REQUIREMENT SPECIFICATION FORM

Contact Information			
Project Name		Req. No	Req. Date
Niki Café Food Order & Payment App		9	01.11.2024
Requesting Firm or Organization			
Niki the Cat Coffee			
Contact Personel	Phone No	e-mail	
Murat Demir	-	nikithecatcoffee@gmail.com	

Request Information
Request Description
Users will be able to rate their orders after receiving them, providing feedback and enabling the restaurant to improve service and offerings based on customer reviews.
Justification
Allowing users to rate their orders fosters a culture of feedback, enabling the restaurant to gather valuable insights into customer satisfaction. This feature helps identify areas for improvement, enhancing service quality and offerings based on direct customer reviews.
Effect if declined (Risk if the project request is declined)
If this requirement is declined, the restaurant will miss out on crucial feedback that could inform improvements and adaptations to their menu and service. Without customer ratings, there may be a lack of understanding of user preferences, leading to stagnation in service quality and potentially decreasing customer satisfaction and loyalty.

Request Review Information		
Review Date	Reviewer Name and Signature	Reviewer Conclusion
05.11.2024	İdil Sanem Gürsoy	☒ Approved ☐ Declined ☐ Postponed (D:)
		☐ Approved ☐ Declined ☐ Postponed (D:)

Request Final Review		
Review Date	Reviewer Name and Signature	Conclusion
05.11.2024	İdil Sanem Gürsoy	☒ Approved ☐ Declined