# The Social Media Archive at ICPSR (SOMAR)

ICWSM 2023 Tutorial: Collecting and Sharing Twitter Data for Academic Research
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# Agenda

- Web scraping: an API alternative
- Introduction to SOMAR
- Demo: Deposit data to SOMAR





# Web Scraping

### Web Scraping vs APIs

#### **Web Scraping**

- Retrieving data from a website's HTML
- Publicly-available content, what humans would see while browsing
- Programmatically extract content from websites that may not provide structured data through other means

### **Application Programming Interfaces**

- Retrieving structured data through a web platform's provided interface
- Data often provided in JSON or XML
- May require authentication or agreement to provider's Terms of Service



### Web Scraping is Controversial



#### **Ethics**

No formal authentication or consent Some websites prohibit web scraping



#### **Privacy**

Users have not consented to the data use case



#### **Website Performance**

Web crawlers can overburden and slow down websites



#### **Intellectual Property**

Who owns the website content?



### Web Scraping in the US

- Courts have ruled both ways on web scraping
  - Facebook, Inc. v Power Ventures, Inc.
    - Power Ventures aggregated user data from several social media sites, with user permission. Used Facebook data for promotional campaigns.
    - Court ruled Power Ventures violated the Computer Fraud and Abuse Act and California Penal Code section 502.
  - hiQ Labs, Inc. v LinkedIn Corp.
    - Data analytics company that scrapes public data from LinkedIn.
    - Court ruled web scraping of public data does not violate Computer Fraud and Abuse Act.
- Social media platforms try to prevent web scraping

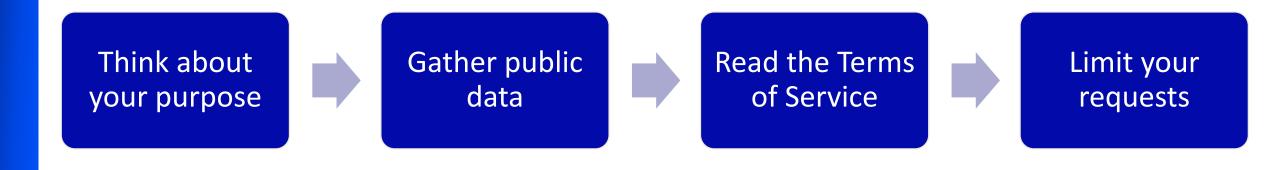


### Web Scraping in the EU

- French Data Protection Authority (CNIL) published guidelines on web scraping of publicly-available data
  - Publicly available data is still personal data
  - Focused on commercial uses
  - Recommended guidelines: obtain consent, only collect the data that you need, allow individuals to opt out, complete a Data Protection Impact Assessment



### Web Scraping Tips





### Web Scraping Resources

- Web Scraping Code of Conduct (from Library Carpentry workshop on web scraping)
- Platforms vs. PhDs: How tech giants court and crush the people who study them (Protocol)
- <u>Victory! Ruling in hiQ v. Linkedin Protects Scraping of Public Data</u> (Electronic Frontier Foundation)
- <u>Data Protection Impact Assessment guidelines</u> (CNIL)



# **SOMAR**socialmediaarchive.org

### What is SOMAR?

- Data archive for research data from and about social media
- Accepts open access and restricted data
- Accepts data from individual researchers and social media platforms
- Launched on TIND platform in January 2023





### Where is SOMAR?

- Part of the Inter-university Consortium for Political and Social Research (ICPSR)
  - Consortium of over 800 academic institutions and research organizations
  - Provides leadership and training in data access, curation, and methods of analysis for the social science research community
  - Maintains largest social science data archive
- ICPSR is a unit of the Institute for Social Research at the University of Michigan
- More about ICPSR: icpsr.umich.edu



### Mission: Democratize access to social media data

- ...making social media data accessible to researchers who lack the technical or computing resources to capture data independently."
- ...enabling researchers to share and access data from social media while respecting platforms' terms of service and users' privacy expectations."



### Why use SOMAR?

## Free and easy to deposit

- Self-deposit model
- Accept data of any format & size (5GB direct upload, contact team for larger files)
- Accept data and code, provide <u>integration</u> with GitHub

### Professional archiving services

- Provide persistent identifiers (DOIs)
- Quality assurance through professional curator review
- Long-term preservation through ICPSR

#### Secure access to data

- Restricted data application process
- Virtual data enclave for working with restricted data



### Using SOMAR: Public Data

#### **Public Download**

- Files anyone can download
- No login required
- Typically documentation files, associated publications

### **Login Required**

- Data files with no restrictions
- Logins help us obtain user statistics, contact users as needed
- Users must agree to <u>ICPSR</u>
   <u>Terms of Use</u>
- Privacy Policy



### **Using SOMAR: Restricted Data**

#### **Restricted and Controlled Access**

- Restricted data provided in a secure virtual enclave
- Closed environment for data access and analysis, any output must be approved
- Data may be identifiable or otherwise sensitive content
- Requires an approved Restricted Data Application: https://somar.infoready4.com/

#### **Controlled Access, not Restricted**

- Data may not have sensitive or identifiable content, but may have restrictions on use
- Data may be provided directly for researcher download
- Requires an approved Restricted Data Application to ensure compliance with terms of use



# **Deposit Process**

### **Self-Deposit Process**

Create SOMAR account

Complete the submission form

Upload data and documentation

#### Files under 5GB

Upload through website interface

#### Files over 5GB

 Contact <u>somar-</u> <u>help@umich.edu</u> Data are published!

#### **SOMAR** review

- Ensure metadata is complete
- Check files and documentation



# **Dataset Submission Form**

https://socialmediaarchive.org/

Click "Submit" in the top navigation bar

#### Required fields:

- Deposit Agreement
- Contributor(s)
- Title
- Summary
- Subjects



#### Submit/Modify

Dataset Submit/Mo	odify	page: 1	SUMMARY(2)
Deposit Agreement			
Deposit Agreement* Select the option to agree to the Deposit Agreement.	Select an Option	n	¥
	Project Descr	ription	
Contributor*  The researchers and organizations involved in producing the data, or the authors of the publication, in priority order.	Last Name, Fir	rst Name	•
	Contributor Ro	ole ntifier (e.g, ORCID)	
	Identifier Type		*
	Affiliation		
	Person		*
Title* The title of the dataset or project.			
Alternate Titles Alternate name(s) by which a data collection mabe commonly referred to, or as provided by the			•
Summary*  A full description or abstract of the data collection's subject matter or intellectual content. The main goal of the summary is to give the user a clear sense of what the collection is about, including the purpose of the collection, the major topics covered, and what questions the Pis attempted to answer when they conducted is study.	he		
Subjects* A controlled list of Subject Terms are used to indicate what a data collection is about and to summarize its content. The subject terms serve increase the collection's discoverability by topic.	Term		•

# **SOMAR Deposit Demo**

# **Questions?**

## Thank You!

Social Media Archive at ICPSR (SOMAR)

Website: <a href="https://socialmediaarchive.org/">https://socialmediaarchive.org/</a>

**Email:** <u>somar-help@umich.edu</u>

