New Customer - Self Enrollment

Swimlanes (top to bottom):
- Customer portal
- ORCH – Acc. Mgmt.
- OCPR
- Acc. DB
- AZURE
- OTP DB
- Notifications E-mail / SMS
- One APP
- Zuora
- ORCH - Subscription
- Product DB
- Subscription DB
- Provisioning
- TSP [TTC]
- TSP [SXM]
- TSC
- DSS
- NVS
- TCI
- SERVCO
- CVS
- Factory
- XEVO
- DCM
- HU

Customer portal: Start → Sign up → Request Activation Code → Input activation code → Type VIN → Display the list of products → Data consent T&C → Subscription done Dashboard

ORCH – Acc. Mgmt.: Request Guid → Receive Guid → Send activation code → Verified account

OCPR: Send Guid

Acc. DB: Save Guid

AZURE: Send Guid

Notifications E-mail / SMS: Receive activation code → Enrollment successful

Zuora: Subscription info

Product DB: Look for available products

Subscription DB: Update products ON/OFF → Acknowledge Subscription info

Provisioning: Send provisioning → Provision successful

TSP [TTC]: Provisioning Safety Connect → Provision successful

TSC: Spec L → Spec I

CVS: Validate the VIN, Vehicle capabilities & VIN router

DCM: Provision HU flags, RS & BRRI → Provision Safety Connect

HU: Provision HU flags