

IDEN TANG

Open Work Permit Holder | Eglinton, Toronto | LinkedIn:[Iden Tang](#) | Github:[identang](#)

Projects

Personal Website

<https://www.identang.com>

Toronto, ON
Aug 2023 – Current

- Written in Next.js, Typescript and Chakra UI
- Hosted in Vercel with domain registered on Google Domain

Work Experience

Depths (<https://www.depths.so/>)

Software Engineer

Savvy Tech Limited | Hong Kong
Nov 2022 – May 2023

- Led the implementation of the new product, Depths, as the company's first hire.
- Designed the user requirements with co-founder in a scrum process by developing personas, use cases and user stories.
- Created a stacking grid and resource cards to empower users to explore, curate, and upvote inspiring resources using Next.js, Typescript, and Chakra UI.
- Successfully designed and implemented user profile, directory, user activation, and forget password pages, including the development of a middleware API in Node.js to mask the token generation API endpoint for one-time token generation.
- Integrated the token generation with a link using Node.js and triggered an AWS Lambda function to leverage AWS Simple Email Service for sending password recovery links to users.
- Worked with technical co-founder to develop internal API, designed, and implemented frontend user interface using RESTful API and GraphQL.

Walt Disney Company

Intern, Technology & Digital Department

Hong Kong
May 2022 – Jan 2023

- Investigated incidents from support tickets and resolved system problems for internal employees in an agile environment. Validate solutions with software engineers and users from other internal departments. Wrote SQL queries to fix data inconsistency.
- Defined user requirements with marketing departments and translate them into functional requirements for the development of mini program in WeChat. Prioritized, communicated bug fix and negotiated release timeline with the vendor, Tencent, by hosting weekly and ad hoc meetings.
- Gathered user requirements, designed functional requirements, conduct test cases for multiple projects, including the elastic search function of official website, AR hotel room tour, mobile app download page, device renewal and car park system integration project. Delivered systems training sessions to 5 other lines of business.

Skills

Proficient in JavaScript/Typescript (Next.js, React.js, Node.js), HTML5, CSS3, Chakra UI

Experienced in PostgreSQL, GraphQL, AWS, MongoDB, Python, Jira, Git, Figma, Tableau, Postman

Multilingual: **Native** in Cantonese, **Fluent** in English and Mandarin

Education

City University of Hong Kong

Bachelor of Business Administration
in Global Business Systems Management, Information Systems

2018 – 2022

San Francisco State University

Overseas Exchange Program

2021

Cerification: Professional Scrum Product Owner (PSPO I), *Scrum.org*

Apr 2023