

IVANNA CHUMATSKO

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SKILLS & ABILITIES

- Computer Science Applied to JavaScript: data structures, algorithms,
- Browser based technologies: HTML, CSS, Javascript, jQuery, Responsive Design, Bootstrap, Handlebars, Cookies & Local Storage, React.js
- Deployment: Heroku, Git, Github Pages
- Java
- Databases: My SQL, MongoDB
- Server-Side Development: Node.js, Express
- Security & Session Storage: User Authentication, MERN Stack
- Quality Assurance: Writing Tests

EXPERIENCE

Remote Service Specialist, Agency Resource Solutions

July 2018– Present

Gilbert, AZ

- Utilized a streamlined process for handling service related tasks for four independent State Farm agencies. Communicated with existing clients regarding late payments and documentation/information requests. Worked with in-office staff to provide a high-quality customer service experience.

Office Manager, Sherwood Insurance Agency

May 2016 – July 2018

Phoenix, AZ

- Worked with prospective clients to conduct comprehensive analyses of their insurance and financial service needs. Processed billing and policy change requests from existing clients. Developed training materials and worked to ensure compliance to company and industry standards.

Political Affairs Intern, The Borgen Project

January 2018 – May 2018

Gilbert, AZ

- Using email outreach and social media, created awareness and encouraged engagement of congressional representatives in support of foreign development aid. Aided in creating broad awareness and understanding of social issues impacting our community.

EDUCATION

University of Arizona – Online – Full-Stack Developer Certification

Arizona State University – Tempe, AZ – Bachelor of Science in Justice Studies

- Honors: Dean's List (Fall 2013, Fall 2017)

Higley High School – Gilbert, AZ – Scholastic Diploma

- Active member of Student Council and National Honor Society. Graduated with honors a year ahead of schedule with a 4.0 un-weighted GPA.