



POLITECNICO
MILANO 1863

DataBases 2 2020-2021

Gamified Marketing

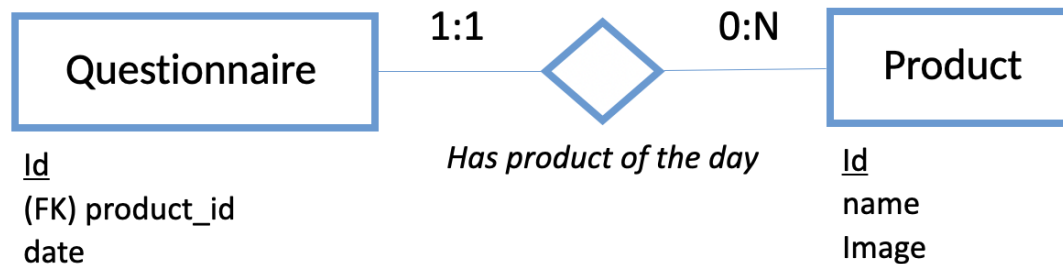
Francesco Attorre

Entity-Relationship Model – Design decisions

- What is "*Product of the day*"
- Composition of a Questionnaire
- No Leaderboard table
- Others

What is "*Product of the day*"

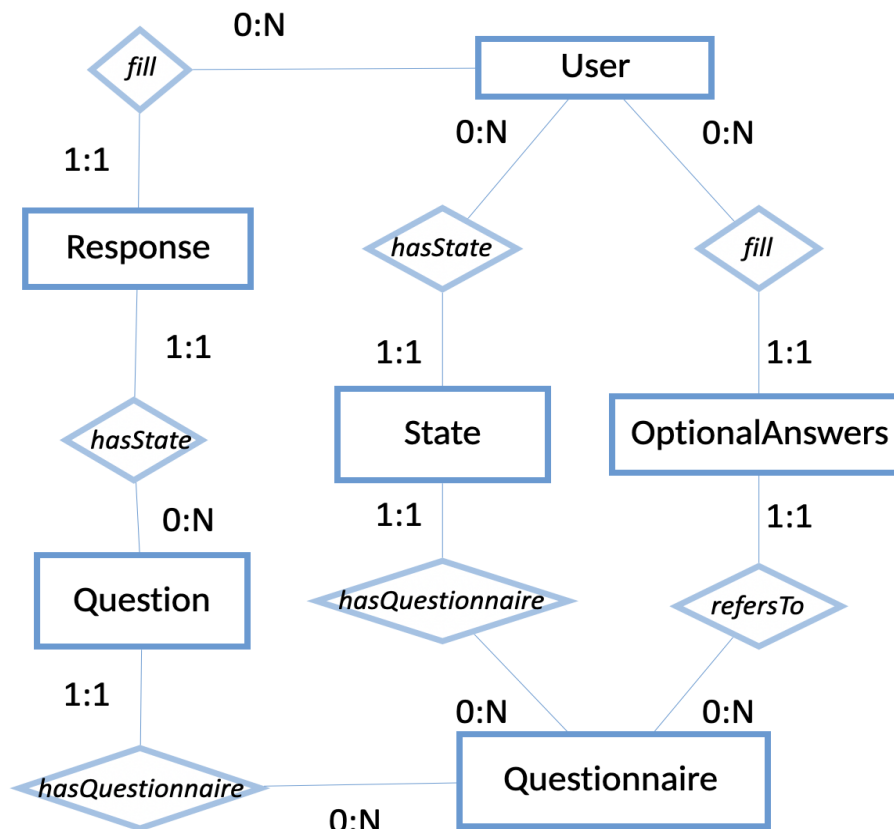
A **Product** becomes "*product of the day*" when a **Questionnaire** related to it is created



Constraint date as unique. It is allowed:

- + A questionnaire for each day and no more (if a questionnaire exist the related product is the product of the day)
- + More questionnaire related to the same product (in this case they are product of the day in different days)

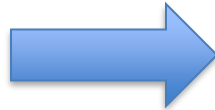
Composition of a Questionnaire 1



1. A questionnaire is composed by its declaration in Questionnaire and a variable set of Questions.
2. When a questionnaire is filled by the User then will be created :
 - a. one Response for each *mandatory* section question
 - b. one OptionalAnswers
 - c. one State

Composition of a Questionnaire 2

Response



Text response of a Question

Response(id, *user*, *question*, *text*)

OptionalAnswers

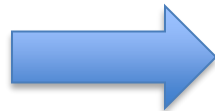


Multiple answers or fixed input answers

Assuming that will not change in future

OptionalAnswers(id, *user*, *question*, *age*, *sex*, *expertise*)

State



Keep track of User activity on a specific Questionnaire

If State tuple does not exist for a specific questionnaire it means that user has not submitted nor cancelled a submission

State(*user*, *questionnaire*, *submitted*, *cancelled*)

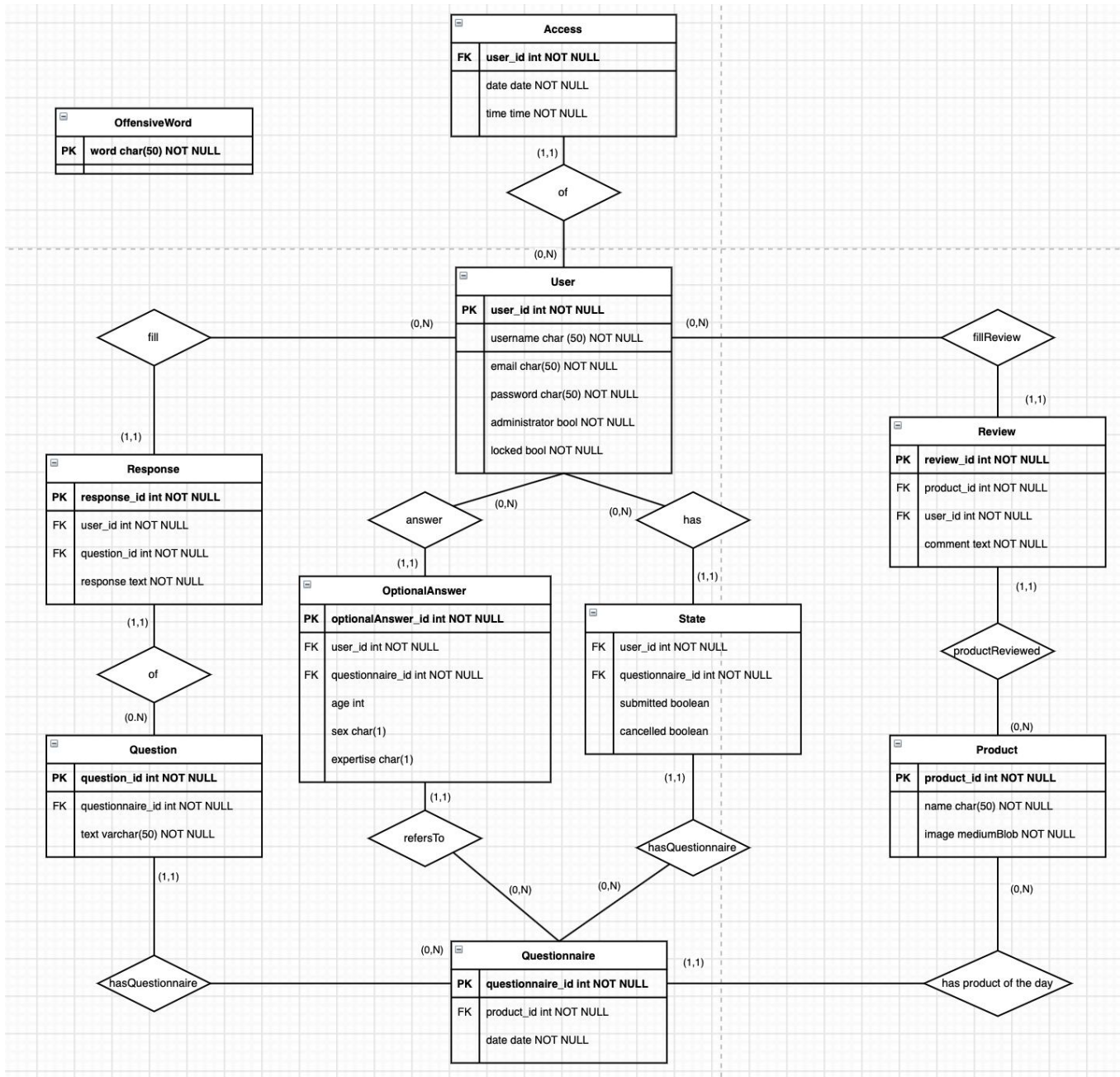
No Leaderboard table

Leaderboard is computed only when requested, by applying the gamification rule and points assignation

It is designed in this way in order to keep simple and avoid a big table that would have contained all the points reached by the user for each questionnaire filled.

Others

- `Access(user, date, date)` - keep track of log in date of each user
- `OffensiveWord(word)` - dictionary of words that "bad_words_trigger" uses to check response validity
- `Review(id, user, product, comment)` - user's review of products



Implementation structure description



Structure description :

JPQL oriented implementation, **only fk** relationships are mapped from relational to object oriented style and **others are retrieved** by means of queries

Implementation 1

Relevant method of entity's services:

1. ResponseService :

insertResponses(int writerId, Map<Integer,String> mandatoryResponses, Integer age, char sex,expertise)
insert in a unique transaction Response, OptionalAnswer and a State(if not already existent and to be updated)

2. StateService :

insertState(int userId, int questionnaireId, boolean submitted, boolean cancelled)
update already existent state if user has previously cancelled the questionnaire, else would create a new state

3. QuestionnaireService :

deleteQuestionnaire(int questionnaireId)
since relationships are not all implemented there is the need to delete constrained tuples before removing questionnaire effectively (this is handmade instead of a cascade.remove setup)

Implementation 2

Main **controllers** :

1. Response retrieval

CancelSubmission – has a post method that allow an user to cancel the responses inserted up to a moment. No response at all is saved although a State is created to keep track of cancellation event

CreateResponse – save mandatory responses in session, in order to let **SubmitResponse** to have them available

SubmitResponse – notify ResponseService to save user's mandatory and optional responses

2. Questionnaire inspection

InspectQuestionnaire – by means of StateService retrieve users who submitted and users who cancelled a specific questionnaire

RetrieveAnswers – method able to deep in a questionnaire inspection and get all answers of a specific user for a previously specified questionnaire