

REQUIREMENT SPECIFICATION FORM

Contact Information		
Project Name	Req. No	Req. Date
Niki Café Food Order & Payment App	7	01.11.2024
Requesting Firm or Organization		
Niki the Cat Coffee		
Contact Personel	Phone No	e-mail
Murat Demir	-	nikithecatcoffee@gmail.com

Request Information
Request Description
Users will be able to track the status of their orders in real-time, receiving updates on whether their order is being prepared, out for delivery, or has been delivered.
Justification
Real-time order tracking enhances the user experience by providing transparency and peace of mind regarding order status. Users will appreciate timely updates on whether their order is being prepared, out for delivery, or has been delivered, fostering trust and engagement with the service.
Effect if declined (Risk if the project request is declined)
If this requirement is declined, users may feel anxious about the status of their orders, leading to dissatisfaction and frustration. The lack of tracking information could result in increased inquiries to customer support, reducing operational efficiency and potentially causing a negative impact on customer retention.

Request Review Information		
Review Date	Reviewer Name and Signature	Reviewer Conclusion
05.11.2024	İdil Sanem Gürsoy	<input checked="" type="checkbox"/> Approved <input type="checkbox"/> Declined <input type="checkbox"/> Postponed (D:)
		<input type="checkbox"/> Approved <input type="checkbox"/> Declined <input type="checkbox"/> Postponed (D:)

Request Final Review		
Review Date	Reviewer Name and Signature	Conclusion
05.11.2024	İdil Sanem Gürsoy	<input checked="" type="checkbox"/> Approved <input type="checkbox"/> Declined