

# IDA CHOW

## UX RESEARCHER & DESIGNER

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## EDUCATION

### Carnegie Mellon University

Pittsburgh, Pennsylvania  
Class of 2018 | GPA: 3.43  
Cognitive Science and HCI

## SKILLS

Design Research  
Prototyping  
Adobe Creative Suite  
(Ps, Ai, Id, Lr, Ae)  
Sketch  
SPSS  
Python, JS, C, SML

## ACTIVITIES

CMU HCII Research  
CMU Spring Carnival: Booth  
FORGE Refugee Advocacy  
Alpha Phi Omega  
Design For America

## RECOGNITION

### MHacks

"Players Choice"

### NCWIT Aspirations in Computing

Award Recipient

### Scholastic Art Awards

Silver Keys

## EXPERIENCE

### UX Design Intern | Wunderman

New York City, NY | June 2017-August 2017  
Conducted user research and designed prototypes and flows for numerous clients as part of Wunderman's Pilot House internship program.

### UX Researcher & Designer | UPMC

Pittsburgh, PA | January 2017 - May 2017  
Conducted user research over the span of a few months at the University of Pittsburgh Medical Center to determine pain points in physician-to-family communication in the Intensive Care Unit. Prototyped design solutions to these issues.

### UX Design Intern | ADP

Pittsburgh, PA | June 2016 - August 2016  
Conducted user research on current ADP platforms as well as assisted in prototyping new mobile interfaces with ADP's new VDL.

### Spring Carnival Booth Design Lead

Pittsburgh, PA | December 2014 - Present  
Led the creation of an award winning large-scale immersive installation on Carnegie Mellon's campus for three years in a row. Worked with construction and artistic design and management of a team of over fifty members.

### Research Assistant | CMU ProtoLab

Pittsburgh, PA | October 2015 - May 2016  
Researching how social computing systems can optimize creative collaboration and ideation. Part of CMU's Human Computer Interaction Institute.

### Development Intern | Citizen+

Portland, OR | May 2015 - August 2015  
Developed interactive experiences for web and installations, using C#, Python, Javascript, and HTML/CSS. Conducted quality assurance on web and mobile applications.

### Digital Media Assistant | CMU Admissions

Pittsburgh, PA | January 2015 - May 2015  
Led photoshoots of campus and city-wide events, assisted with the CMU Office of Admission's website and templating, and managed social media presence.