**Idan Sasson**

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**Lives in**: Petch Tikvah, Israel

**About me:**

For the past 5 years I have worked as a QA software tester and Project Manager at Bezeq, in the last year I have been involved more in project management, but I like the role of quality assurance and software tester. I have decided to develop myself in this field and I am currently in the middle of an automation development course.

**Professional Experience:**

**2021-now: Project management**, Internet department, Bezeq:

* Management of projects from the stage of receiving the requirements to the release
* Characterization of customer requirements for a technical document for development

**2017-2021: Software QA**, Internet department, Bezeq:

* Design of STP, STD test documents for the department systems
* Performing manual tests for the various Bezeq web sites
  + Functional testing according to the system documents
  + interfaces and API testing using Postman
  + Integration and compatibility tests with various departments in Bezeq
* Application testing on Android and iPhone devices
* Working with developers in finding and recovering system faults/bugs
* Design tests for new and existing services, documentation of tests in the system
* Working with databases, retrieving data and writing Sql queries
* Providing a progress report of a testing project

**2011-2017: Technical and Diagnosis support**, Bezeq

* Providing professional support to Bezeq technicians and representatives of the technical center
* Setting up telephony and ADSL lines, setting up routers and home network equipment
* Training representatives on all new equipment and services in Bezeq
* Professional guidance for new and old representatives

**2010-2011: Technical support center representative**

**Courses and Certifications:**

2021: Automation Course, College of Automation, Gal Matalon

2016-2017: QA software tester course, at HackerU College in Ramat Gan. **ISTQB certification**

* Understanding and implementing testing methodologies
* Writing and planning of STP, STD, STR test documents
* Manual testing of Web, Mobile
* Learning Sql Retrieving data and information from databases

2009-2012: B.Cs studies in computer science, Holon Institute of Technology H.I.T

**Professional knowledge**:

Testing Methodologies and Writing Testing Documents: STP, STD, STR.

Java, C, C ++, SQL languages