# **Ida Voong**

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### **Education**

California Polytechnic State University – San Luis Obispo

B.S in Computer Science, June 2026

Overall GPA: 3.78

Relevant Coursework: Fundamentals of Computer Science, Data Structures, Object Oriented Programming (Java), Introduction to Computer Organization

# **Work Experience**

## Frontend Engineer Intern, LaunchDarkly - Oakland, CA

June 2023 – Aug. 2023

- Optimized user decision making in feature rollout strategies by implementing React components through a JSON feature flag, suggesting strategies that are considered to be best practices
- Augmented the Launchpad internal design system by introducing reusable components, ensuring consistent design application across the platform
- Improved user experience by addressing bugs and introducing small features, increasing language cohesion and clarity

### Frontend Engineer Intern, LaunchDarkly - Oakland, CA

May 2022 – Aug. 2022

- Utilized Reactour within a team to develop an intuitive product tour feature, enabling employees to easily create step-by-step tutorials
- Implemented instrumentation to monitor customer engagement with tutorials, ensuring their effectiveness
- Collaborated in a cross-functional team during a companywide hackathon to revamp an internal website, enhancing accessibility of employees' information
- Eliminated technical debt by eliminating feature flags from the codebase

#### Data Analyst Intern, PG&E - San Ramon, CA

Sept. 2021 – May 2022

- Leveraged Unearth and other Geographic Information System (GIS) applications to maintain accurate and up-to-date information on cross bore job packages
- Improved data organization and retrieval by using GIS applications to associate addresses with Global Unique Identifiers (GUIDs), saving the data in Excel sheets
- Utilized Unearth to update customer contact forms, ensuring accurate and updated information is easily accessible

### **Projects**

# **STEM Resources Website**

Feb. 2022 - May 2022

Languages and Tools Utilized: Github, HTML, CSS, Python, MongoDB

- Collaborated with two peers to develop a multipage website, educating users about the STEM gap
- Utilized MongoDB to efficiently store and manage user-generated posts from a public forum, establishing a database of valuable resources for those affected by the STEM gap

#### **Extracurricular Activities**

#### Code Nation - Oakland, CA

Sept. 2019 - May 2022

- Engaged in after-school courses dedicated to mastering HTML, CSS and jQuery through hands-on projects hosted on Glitch
- Demonstrated proficiency by independently creating diverse projects, such as interactive games like tic-tac-toe and rock-paper-scissors, showcasing applied skills and problem-solving capabilities

#### Genesys Works - Oakland, CA

June 2021 - Aug. 2021

- Committed to regular attendance at weekday meetings, cultivating essential professionalism skills, including communication, teamwork, and time management
- Pursued skill development at Golden Gate University courses, gaining foundational proficiency in Microsoft Excel by applying fundamental business and data analytics concepts