IDEN TANG

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Projects

Personal Website   Toronto, ON
https://www.identang.com   *Aug 2023 - Current*

- Written in Next.js, Typescript and Chakra UI
- Hosted in Vercel with domain registered on Google Domain

Work Experience

Savvy Tech Limited   **Product: Depths**
Software Engineer   *Nov 2022 – May 2023*

- Led the implementation of the new product, Depths, as the company's first hire.
- Designed the user requirements in a scrum process by developing personas, use cases and user stories.
- Created a stacking grid and resource cards to empower users to explore, curate, and upvote inspiring resources using Next.js, Typescript, and Chakra UI.
- Successfully designed and implemented user profile, directory, user activation, and forget password pages, including the development of a middleware API in Node.js to mask the token generation API endpoint for one-time token generation.
- Integrated the token generation with a link using Node.js and triggered an AWS Lambda function to leverage AWS Simple Email Service for sending password recovery links to users.
- Worked with technical co-founder to develop internal API, designed, and implemented frontend user interface using RESTful API and GraphQL.

Walt Disney Company
Intern, Technology & Digital Department   *May 2022 – Jan 2023*

- Investigated incidents and fixed data inconsistencies from 60+ support tickets by writing SQL queries and resolved 80% of system problems for internal employees in an agile environment. Validate solutions with software engineers and users from other internal departments, including marketing and operation department.
- Defined user requirements with marketing departments and translate them info functional requirements for the development of mini program in WeChat. Prioritized, communicated bug fix and negotiated release timeline with the vendor, Tencent, by hosting weekly and ad hoc meetings.
- Gathered user requirements, designed functional requirements, conduct test cases for multiple projects, including the elastic search function of official website, AR hotel room tour, mobile app download page, device renewal and car park system integration project. Delivered systems training sessions to 5 other lines of business.

Skills

Proficient in JavaScript/Typescript (Next.js, React.js, Node.js), HTML5, CSS3, Chakra UI
Experienced in PostgreSQL, GraphQL, AWS, MongoDB, Python, Jira, Git, Figma, Tableau, Postman
Multilingual: Native in Cantonese, **Fluent** in English and Mandarin

Education

City University of Hong Kong   *2018 – 2022*
Bachelor of Business Administration
in Global Business Systems Management, Information Systems

San Francisco State University   *2021*
Overseas Exchange Program

Cerification: Professional Scrum Product Owner (PSPO I), *Scrum.org*   *Apr 2023*