

Supreme Gulf DMCC with its registered address at Unit No: 2909, HDS Tower, Plot No: JLT - PH1-F2A, Jumeirah Lake Towers, Dubai, UAE (“us”, “we”, “our” or “Supreme Gulf DMCC”) respects personal data privacy of its users (“users” or “you”, “your”) on our website <https://www.nutrical.co> (“Website”). This Privacy Policy applies to the use of any and all Personal Data collected by us or provided by you in relation to your use of the Website.

## Compliance

Supreme Gulf DMCC is committed to complying with the data protection principles and all relevant provisions of the Regulation (EU) 2016/679 (the General Data Protection Regulation), Supreme Gulf DMCC provides this Privacy Policy Statement (“Privacy Policy”), which explains how, when, and for what purposes Supreme Gulf DMCC collects and uses the information about the users that specifically identifies them and the information about their activities during the visit on the Website and services provision, when directly linked to personally identifiable information (“Personal Data”).

## Policy Amendment

Supreme Gulf DMCC reserves the right to amend this Privacy Policy at any time and indicate the date of the last amendments on the top in the “Last updated” field. The user’s continued use of the Website and the services after any such amendments and notification thereof (which may be sent via e-mail to the address provided in the course of the user’s creating the account) shall constitute the user’s consent to and acceptance of such amendments.

## What information does Supreme Gulf DMCC collect?

We may collect the Personal Data that you input into our Website and the data automatically generated by your use of our Website. Supreme Gulf DMCC collects Personal Data that you submit to us including:

- first name;
- last name;
- email;
- phone number;
- company information;
- address;
- country;
- IP address (automatically collected);
- web browser type and version (automatically collected);
- operating system (automatically collected).

## Why does Supreme Gulf DMCC collect your information

We collect information about you because:

- you have provided it to us – for example, if you contact us to ask us questions;
- we need it to provide a product or service that you have requested – for example, if you receive support services from us and we handled your complaints;

- we would like to improve our services – for example, through the collection and analysis of statistical and research data and the use of cookies;
- you become a registered user;
- you apply for a job with us;
- we need it to carry out administrative functions;
- we need it to comply with our legal obligations; and
- for purposes directly related to the above.

We may directly communicate with the users through email, instant messages, and/or telephone provided to Supreme Gulf DMCC to ensure the proper service provision and to promote our services. Notices by Supreme Gulf DMCC may be given either by electronic messages to your registered e-mail address or by a general posting to your home page.

### Use of Personal Data

Any Personal Data that we have sourced from readily available public sources or given to us by you will be treated with the utmost care and security. It will not be used in ways to which you have not consented or ways which do not fall in with our stated 'Reasons/purposes for processing information' and 'Type/classes of information processed' in our entry in the Data Protection Register'.

We will only use the information you provide to us in order to communicate with you about our products and services or for the purpose for which such information was provided. Users may opt-out of receiving mailings from us by clicking the unsubscribe link in the footer of email communications.

We may log communications between you and us for the purposes described earlier in this statement. We may also record telephone calls you make to us for quality and training purposes.

### Sharing Personal Data

Supreme Gulf DMCC does not share your Personal Data with third parties. We may use collective identified customer data and statistics for internal analysis and external marketing purposes.

We will not sell, rent, or loan any Personal Data or identifiable information collected on this Website, except that we may pass or sell your Personal Data outside our corporate group to third parties in the event that we sell the whole or part of our business. If Supreme Gulf DMCC, or substantially all of its assets, were acquired, or in the unlikely event that Supreme Gulf DMCC goes out of business or enters bankruptcy, user information would be one of the assets that are transferred or acquired by a third party. You acknowledge that such transfers may occur and that any acquirer of Supreme Gulf DMCC may continue to use your Personal Data as set forth in this Privacy Policy.

Supreme Gulf DMCC will maintain user's records (identifiable information and any transaction or payment information) in accordance with applicable laws and regulations, but no longer than it is necessary for the services provided and other purposes indicated herein.

### Your rights to your Personal Data

Under the Data Protection Legislation, you may be entitled to the following rights:

- Right to access – the right to request (i) copies of the information we hold about you at any time, or (ii) that we modify, update or delete such information. If we provide you with access to the information that we hold about you, we will not charge you for this, unless your request is “manifestly unfounded or excessive”.
- Right to correct – the right to have your Personal Data rectified if it is inaccurate or incomplete.
- Right to erase – the right to request that we delete or remove your Personal Data from our system.
- Right to restrict our use of your Personal Data – the right to “block” us from using your Personal Data or limit the way in which we can use it.
- Right to data portability – the right to request that we move, copy or transfer your Personal Data.
- Right to object – the right to object to our use of your Personal Data including where we use it for legitimate interests.

It is important that the Personal Data we hold about you is accurate and current. Please keep us informed if your Personal Data changes during the period for which we hold it.

### Personal Data Protection

We believe we use reasonable administrative, logical, physical, and managerial measures to safeguard your Personal Data against loss, theft, and unauthorized access, use, and modification.

Supreme Gulf DMCC will not rent or sell potentially personally-identifying and Personal Data to anyone.

To whom we share your Personal Data with

**Employees and Independent Contractors:** Supreme Gulf DMCC discloses potentially personally-identifying and Personal Data only to those of its employees, contractors, and affiliated organizations that (i) need to know that information in order to process it on Supreme Gulf DMCC’s behalf or to provide services available at Supreme Gulf DMCC’s Website, and (ii) that have agreed not to disclose it to others. Some of those employees, contractors and affiliated organizations may be located outside of your home country; by using the Website, you consent to the transfer of such information to them.

**Third-party Service Providers:** We may hire other companies to perform certain business-related functions such as processing payments and refunds on our behalf. Our payment processing partner may request that you provide certain personal information (e.g., a valid government-issued ID, your legal name, address, and date of birth) for the purpose of making payment through its financial institutions and complying with any applicable laws and regulations. They may also communicate directly with you regarding any issues with a payment. Any information provided to our third-party payment processing partner will be confidential and only be used for intended purposes.

**Other cases:** Other than to its employees, contractors and affiliated organizations, as described above, Supreme Gulf DMCC may disclose potentially personally-identifying and Personal Data only in response to a subpoena, court order or other governmental request, or when Supreme Gulf DMCC believes in good faith that disclosure is reasonably necessary to protect the property or rights of Supreme Gulf DMCC, third parties or the public at large.

## Risks on Data Security

However, the transmission of information via the Internet is never completely secure. Although we will do our best to protect your Personal Data, we cannot guarantee the security of your data transmitted to the Website, any transmission is at your own risk.

We have put in place procedures to deal with any suspected personal data breach and will notify you and any applicable regulator of a breach where we are legally required to do so.

Other than to its employees, contractors and affiliated organizations, as described above, Supreme Gulf DMCC may disclose potentially personally-identifying and Personal Data only in response to a subpoena, court order or other governmental request, or when Supreme Gulf DMCC believes in good faith that disclosure is reasonably necessary to protect the property or rights of Supreme Gulf DMCC, third parties or the public at large.

## Links to and from our Website

Our Website may, from time to time, contain links to and from the websites of our partners and affiliates. If you follow a link to any of these websites, please note that these websites have their own privacy policies and that we do not accept any responsibility or liability for these policies. Please check these policies before you submit any personal data to these websites.

## Collecting indirect information

Sometimes we receive information indirectly. If you ask about our products through one of our referral programs or reselling partners, or sign in to one of our products through an authentication service provider like Google, they will pass on your contact information to us. We will use that information to complete the request that you have made.

If you engage with our brand on social media (for instance, liking, commenting, retweeting, mentioning, or following us), we will have access to your interactions and profile information. We will still have that information even if you later remove it from the social media site.

## Notices

Any inquiries regarding the Personal Data provided, including the requests for access to, correction, or removal of your Personal Data, should be addressed to our data protection officer at

Email:

info@nutrical.co

+971 4 3235228 - Phone

Supreme Gulf DMCC does not provide any guaranteed response time but will make in good faith the effort to answer your questions within five (5) business days.