¡Importante! Esto tiene información importante sobre su seguro de salud. Si usted quiere la información traducida a su propio idioma, llame al 1-888-813-9220. Spanish

សំខាន់! ក្នុងនេះមានព័ត៌មានសំខាន់អំពីធានារ៉ាប់រងសុខភាពរបស់អ្នក។ ប្រសិនបើអ្នក ចង់បានព័ត៌មាននេះបកប្រែជាភាសារបស់អ្នក សូមទូរស័ព្ទមក លេខ 1-888-813-9220។

Cambodian

**重要提示**:該文件載有關於您的醫療保險的重要資訊。如果您想要將相關資訊

翻譯為您的母語,請致電1-888-813-9220。

Traditional Chinese

**重要提示**:该文件载有关于您的医疗保险的重要信息。如果您想要将相关信息

翻译为您的母语,请致电1-888-813-9220。

Simplified Chinese

**Enpòtan!** Sa a gen enfòmasyon enpòtan ou asirans sante ou. Si w vle nou tradwi enfòmasyon an nan pwòp lang ou rele **1-888-813-9220**. Haitian Creole

ສິ່ງສຳຄັນ! ນີ້ມີຂໍ້ມູນທສຳຄັນກ່ຽວກັບການປະກັນໄພສຸຂະພາບຂອງທ່ານ. ຖ້າຫາກທ່ານຕ້ອງກາ ນຂໍ້ມູນຂ່າວສານເຂົ້າໃນການແປພາສາໂທຫາ 1-888-813-9220 ຂອງຕົນເອງຂອງທ່ານ. Laotian

**Importante!** Neste pacote há informações importantes sobre o seu seguro-saúde. Se quiser que as informações sejam traduzidas para o seu idioma, ligue para **1-888-813-9220**. Brazilian Portuguese

**Importante!** Contém informações importantes sobre o seu seguro de saúde. Se desejar a tradução das informações para a sua língua, contacte-nos pelo telefone **1-888-813-9220**. European Portuguese

**Важная информация!** Здесь содержится важная информация о Вашем медицинском страховании. Если Вы хотите, чтобы информация была переведена на Ваш родной язык, позвоните по номеру: **1-888-813-9220**. Russian

**Lưu ý quan trọng!** Đây là thông tin quan trọng về bảo hiểm y tế của quý vị. Nếu quý vị muốn có bản dịch thông tin này bằng ngôn ngữ của quý vị, hãy gọi số **1-888-813-9220**. Vietnamese

هام! يتضمن هذا معلومات مهمة عن تأمينك الصحي. إذا كنت تريد ترجمة المعلومات إلى لغتك فاتصل برقم 9220-813-888.1. Arabic

**Important!** Ceci contient des informations importantes au sujet de votre assurance santé. Si vous désirez une traduction de ces informations dans votre langue, appelez le : 1-888-813-9220.

French

**Σημαντικό!** Το παρόν περιέχει σημαντικές πληροφορίες σχετικά με την ασφάλεια ζωής σας. Εάν επιθυμείτε να μεταφραστούν οι πληροφορίες αυτές στη γλώσσα σας, καλέστε στο **1-888-813-9220**.

Greek

મહત્વપૂર્ણ! આમાં તમારી આરોગ્ય વીમા વિશેની મહત્વપૂર્ણ જાણકારી છે. જો તમારે તમારી ભાષામાં આ જાણકારીનો અનુવાદ જોઇએ તો, 1-888-813-9220પર કૉલ કરો. Gujarati

**महत्वपूर्ण!** इसमें आपके स्वास्थ्य बीमा के बारे में महत्वपूर्ण जानकारी है। यदि आप अपनी भाषा में इस जानकारी का अनुवाद चाहते हैं, तो 1-888-813-9220पर कॉल करें। Hindi

**Importante!** Questo documento contiene informazioni importanti sulla sua assicurazione sanitaria. Se desidera averne la traduzione nella sua lingua, chiami il numero **1-888-813-9220.** 

Italian

**중요!** 귀하의 건강 보험에 관한 중요한 내용입니다. 해당 내용을 귀하가 사용하는 언어로 번역을 원하시면 **1-888-813-9220**로 연락하십시오.

Korean

**Ważne!** Tutaj zawarte są ważne informacje na temat Państwa ubezpieczenia zdrowotnego. Jeśli chcą Państwo, aby te informacje zostały przetłumaczone na Państwa język, proszę zadzwonić na numer **1-888-813-9220**. Polish

## Discrimination is against the law

The Health Connector complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. The Health Connector does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

## Services available through the Health Connector

The Health Connector provides free aids and services to people with disabilities to communicate effectively with us. These aids and services include:

- Qualified sign language interpreters
- Written information in other formats like large print, audio, accessible electronic formats, and other formats.

The Health Connector provides free language services to people whose primary language is not English. These services include:

- Qualified interpreters
- Information written in other languages

If you need these services, contact the Massachusetts Health Connector at 1-888-813-9220 TTY: 711 for people who are deaf, hard of hearing, or speech disabled.

## You can file a grievance if you think you have been discriminated against

If you believe that the Health Connector or another party operating on the exchange has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with the Health Connector or the U.S. Department of Health and Human Service Office for Civil Rights.

If you want to file a grievance with the Health Connector, please visit our website to download our policy and complaint form. You can find these documents online at: <a href="https://www.MAhealthconnector.org/site-policies/nondiscrimination-notice">www.MAhealthconnector.org/site-policies/nondiscrimination-notice</a>

**If you need help filing a grievance,** please email the Health Connector's Compliance Manager at Nondiscrimination@state.ma.us or call 617-936-1037.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights. To learn more about filing a complaint, call 1-800-368-1019, 800-537-7697 (TDD) or go to their website at: <a href="www.hhs.gov/civil-rights/filing-a-complaint">www.hhs.gov/civil-rights/filing-a-complaint</a>