



Research Methodology – Quantitative

Ultra-small wearables (e.g., smartwatches) can be design challenge due to touch-based text entry. A well-known effect is the so-called *fat-finger problem* wherein users struggle to select elements much smaller than their fingers. In this RLab, we are dealing with a data set containing variables collected in a simple experiment to compare the performances of three ultra-small keyboards (*DriftBoard*, *ZoomBoard*, *Swipeboard*), see also figure 1.

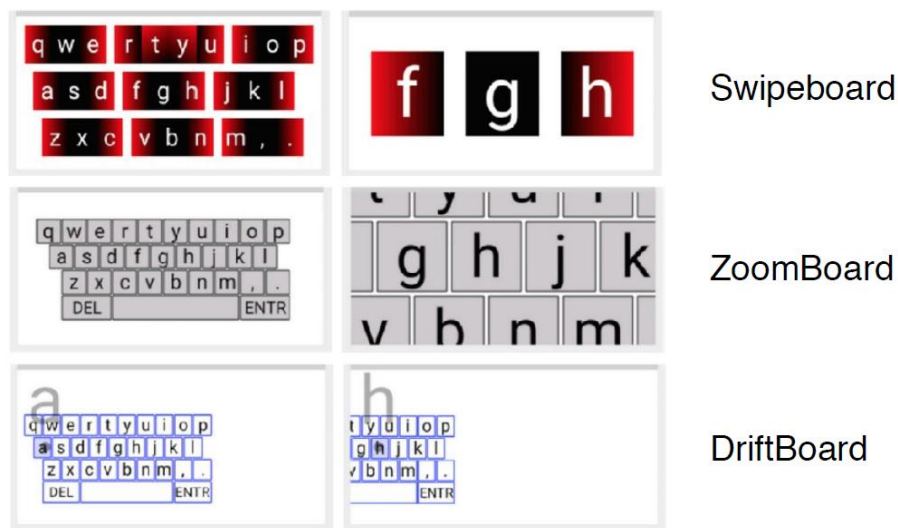


Figure 1. Text entry for ultra-small touchscreen.

The data set contained in the external file (`TEXTETECH.csv`) has the following variables:

- **AGE** a variable with 3 age levels: 1 = [18 - 29], 2 = [30 - 45], 3 = [46 - 55]
- **TET** (text entry technology): ZB (ZoomBoard), DB (DriftBoard), SB (SwipeBoard)
- **TES** (text entry speed as words per minute); TES was calculated by dividing the length of the transcribed text by the entry time (in seconds), then multiplying by sixty (seconds in a minute) and dividing by five (the accepted word length, including spaces).
- **MD** (mental demand scale): 21-point rating scale of the NASA Task Load Index (TLX) survey. High values mean high mental demand (see Figure 2).
- **PD** (physical demand): 21-point rating scale of the NASA Task Load Index (TLX) survey. High values mean high physical demand (see Figure 2).
- **TD** (temporal demand): 21-point rating scale of the NASA Task Load Index (TLX) survey. High values mean high temporal demand (see Figure 2).
- **PER** (performance): 21-point rating scale of the NASA Task Load Index (TLX) survey. High values mean high performance (see Figure 2).
- **EFF** (effort): 21-point rating scale of the NASA Task Load Index (TLX) survey. High values mean high effort (see Figure 2).
- **FRU** (frustration): 21-point rating scale of the NASA Task Load Index (TLX) survey. High values mean high frustration (see Figure 2).

Hart and Staveland's NASA Task Load Index (TLX) method assesses work load on five 7-point scales. Increments of high, medium and low estimates for each point result in 21 gradations on the scales.

Figure 2. NASA-TLX questionnaire.

Exercise 1.5 Construct a new variable called COST corresponding (for each participant) to the sum of the variables MD, PD, TD, EFF, and FRU. Run an ANOVA model with COST as the dependent variable and TET

and AGE as the two factors in the analysis. Graphical representations, comments on the statistical results, and eventual post-hoc analyses as for Ex. 1.4.

Exercise 1.6 Repeat the analysis in Ex. 1.5, this time replacing the COST variable with the PER variable in the ANOVA model.