already closed Checkout (Reprint). The operator should choose the date for which he wishes to reprint the Cash.

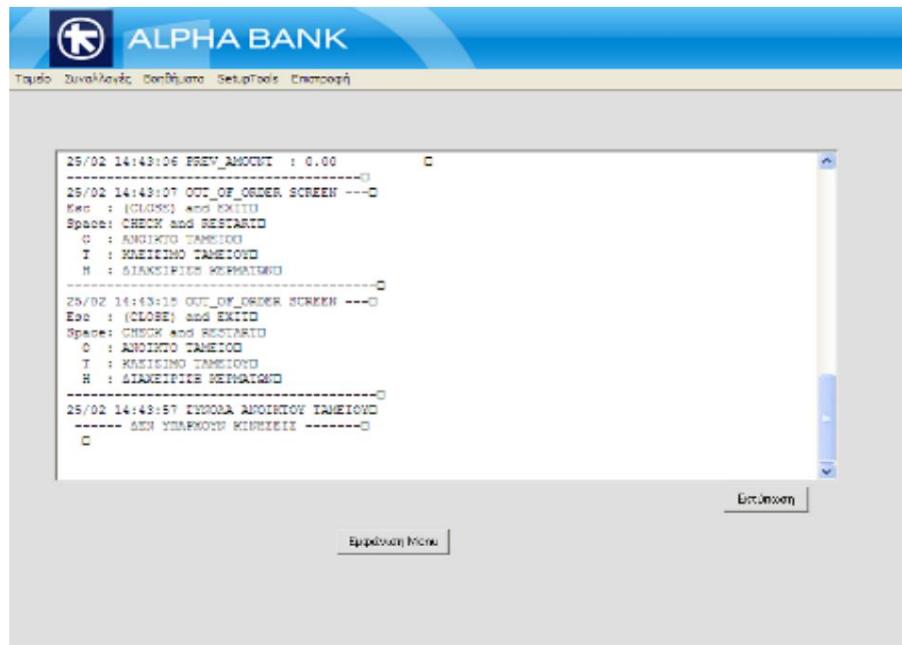


## Transactions

1. Detailed Transaction Status ÿ After the operator selects a date, he can see in detail the type of transactions executed and the amount of each one. Applies to transactions already recorded in Cashier.



2. Open Transactions ÿ An open cash register is recorded on the printer calendar
3. Close the card cash register ÿ In case the automatic closing of the card cash register failed, we proceed with this option. In the question that is asked about the one we are sure about the closing of the fund, we choose ok. We check the pin pad (POS) and when it returns to the "ALPHA BANK KAS" menu the process is complete.
4. Display Calendar ÿ After the operator selects a date he can see what has been written in the Calendar.



**5. Banknote BackUp ý This is selected only if requested by Unixfor!**

**6. Banknote Control ý Identification of counterfeit or suspicious banknote by transaction.**  
Follow the instructions on the screen to insert the paper from the specified side.

**7. Return Money ý In the event of a banknote being jammed, with this option an attempt is made to return the banknote, without opening the bottom door of the ATM.**

## Aids

**1. Receipt Printer Test ý Command to test the receipt printer.**

**2. Calendar Paper Cutting ýCommand to test the calendar printer.**

**3. Start Belt ForwardýCommand belt movement.**

4. Start Belt Backwards ÿ Belt movement command.
5. Belt Movement Stop ÿ Belt movement command.
6. Initialize Video ÿ Command not active.
7. System Log off ÿ User logout command.
8. System Restart ÿ Command to restart operation.
9. System Shutdown ÿ Command to close the application and turn off the PC.
10. Unixfor Manager ÿ Selection only following instructions from Unixfor

## Return

Return to the "Out of Service" screen

# Problem Management (Troubleshooting)

## Generally

When there is a problem in the system, it is detected by the operator as follows:

- The “OFF” screen has been displayed.
- There is a relevant message on the log printer, informing the operator of the type of the problem and how to deal with it.
- If the problem has occurred during system startup, then the operator is aware of the fact that the system is not in operation.

Here is a list of possible problems, as well as how to deal with them.

In every repair, we assume that the system initially has both doors (top & bottom) closed such as when in operation.

Both doors require the relevant key to open them.

It should be noted that the texts in the box in courier type font are for the messages that are printed on the journal printer.

For example:

INIT GLOBALS FAILURE

## Problem 1: Launch/Printer Paperless Calendar

### Diagnosis

The calendar printer is out of paper.

If there is any last piece of paper in the printer, then the operator can see in this written message:

LOG PRINTER NOK OK[-1]

### Coping

Follow the paper change procedure described on page 11 (Paper Change, Calendar Printer). Then put the system back into operation.

## Problem 2: Launch/Paperless Receipt Printer

There is no paper in the receipt printer.

The log printer displays the message:

TICKET PRINTER ERROR

### Coping

Follow the procedure described on page 15. Then put the system back into operation.

## Problem 3: Customer Banknote Jam

### Diagnosis

"OFF" screen.

On the calendar printer there is the message:

```
OUT_OF_SERVICE BN nn
CLEAN NOTES ACCEPTOR
BANKNOTE TO CUSTOMER
PRESS SPACE AND CONTINUE
PLEASE INFORM UNIXFOR
-----
-----
```

### Description

The note has remained in the note reader and needs to be released for the machine to continue its operation. At the end of the day, the deal will be done of the fund you will decide whether it should be returned to the customer or not.

### Coping

#### Removal with the door closed

From the 'Off' screen press 'Enter' to go to the Help menu.

Then, from the "Transactions" option select "Refund". If the banknote is not crumpled it will be returned to you as shown in Photo. 36.



Photo 36

## Remove paper manually

- Open the bottom door.
- Pull the bill reader out of the machine



Photo 37

- On the upper side of the reader there is a yellow button, which is pushed forward while simultaneously lifting the upper hatch of the card reader.

Check for any jammed banknote and remove it (Photo 38)

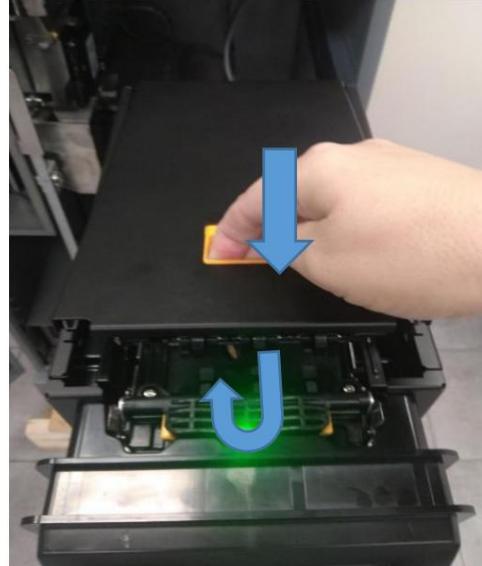


Photo 38

- If the note is not found jammed at the top of the printer, then check the back side. There are three yellow buttons that you have to push up and at the same time pull back the hatch (Photo 39).

Check for jammed banknote and remove it

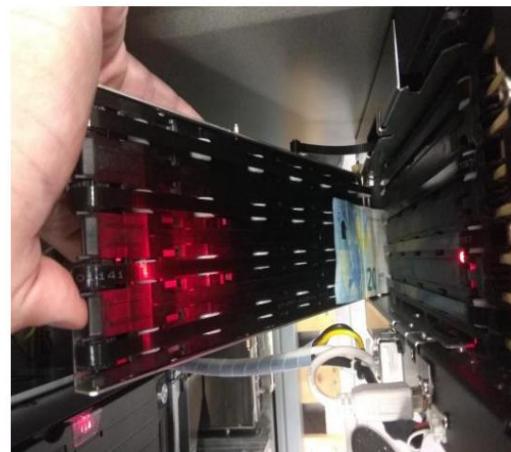


Photo 39

- Although the banknote is not jammed on the back side of the banknote reader, check the spot under its head.
- To access it you place the red key in the cash box holder **and turn** it to a horizontal position. Then lift the yellow lever located directly under the lock (Photo 40)



Photo 40

- Then push inwards yellow keys and raise the head at the same time.



Photo 41

- Check and remove the jammed banknote.



Photo 42

- To restore to its place head press the yellow buttons again, lift the head to unlock from the open position and carefully lower it to its original position.

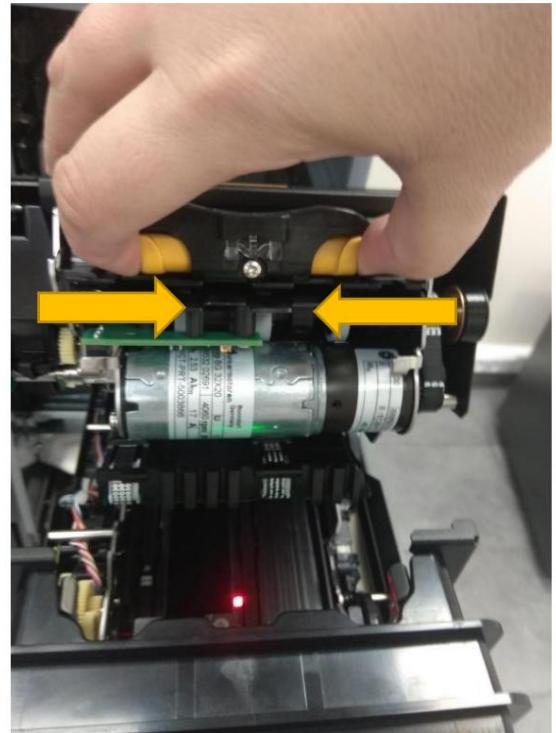


Photo 43



Automated Payment  
System



## Problem 4: Does Not Automatically Close Card Cashier

### Diagnosis

The diagnosis cannot be made by you. A person from the Bank's network management department or from Unixfor will call you.

### Coping

There are two ways to close a card fund:

1. Through the application

- ÿ We disable the application by pressing the SPACE BAR
- ÿ Press the Enter key once to enter the management menu
- ÿ Open the TRANSACTIONS menu
- ÿ We choose the CLOSE CARD CASH option
- ÿ In the question if we are sure about closing the package, we choose YES
- ÿ If we are asked when we want the package to be closed, we choose IMMEDIATELY
- ÿ After the shutdown is complete, we select from the main menu (at the top of the screen)
  - Back – Return to the off screen
  - ÿ Press the SPACE BAR once and start the application

2. From the pin pad

- ÿ In the PIN PAD type #3690#
- ÿ Enter the code 13001300 ÿ Press the green V key
- ÿ Moving with the keys to the right of the terminal screen we find the option MERCHANT
- ÿ Press the green V key
- ÿ Enter the code 13001300 ÿ Press the green V button again
- ÿ We select SEND PACKAGE and when the shipment is complete
- ÿ Press the red X button

## Problem 5: It does not recognize the card

### Diagnosis

While the card payment option appears on the screen, when the customer enters it into the card this reader is not recognized. It is recognized normally by contactless.

### Coping

You proceed to shutdown the machine, as described in the section " Power Interruption and Restart", page 6.

Then carefully blow into the slot of the Card reader.

Restart the machine

If the problem persists, follow the procedure below to send log files and inform Unixfor (210 9987500, option 2 "Support").

### Send POS log files

- ÿ In the PIN PAD type #3690#
- ÿ We press the green button V
- ÿ To the question about sending diagnostics, we answer YES
- ÿ Wait for the process to finish and the terminal to come back

## Problem 6: Does not perform card transactions

### Diagnosis

It doesn't show card payment option and doesn't recognize any card

### Coping

You proceed to shutdown the machine, as described in the section " Power Interruption and Restart", page 6. And restart

If the problem persists, contact Unixfor (210 9987500, option 2 "Support")

## Problem 7: The electronic lock does not work

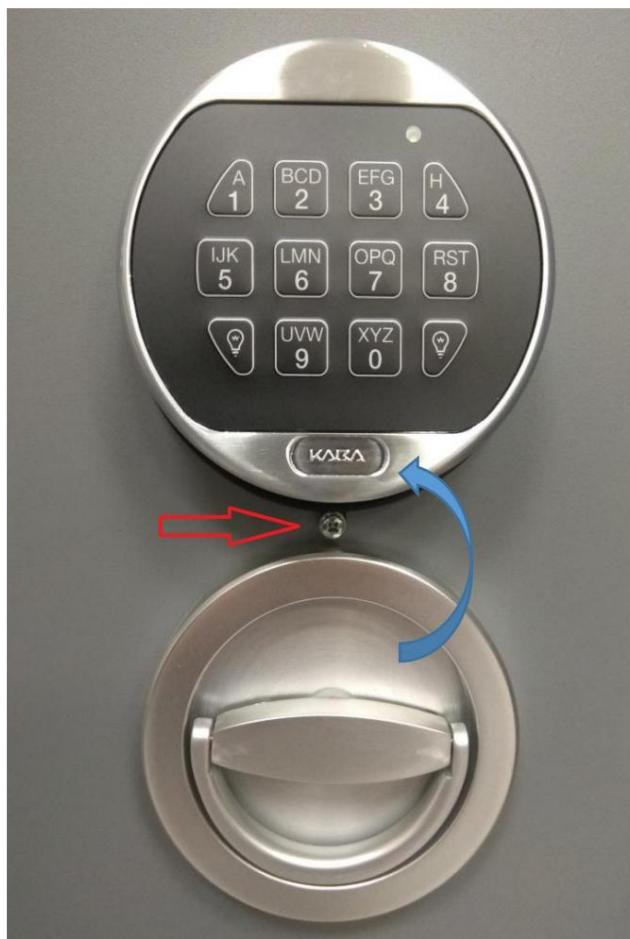
### Diagnosis

They enter the code but the time delay led does not light up or appears dim

### Coping

You proceed to change the battery of the electronic lock.

- Remove the screw at the bottom of the keyboard by turning it counterclockwise.



- Then slide the entire lock up without letting go  
fall



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