

CUSTOMER COMPLAINT DETAILS

Customer* - Drop Down

Order Ref Number* - Text Input Field


Product Details* - Text Input Field

Complaint Nature* - Drop Down

Date* - Calendar Selection

E-Mail* - Text Input Field

Complaint Details* - Text Area (Like Below)



Hello stand alone ui

Evidence (Upload Image / Document) 10 MB Max

ACTION	FILE NAME	
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Save

D1-D2

Action Category* - Drop Down


Plant* - Drop Down

Product Group* - Drop Down

Assign to Department* - Drop Down

Assign to Owner* - Drop Down

Details of Solution* - Text Area (Like Below)



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Team Members* - Drop Down with Multiple Selection

Save

D3

PRELIMINARY ANALYSIS

Enter Indicative Cause of Non-Conformance* - - Text Area (Like Below)

**B**U**A**

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CORRECTIONS

+ Add Correction

CORRECTION	WHO	WHEN	REVIEW	REMARKS	ACTION

Dynamic Table Creation like you did on UT

Who* - Drop Down

When* – Calendar Selection

Review* - Drop Down

Action – Edit & Delete Icon only

D4

Cause Analysis Table (4M Analysis)

+ Add Cause Analysis

CATEGORY	CAUSE	SIGNIFICANT	ACTIONS
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Why Analysis

+ Add Why Analysis

SIGNIFICANT CAUSE	1 ST WHY	2 ND WHY	3 RD WHY	4 TH WHY	5 TH WHY	ROOT CAUSE	ACTIONS
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Corrective Action Plan

+ Add Corrective Action Plan

ROOT CAUSE	CORRECTIVE ACTION	WHO	WHEN	REVIEW	STATUS	ACTIONS
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Dynamic Table Creation like you did on UT

Who* - Drop Down

When* – Calendar Selection

Review* - Drop Down

Action – Edit & Delete Icon only

Category* - Drop Down

Significant* - Yes (or) No Icon

Why Analysis Table (All Fields are Text Area) Except Actions

D6-D7

Verification

+ Add Verification

ROOT CAUSE	CORRECTIVE ACTION	WHO	WHEN	VERIFIED	ACTIONS
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D8

Action



[Congratulate the team](#)



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