

Contact

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(LinkedIn)

sundarportfolio.framer.website/
(Personal)

Top Skills

application support

Production Support

Linux

Certifications

Ubuntu Linux Professional Certificate
by Canonical

Python

Python for Machine learning

Sundaravel Ramachandran

Application Support | L1/L2 Support | SQL | Linux | JIRA | Dynatrace
| Autosys | BE CSE 2023 | Open to Work

Salem, Tamil Nadu, India

Summary

I'm a BE Computer Science graduate (2023) with internship and training experience in Application & Production Support. I've worked with tools like Dynatrace, Autosys, JIRA, and handled real-time issue resolution, SQL queries, incident lifecycle, and system monitoring.

During my internship at Flipkart, I coordinated with tech teams, resolved live system issues, and maintained SLA adherence using structured support workflows. I've also undergone a Production Support training focused on ITIL practices, Linux diagnostics, and escalation management.

I'm looking for opportunities in Application Support / L1 & L2 roles, where I can apply my skills and grow further in the IT infrastructure space.

Open to full-time roles

Comfortable with night shifts & 24x7 environments

Tools: Linux, SQL, JIRA, Autosys, Dynatrace, Oracle

Experience

Flipkart

Team Lead

January 2024 - Present (1 year 7 months)

Chennai, Tamil Nadu, India

Freelance

Back End Developer

January 2024 - Present (1 year 7 months)

Education

