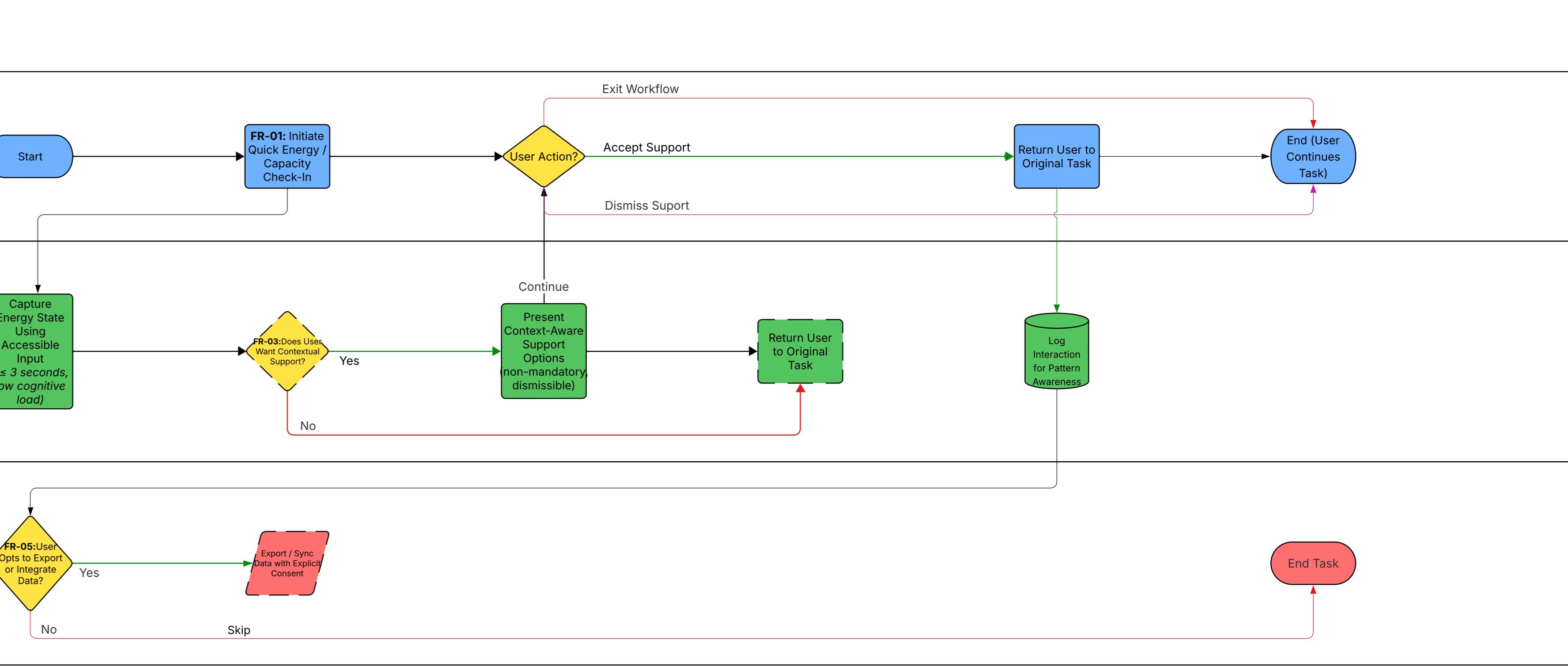
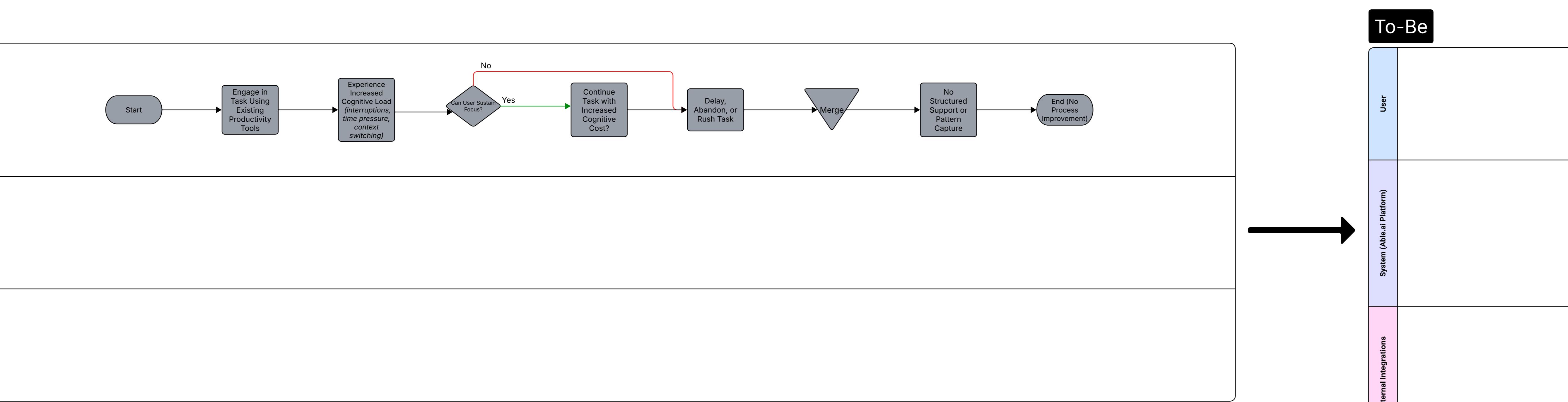


As-Is / To-Be Workflow (Able.ai Platform)
Process Name: Context-Aware User Support Workflow
System: Able.ai Platform
Diagram Type: As-Is / To-Be Process Flow
Audience: Business & Technology Stakeholders
Notation: Swimlane Flow (User / System / Integration)



BUSINESS OUTCOMES

- Reduced decision fatigue
- Faster task recovery
- Increased user trust
- Improved engagement