From: Lowe's orders@eml.lowes.ca

Subject: Matt, thanks for your order SO-0003911021

Date: May 22, 2021 at 9:05 AM To: mattmadronic2@gmail.com



Matt, your order has been confirmed

We'll email you an update when your items are ready for pick-up or are on their way

Order: **SO-0003911021**

Placed: Fri, May 21, 2021 07:21 PM

CHECK ORDER STATUS

You ordered 1 item

Payment Type:

VISA Visa

*********4016

Bill to:

Matt Madronic 129 Hilltop Drive, Ayr ON NOB 1E0

Purchase Summary

ORDER TOTAL	\$676.87
GST/HST	\$77.87
Shipping Cost	\$0.00
Subtotal	\$599.00

We aim to process your order by the expected ship date stated below, however due to a high volume of orders, there may be delays in processing your order.

You will be notified by email or by phone when your order has been processed.

For parcel orders, once your order is shipped, any carrier delays will be noted on the order status page.

For store pick up orders, please wait until you receive your ready for pick up email before going to the store.

Ontario Residents: Our stores remain open for curbside pickup.

Our stores remain open, albeit with reduced hours and only for curbside pickup following an online order. However, you can still shop online at any time and benefit from flexible delivery options, including parcel delivery and contact-free home delivery.

Please note that in-store returns will also be on hold during this period and that the return window will be extended once our stores reopen to the public

To our VIPpro customers: to get a quick, exclusive priority service, please call your local store and ask for the Pro desk.



Pick-up in Store LOWE'S OF W. WATERLOO

1 item



Store: 345 THE BOARDWALK, WATERLOO ON N2T 0A6



Please wait for a pick-up confirmation email to arrive prior to visiting the store to collect your order



EGO 56V 21IN PUSH MOWER

\$599.00

Quantity: 1 **TOTAL: \$599.00**

Item: 2546170



We hope you love what you ordered, but if something isn't right, let us know.

Chat With Us

Call us toll-free: 1-888-985-6937

IN-STORE PICK-UP

Certain products such as lumber, garden stones, special order items and items that require assembly may require more preparatory time. During long weekends and holidays, stores may be operating under modified hours or closed. Check store hours before planning a pick-up.

PARCEL DELIVERY

Items may be shipped separately. If there are additional items connected to this order you will receive a separate tracking notification for each package shipped.

ONLINE EXCLUSIVE DELIVERY

Items are shipped directly from the vendor. Deliveries for large Online Exclusive items are curb-side only. Curb-side delivery service provides delivery of your item(s) to the curb at the end of your driveway. You will be contacted by a 3rd party carrier to schedule a delivery appointment. This service does not include setup or assembly of items or removal of packaging materials.

ONLINE EXCLUSIVE - BULK ITEMS

Orders for online exclusive sod, mulch, stone, screening, river rock, firewood and salt are shipped directly from the vendor. You will be contacted by a 3rd Party carrier within 24-48 hours (Monday to Friday) to schedule the delivery. Deliveries are curb-side, and you can mark the drop-off spot with an X. The X can be made with anything from chalk, to tape.

TRUCK DELIVERY

The local delivering store will process your order and will contact you within 1 to 2 days to schedule delivery. For Online Exclusive truck deliveries you will be contacted by our 3rd party carrier Sameday Worldwide to book a delivery appointment. All deliveries are curb-side only, with exception of large appliances (fridges, freestanding ranges, dishwashers, washers and dryers). Curb-side delivery service provides delivery of your item(s) to the curb at the end of your driveway. This service does not include setup or assembly of items or removal of packaging materials.

PLEASE NOTE: Due to COVID-19 and to ensure the safety of our employees and customers, our truck delivery conditions have been updated and your purchase may be delivered curbside. <u>Learn more here</u>.

SPECIAL ORDER ITEMS

Delivery dates may vary from the estimates provided. If this order contains items for truck delivery, those items will be held at the store until the special order items are ready for delivery.

Shipping Policy | Privacy Statement | Returns and Refunds

Prices and order transactions are in Canadian currency unless otherwise specified. All prices and offers may not be available in all areas and subject to change without notice – see details in-store or at lowes.ca

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