



NAVIGATION



FILTERS

All Countries

England

Ireland

Scotland

USA

Wales

EXPORT



NPS | HOTEL SURVEY

QUESTION RESPONSES

Very Satisfactory
Satisfactory
Neutral

Unsatisfactory
Very Unsatisfactory

This survey is based on **hotel reviews** for a franchise based in 5 countries, covering 10 key questions, each scored on a **scale of 1 to 5**.

Legend



482

Total Respondents

3.2

Average Score

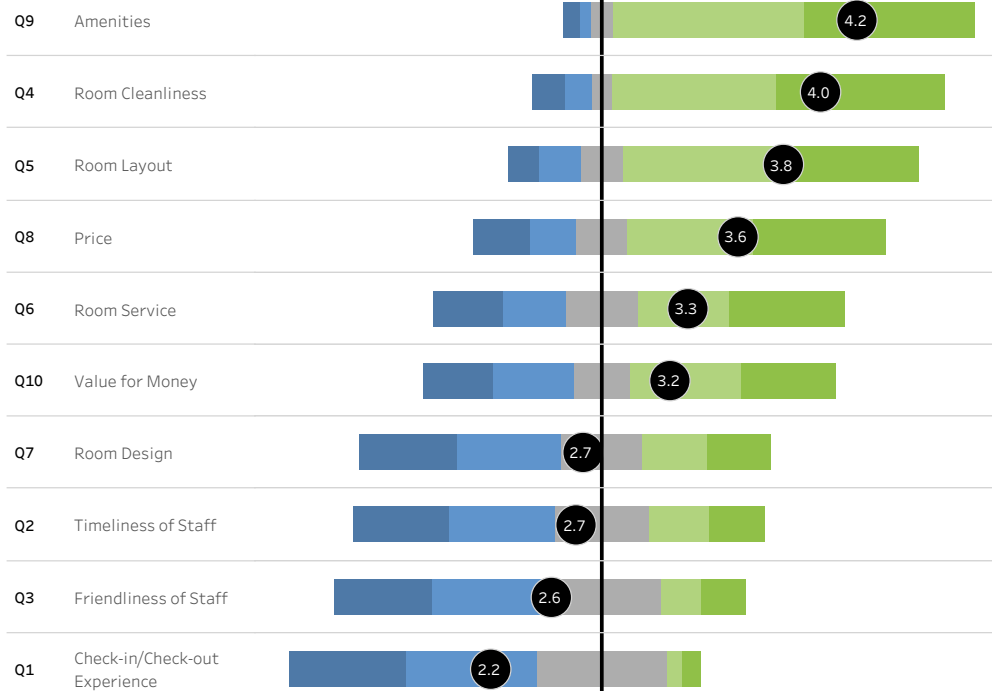
53

Average Age

£119.62

Average Cost / Night

Survey Score Distribution | All Countries



Use these button icons to **filter the table** below. **Click a record** to show question det..



Respondent Question Scores

ID	Country	Q1	Q2	Q3	Q4	Q5	Q6	Q7	Q8	Q9	Q10
1	USA	5	3	1	3	2	3	2	5	4	5
2	Ireland	3	2	2	4	1	1	2	4	4	4
3	England	1	2	2	4	4	4	2	3	5	4
4	Wales	3	4	2	4	5	4	5	4	4	3
5	Wales	2	2	3	4	5	2	4	5	5	1
6	Wales	5	2	4	1	4	3	2	5	5	4
7	Wales	2	4	1	5	4	5	3	1	2	2
8	Ireland	1	4	4	4	4	4	3	4	5	1
9	Scotland	2	2	4	4	4	3	4	1	4	3
10	Ireland	2	4	2	5	4	3	1	5	4	1
11	Scotland	2	4	2	4	3	1	5	3	4	5
12	USA	2	1	1	4	5	5	4	3	5	2
13	USA	2	5	3	4	4	4	1	3	5	2
14	England	3	3	3	1	4	1	5	3	5	1
15	England	1	4	2	5	4	2	1	1	5	4
16	Wales	5	3	1	5	1	2	3	4	5	2
17	England	1	2	1	2	1	2	1	1	1	1

How do you rate our hotel for...?

Q1	USA	Check-in/Check-out Experience	5
Q2	USA	Timeliness of Staff	3
Q3	USA	Friendliness of Staff	1
Q4	USA	Room Cleanliness	3
Q5	USA	Room Layout	2
Q6	USA	Room Service	3
Q7	USA	Room Design	2