



FLIGHT INFORMATION

SAKEN KENZHEGULOV

Rezervasyon No / Booking Ref : DRQHWM
 Bilet No / Ticket Number : 6242151262435
 Düzenleyen / Issued By : INTERNET
 Düzenlenme Tarihi / Issue Date : 27/10/2016

Nereden From	Nereye To	Uçuş No Flight Number	Tarih Date	Kalkış Saati Dep. Time	Varış Saati Arr. Time	Bilet Durumu Ticket Status	Kalkış Terminali Dep. Terminal	Varış Terminali Arr. Terminal	Not Valid After Not Valid After
Zurich (ZRH)	Istanbul-S.Gokcen (SAW)	PC - 396	17/12/2016	14:05	18:55	O	2		17/12/2017

Uçuşa Bağlı Hizmetler / Additional Services

Satin alınmış herhangi bir ek hizmet bulunmamaktadır. / Any additional services has not been bought for this flight.

Toplam Bagaj Hakkı / Total Baggage Allowance : 0 KG

TWEB/BYD - NON REF/RES CHG RESTRICTED-- İADE YAPILMAZ./DEĞİSİKLİK ÜCRETİDİR.

Nereden From	Nereye To	Uçuş No Flight Number	Tarih Date	Kalkış Saati Dep. Time	Varış Saati Arr. Time	Bilet Durumu Ticket Status	Kalkış Terminali Dep. Terminal	Varış Terminali Arr. Terminal	Not Valid After Not Valid After
Istanbul-S.Gokcen (SAW)	Almaty (ALA)	PC - 658	17/12/2016	20:30	04:50	O			17/12/2017

Uçuşa Bağlı Hizmetler / Additional Services

Satin alınmış herhangi bir ek hizmet bulunmamaktadır. / Any additional services has not been bought for this flight.

Toplam Bagaj Hakkı / Total Baggage Allowance : 0 KG

TWEB/BYD - NON REF/RES CHG RESTRICTED-- İADE YAPILMAZ./DEĞİSİKLİK ÜCRETİDİR.

Nereden From	Nereye To	Uçuş No Flight Number	Tarih Date	Kalkış Saati Dep. Time	Varış Saati Arr. Time	Bilet Durumu Ticket Status	Kalkış Terminali Dep. Terminal	Varış Terminali Arr. Terminal	Not Valid After Not Valid After
Almaty (ALA)	Istanbul-S.Gokcen (SAW)	PC - 659	23/12/2016	05:50	08:45	O			17/12/2017

Uçuşa Bağlı Hizmetler / Additional Services

Satin alınmış herhangi bir ek hizmet bulunmamaktadır. / Any additional services has not been bought for this flight.

Toplam Bagaj Hakkı / Total Baggage Allowance : 0 KG

PWEB/BYD - NON REF/RES CHG RESTRICTED-- İADE YAPILMAZ./DEĞİSİKLİK ÜCRETİDİR.

Nereden From	Nereye To	Uçuş No Flight Number	Tarih Date	Kalkış Saati Dep. Time	Varış Saati Arr. Time	Bilet Durumu Ticket Status	Kalkış Terminali Dep. Terminal	Varış Terminali Arr. Terminal	Not Valid After Not Valid After
Istanbul-S.Gokcen (SAW)	Zurich (ZRH)	PC - 395	23/12/2016	12:05	13:25	O		2	17/12/2017

Uçuşa Bağlı Hizmetler / Additional Services

Satin alınmış herhangi bir ek hizmet bulunmamaktadır. / Any additional services has not been bought for this flight.

Toplam Bagaj Hakkı / Total Baggage Allowance : 0 KG

PWEB/BYD - NON REF/RES CHG RESTRICTED-- İADE YAPILMAZ./DEĞİSİKLİK ÜCRETİDİR.

PLEASE NOTE: This ticket is subject to the relevant laws, PEGASUS Airlines schedules and general terms and conditions. The passenger is hereby bound to conform to the GENERAL TERMS & CONDITIONS including Pegasus Airlines rules of carriage. **The GENERAL TERMS & CONDITIONS and rules of carriage can be found on our website www.flypgs.com. PEGASUS reserves the right to amend the GENERAL TERMS & CONDITIONS found on its website at any time.**

The rules for cancellation or other changes to your reservation and tickets purchased are outlined below:

A - Name changes cannot be made to a reservation. No refunds will be made and the passenger loses all his rights relating to his/her flight in the event that the flight relating to his/her reservation does not take place.

B - Ticket cancellation, changes and refunds: Ticket cancellations, changes and refunds are subject to the GENERAL TERMS & CONDITIONS that can be found on our website. In the event that cancellation or changes can be made, these will be made in accordance with the price category of the ticket purchased. For details of the terms & conditions for ticket categories and other details, please refer to the **GENERAL TERMS & CONDITIONS** section of our website. Cancellation and refund of tickets purchased via special offers will be in accordance to the terms and conditions of the related offer. See our website www.flypgs.com for more details.

C - Payment will be due if there is a difference between the price of the flight already purchased and the new flight. In the event that the reservation is changed to a lower price category, no refund will be made. In the case of a cancellation, the service charge is non-refundable. Refund of the fuel surcharge in the event of a ticket cancellation or amendment will depend on the time remaining before the flight and on the terms & conditions relating to the ticket purchased.

D - Food and drink is chargeable on our flights.

E - Please be at the airport 2 hours before the scheduled departure time in order to check-in. At airports with extra security measures check-in desks will be opened 3 hours before the scheduled departure time and will be closed 1 hour before the scheduled departure time. To see the terms & conditions for the airport from which you are flying, please go to the Fly With Pegasus - Airport Announcements section of our website. Passengers who have not checked in 45 minutes before an international flight and North Cyprus or 30 minutes before a flight within Turkey lose all rights regarding that flight. Passengers, who have not showed off at gate at the scheduled time of departure, will lose all rights regarding that flight. A valid passport is required for all international flight check-ins. and an ID card with photograph for all flights within Turkey. For flights from Turkey to North Cyprus a Turkish ID card or a passport will be required from Turkish citizens and a valid passport will be required from other nationalities. Without these forms of ID the passenger will not be accepted onto the flight.

Passengers are responsible for the validity of their passports and visas.

F - As of 23.07.2015, free hold baggage allowance for passengers on domestic and Cyprus flights will be 15 KG on Essentials Package, 20 KG on Advantage Package and 25 KG on Extras Package. No free baggage is allowed on international flights on Basic Package, except for Cyprus flights. The allowance on Essentials Package and Advantage Package will be 20 KG and 25 KG will be available on Extras Package. The hand luggage on all our flights is 8kg. For information on hand luggage security rules and prohibited substances please visit our

Travel Document

website on <http://www.flypgs.com>. The airline is not responsible for the carriage of prohibited substances in check-in baggage or such minor damage as scratches and dents caused to baggage. For more information, please see the GENERAL TERMS & CONDITIONS section of our website.

G - SAW: Sabiha Gokcen Airport , IST: Ataturk Airport

H - In the event of a dispute Pegasus Airlines` electronic records are valid.

I - Soldiers on duty in North Cyprus and students receiving discounts on their flights are required to present identifying documentation at check-in. If not, the full payment for the flight will be due.

J - In the event that a flight is cancelled or delayed, Pegasus Airlines is not responsible for a connecting flight with another airline.

Passengers cannot request a replacement ticket for the connecting flight.

WARNING: Degree of responsibility by the airline carrier for the death or injury of any passenger or loss or damage to any baggage on flights, both international and within Turkey, will be in accordance with the Warsaw Convention and its protocols as well as the Montreal Convention (1999). Responsibility for flights originating within the European Community, to which Pegasus will be subject, will be dealt with according to the EC`s rules.