
Albert Ejidike

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A versatile, analytical and hardworking IT personel, knowlegeable and thoughtful computer engineer, with superior attention to details, self driven and motivated and therefore effective at completting task with minimal supervision.

Work experience

Strandzuid Amsterdam, April 2023 - Present

- Delivered excellent customer relations, building and maintaining a positive and professional relationship
- Prepared drinks according strandzuid standard, recommended specials and replenish drinks as needed.
- Assessed customers needs and preference to make appropriate beverage and food recommendation
- Handled alcohols, frozen drink orders from servers and other specialty request from customers
- Recorded accurate orders, managed cash/credit card payments, and maintained inventory of beverages selection.

Sales Representative at Mc Donald's Almere, June - December 2022

- Operated cash registers and handled payments.
- Demonstrated exceptional customer service skills by greeting customers, taking and preparing orders accurately, and addressing customer concerns promptly.

- Maintained a clean and organized work area, adhering to McDonald's hygiene and safety standards.
- Collaborated with team members to ensure smooth workflow during peak hours.
- Participated in training programs to enhance product knowledge and improve service quality.
- Consistently adhered to McDonald's policies and procedures.

IT Intern Codak Corporation Nigeria, November - January 2022

- Assisted in the development of new web pages
- Develop front end web application using HTML
- Worked closely with the web design team
- Shadowed a senior developer in different projects

Sales manager E tech company Nigeria, May 2015 - July 2019

- Analyzed client needs and articulated how company products can provide solutions
- Work diligently with existing clients to ensure software is functional, updated and supported
- Utilized charts, diagnostic metrics to visibly prove how products are superior to competition
- Made prospecting cold calls to customers and industry specific leads on a weekly basis.

Skills:

- Customer Service: Proven ability to deliver exceptional customer service by ensuring a positive dining experience.
- Multitasking: Adept at handling multiple tasks efficiently in a fast-paced environment.
- Team Collaboration: Worked effectively as part of a team, contributing to a positive and cooperative work atmosphere.
- Cash Handling: Proficient in processing customer payments, providing accurate change, and maintaining cash registers.

- Hygiene and Safety: Strict adherence to hygiene and safety standards in accordance with McDonald's policies.

Technical Skills

- **Languages:** HTML, CSS, JavaScript
- **Frameworks/Libraries:** Bootstrap
- **Version Control:** Git, GitHub
- **Design Tools:** Figma
- **Responsive Design:** Media Queries
- **Basic Knowledge:** React.js

Education

Bsc Computer engineering: National Technical University of Ukraine (KPI)

Language proficiencies

English: mother tongue

Dutch: Pre intermediate level

Hobbies

Watching and playing football

Studying in my leisure time

Cooking

Additional information

My past employers valued my work ethics in the company due to my profitable achievement , commitment and dedication to the growth of their company.
