DEVANG MAISURIA

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Summary

DevOps, digital workspace technology, and mobility guru along with experience with a robust background software lifecycle and software and hardware sales. Experience with customer relationships and programming roles alongside exposure to quality assurance, process improvements, and creative problem-solving.

Experience

VMware   Atlanta, Georgia
VMware, a global leader in cloud infrastructure & digital workspace technology, accelerates digital transformation for evolving IT environments
Site Reliability Engineer / Member of Technical Staff (DevOps)   **01/2018 – Present**
- Building a highly scalable, available, and robust infrastructure to support development teams from beginning to production.
- Utilize various technologies such as Linux, AWS, **Atlassian stack**, Jenkins, Windows, and **vSphere** as well as develop skills in a modern scripting language like **python**, ruby, or **PowerShell**.
- **Ansible**/Packer/Jenkins pipelines to deploy and scale.
- Built an internal tool using **Ansible**, JSON, and PHP to increase developer's efficiency by **300%** and product quality by having a one-stop-shop for developers to deploy environments within vSphere with the latest application code and testing infrastructure such as certificate authorities and Microsoft Exchange.

QASymphony / Tricentis   Atlanta, Georgia
To create solutions for agile development teams that significantly improve speed, efficiency, and collaboration throughout the software testing process
Sales Engineer Intern   **08/2017 – 08/2018**
- Demoed our software solutions to customers' upper-level management teams. I helped showcase what all our software can offer, speak towards the technical features, and address any pain points customers might be facing with their current testing processes.
- Worked with customers' engineering teams to address their technical questions and clear up any confusion on technical capabilities or features.
- Assisted team in the successful capture of $600k of business from the competition. (HPQC to qTest)

VMware   Atlanta, Georgia
Software Engineer Internship   **04/2016 – 08/2017**
- Migrated old development domain to a new server in vSphere instance.
- Analyzed requirements, develop test plan strategies, create and execute test cases, track defects
- Increased efficiency by deploying Jenkins and Ansible playbooks to automate development environment

Microsoft   Atlanta, Georgia
Retail Sales   **04/2012 – 08/2016**
- Generated sales revenue of $150,000 a year in devices and services while maintaining a gross margin of **23%.**
- Coached and **mentored** 15 fresh staff members
- Collaborate and manage projects with all field team members to develop necessary tools and programs to obtain long-term relationships with customers.

Education

Georgia State University, Bachelor of Business: Computer Information System, 2017

Skills

- Programming: **Ansible**, BASH, **Groovy**, HTML, Java, PHP, **Python**, Ruby, SQL, Swift, YAML
- Technologies: Atlassian Stack, CRM, DevOps, **Git**, IaaS, Linux, Software as a Service (**SaaS**), vSphere
- Software: AWS, IBM Domino, Microsoft Code, **Microsoft Exchange**, VMware Stack

Additional

- **Community service**: Habit for Humanity and Children's Healthcare of Atlanta
- Languages: **Spanish** (Beginner), **Gujarati/Hindi** (intermediate), **English**(fluent),