

## **PARENT**

**REGISTRATION**-Registration should be single with distinction for parent/teacher. Register thru phone number and OTP only. After registration, the form is to be filled before entering the home page. Only a single registration is possible with a single number. a single number can be used register as parent and teacher both

**LOGIN** - Via Phone Number and password and stay logged in for 6 months. Login should be common but distinguished for employees, Forgot Password is to be sent by phone and primary email option

**PROFILE** to be deleted after 6 months of inactivity, but can be recreated with same mobile number again if deleted. profile number is blocked due to any reason won't be able to recreate the profile. Parents can themselves delete the account.

**REFUND** money credited stays in the app for use in future, cant be refunded

**CUSTOMER ID** Auto-generated Parent and Child/ teacher and tuition Unique Codes: Automatically generate unique codes for each parent and child for identification purpose once registered

**Link multiple accounts** - in case on account has been created by two different parents it can be interlink

**No link or phone number** can be shared from parents anywhere across the website. System to detect alert words all across the website- chat, reviews any input fields, transcript etc - words will be classified as critical such as threats and nominal such as bad words, words to be hashed and alert sent to admin

**All classes will be recorded**, Option to record the class and download the recording. recording within a week else auto delete, recording to be autosaved in server for parent to review later.

**Notification**- The notification icon will be constant on all pages. option to subscribe or unsubscribe to notifications. Notifications are to be classified under different buckets. Notification to be sent on primary email/phone. Option to automate notifications for different events from admin panel, option with user as well to customize notifications.

**Provide ratings and feedback** through pop-up after class, also post class is completed. star as well written review. Option to write reviews anonymously.

**Referral**- Option to copy the code or link and share it with others. Check referral status and earned referral credits. Option to share the referral link on Facebook, Instagram, WhatsApp etc, with a drafted message. Q&A for the parent referral program. Referring parent to get discount only when referred parent enrolls

**3 free demos** on registration after that all demos will be 100/- . Only 1 demo per teacher-course/subject-kid combination. Option to enrol for 4/8/12/24/30 classes. Post-demo feedback system. Classes for which the demo is provided can be customized by admin. Unique I'd for demo as well

**Timezone/ language** - Timezone and language to customized for clients. Also any timings should be shown as per their time zone

**T&C**- Tick mark agree to t&c before enrolling in any class

**CHAT-** Option to chat - Admin- parent-teacher. Option to share text, files, images and videos in chat. Option to tag, report messages and block chat. Any phone number external link or email should be encrypted along with any alert words listed.

**Wallet-** Log of all incoming/outgoing funds. bank as well as in-system transactions to be recorded. option to add funds to pay for classes using Wallet. Option to download invoice and see upcoming dues and set reminders

**Manual demo** help form

**Calendar-** all classes/demos booked should be automatically synced in the calendar. option to add events and reminders. option to view the calendar in daily/weekly/monthly view. Any rescheduling or cancellations should reflect in the calendar as well. Auto festival msgs and birthday wishes to kids

**Favourites-** option to mark course or teacher profiles as favourites, with the option to add/edit/delete in the dashboard

**Reschedulement-** option to reschedule or cancel the class up to 1 hr prior to decided time, the option to choose the rescheduling day in the calendar and sent a request for same to the teacher. Classes should not exceed 45 days from date of first lecture

**Cancel** - option to cancel ongoing course and get payment refunded in wallet

**Faq** section with bifurcation and helpline number

**Resources-** option to see free ebooks/worksheets/ resources through connected storage, option to search and filter

**Blogs-** option to view, search, filter, like, dislike, share, save, and read blogs. option to check out author

**Transcript/ recording-** option to see lecture-wise transcript and recording for all the attended lectures and demos, recording to stay for 7 days only. transcript to stay for 6 months.

**Test/ HWs-** test and HW can be generated as well as uploaded by the teacher, with the parent option to view, solve, or upload files. option to solve tests and see results ( ex- google forms). option to set preferences

**Forms** -Suggestion forms for parents to provide review so option to create form

**Learnie mall-** to access affiliate products uploaded by admin.

**Reviews-** to be provided after class, through pop-up, only who has taken class with teacher can upload review

**Complaint** submission form

**Auto Suggest-** New class, blog, course recommendations to be suggested automatically based on purchase and interest

**Class-** all classes are to be synced with the calendar with auto-link generation. option to view all current, past and suggested courses.

**Course-** option to search, see all your previous current courses

**Live** - Option to go live

**Group chat-** Option to search, add enter chat in a group chat.

**Gift-** option to gift a course, purchase and coupon voucher can be provided to someone

The screenshot displays a web application interface for a parent. The top navigation bar includes a logo, 'Home', a gift icon, a bell icon, a search bar, 'Help', 'Profile', and a menu icon. The sidebar on the left is purple and contains the following links: 'Hello, Mr Prasad', 'Dashboard' (highlighted), 'Courses', 'Homework & Tests', 'Resources', 'Calender', 'Wallet', 'Chat', 'Communities', 'Demo', 'Can't find a course', 'Recording & Transcripts', 'Learnie Mall', 'Review & Feedback', 'Complaint', 'Referral', 'Favorites', and 'FAQ'. The main content area is titled 'Parent > Dashboard' and features a dropdown menu for 'Rohit' and a 'Switch to Teacher' button. A large promotional banner for 'Unlock the Power of Personalized Learning: Learnie's One-on-One Academic Classes Tailored Specifically for Your Child's Needs' is displayed, accompanied by an image of a student using a laptop. Below the banner, the text reads: 'Unlock your child's potential with personalized one-on-one academic classes on our website. Choose budget-friendly options and nurture brilliance with top faculty guidance. Invest in their future today and start a transformative learning journey now.' The 'Active courses' section shows three identical course cards for 'Learn Mandarin - Beginner Level', each featuring a chalkboard with Chinese characters and pinyin.

Logo Home  Help Profile

Hello, Mr Prasad

Dashboard

Courses

Homework & Tests

Resources

Calender

Wallet

Chat

Communities

Demo

Can't find a course

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Learnie Mall

Review & Feedback

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FAQ

Parent > Dashboard Rohit [Switch to Teacher](#)

**Unlock the Power of Personalized Learning: Learnie's One-on-One Academic Classes Tailored Specifically for Your Child's Needs**

Unlock your child's potential with personalized one-on-one academic classes on our website. Choose budget-friendly options and nurture brilliance with top faculty guidance.

Invest in their future today and start a transformative learning journey now.

Active courses

Learn Mandarin - Beginner Level

## TEACHER

**Registration-** registration through phone number. Login through phone number or email after registration. Account with 6 months of inactivity to be deleted, once deleted can be registered with same number, if number blocked than registration not allowed.

**post-registration form to be filled-** with all documents, personal and professional details-

**T&c** -option of viewing and agreeing to all terms and conditions before submitting to hr

**Rate calculator-** to calculate per hour rate from different grade/ hours

**Faq** section for teachers

**Vacancy** Option to check vacancies for different courses and requirements and apply for that

**Profile** Once the profile is approved by hr, the teacher will land on home page after agreeing to all the terms and conditions pop-up

**Course request-** Option to add subjects and courses to the list. and send to hr for approval,- review from hr whether accepted, rejected or feedback should be visible

**Course management-** Option to see all your published courses and remove/edit/add delete any course. option to see enrollment for all courses, stop enrollments etc.

**Notification panel** for all system notification

**Profile management-** Option to view/edit/delete/ get off grid for the profile. Option to request increase rate to admin- only clickable after completion of 200 hours of classes and 4 star review.

**Reports-** Option to calculate total number of hours total, and on basis of kids. see retention on basis of number of months a parent has been associated. Conversion ratio, reschedule frequency, no show frequency, class cancellation ratio, rating ratio

**Profit sharing ratio** will be 65- 35. 65 teachers - 35 urja

**Requests** Option to send videos, blogs and resources to admin to be approved and uploaded on the website

**Calendar-** option to add/edit/change time slots. all fixed slots, all demos, reschedule events to synced with calendar

**Student management-** see all current, past students as per courses and subjects. attendance, cancellations, status etc

**Certificate management-** option to send certificate to admin for approval, once approved can provide students can be awarded certificated by teacher

**Ability to check reviews,** ratings etc from all the parents for class, demo etc

**Reschedule-** option to reschedule the class before 1 hr of class time, with an option to send parent and admin for the alternate timings.

**Class-** Auto generated link to join the class. information to be filled post class by teacher in from of input form

**Chat-** parent-employee-teacher chat. Rest same as parent

**Blogs-** option to view/ send blogs to admin for apporval and posting

**Hw and tests-** option to upload create hw/ test for child. see the hw submitted by child option to provide feedback and check tests

**Leave-** option to send request for leave or hold on classes to parent and teacher

**Wallet-** option to see all amount from classes conducted, any fine if deducted, change account details, see incoming outgoing logs, the option to see funds withdrawn to bank, 2 payment days 15 & 30 all the balance in any teacher account with sent to account

**Demo -** see demo request from kids, option to accept or reschedule demo, option to see all previous demos and their results

option to upload **ebooks**



Cia

★★★★★ 4.5 Rating

39 reviews

Favourite

Share



#### About Me:

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100 classes Completed



Lives in Mumbai



Joined on 24th Jan, 2023



10+ years of experience



1000+ students taught

#### Top Reviews:



Adam Shah

★★★★★ 01/02/2023

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## OPERATIONS

**Notification-** Option view, read, filter, star mark notifications

**Automate Sending Notification-** for different events or action notifications can be associated- push notifications , email or whatsapp. setup triggers for different

**Report-** Option to generate graphs and pie charts, Option to generate reports on clients - joined,enrolled, reenrolled, left, paid etc.. Teacher- demos taken, converted, lost, ongoing, stopped etc. Financial- net profit, gorss profit, revenue, target, customers. option to view reports on daily, weekly, monthly. Option to view leads based on source, marketing person etc. View best teachers, courses highest paying parents, lowest teacher, lowest courses. view top 10 for different reports- parents teacher courses. option to download and share all reports

**Search-** option to have an extensive search for admin which would help to search parent, teacher, employees, courses, subject class, using name, filter or ids. option to view full profiles and all details saved for any parent/ teacher employee. option to view calendar for parents, teacher, employee

**View** Option to view all ongoing classes, demos all classes for different parents and teachers, Option to see all currently live classes and enter discretely. Option to view all hw/test files or tuton id and ability to read chats for everyone accross web and delete messages

**Reviews and ratings-** Option to view/delete/hide reviews and ratings all accross the website. Alert words used all accross the website should be hashed automatically and alert should be sent to admin panel - this includes scanning chat, transcripts, review and ratings.

**Chat-** Option to chat with parents, teachers, employees, superadmin. option to send broadcast to all parents teacher, and option to search for chat using name or id. option to access help chat for customer and reply

**Complaint/suggestion** - automatic l'd to be created for both. option for admin to see profile of person who has sent. option to read revert message person. mark closed open and provide note.

**Storage** - option to store, create folder to save files, images, videos, docs

**Landing page-** option to change banner, text, add edit, replace text on pages. option to change teacher profiles courses blogs reviews to be displayed on Landing page.

**Lead management system-** to see client sign up, enrolled , stopping sales etc. also option to view and feed manual leads received into the system. click and sales from the banner etc.

Option to **promote courses** in suggested courses for a selective parameter of audience, option to

Option to make, edit create contact, review, suggest, **complaint forms**

Option to see **hni clients** and allot a marketing executive to thme

option to **share** different things on website like courses, reports, teacher profile etc. sharing should be done to multiple platforms on mobile and for desktop we can have logo to share on a specific platform

**apps to be integrated**- whatsapp, email, and Google analytics. option to third party links for app, just a logo and app list to be provided

option with admin to **change all the links images, texts and content on the website**

**books and Resources** - option to add, delete, edit resources on website option to share same

**teachers**- option to see all teacher profile, amount paid till date, calendar etc. all docs submitted all parents associated and all other details. option to block, delete teacher profile, stop from appearing in search. see profile edit, leave , reschedulement, payment, courses request , YouTube video request. option to see certificate request

**new teachers** - option to see all interview request, option to see all teacher course request - accept/reject/ provide feedback

**Courses**- option to stop appearing in search, delete, stop enrollment courses, view earning, view enrollments etc.

**Employees**- option to view all employees, salaries, chat, targets etc.

**Blogs**- option to upload, delete, add, edit, promote, get metrics for blogs. view request fr teachers for blogs

**Vacancy**- option to set vacancy, for employees and teacher, view cvs and application for same

**Reschedulements and leaves**- option to see all requests form teacher and option to approve, reject or provide feedback

**Tags** - option to add tags for different courses, profiles

**Learnie mall**- option to add/edit/delete products to learnie mall

**Option to add/ edit / delete group** chats for a specific course, like gk Olympiad, option add description and set user limit

**t&c** -Option to add/edit delete terms and conditions

**Certificate** - option to create a common certificate template for all students with name of course, teacher, students editable and issue able in chat

Option to get **requests from teacher to go live**

## ACCOUNTS

**Payments-** show all incoming outgoing payments & app due payment. Adjustment made to payments, fines, tax, deduction, salaries , expense, refunds, commissions, incentives, refferal amount paid, affiliate payments recd. Link to Bank ac

**PARENT FEES-** record of all parents fees with option to view daily, weekly, monthly, yearly wise.

**Calculation of net profit,** gross profit, gst, profit after tax & all expenses and income

**Auto calculation of salaries** for employees teachers interms after refferal incentive, payment of bills gst tax salaries and payments post approval

**Access to invoice** - option to download invoice for all the payments made in system

**Acess** to email , chat, messenger, auto msg, generate notification

Option to send **manul reminder for payments**

Option to send **bulk msgs n notifications for payment due**

**Change bank details-** give approval to change teachers bank details

**Filters for classes** - group, 1-1, highest earning, lowest earning

Option to enter **manual payments, refunds and search and view past payemnt and refunds**

**User id** for every transaction and filter search details based on name, date, grade, subject, teacher etc

Option to **view clients accounts**, tag unclear accounts, payment stopped, lost, new etc

option to **view payment log** of all teacher and parents together and indivisually

option to **view all parents whose payment is pending**, and send a bulk reminder

**Transactions** to be categorized as Incoming and outgoing towards the company , within the company between teacher parent

Option to **share transactions**, invoice

Option to **autolapse after 45 days** if no classes taken

Option to **approve refunds** and to forward reason to admin

Option for **currency conversion**, view payment in rupee and other currencies

**Payment gateway integration**

Option to **notify** parents and teachers regarding payments via email, chat, notifications.

**Salary payment** to teachers on 15 and 30 th

Option to enter **manual entry** for expenses



## **ADMIN**

**All exceptions, all reports, all features**

**Email id** of admin and company

**Adding co** admin or employee to a role .

## **DETAILS**

Small payment milestones based on work completed and updated on Github , module wise

100 page designs have been made by us which can be used after modification (Figma designs)

Language- MERN Stack, AWS.

Budget all inclusive to delivery and gst included 6 lakhs

Time line 3 months and 2 months testing

Annual contract charges post delivery need to be mentioned in bid