REQUIREMENT SPECIFICATION FORM

Contact Information						
Project Name				Req. No	Req. Date	
Niki Café Food Order & Payment App				6	01.11.2024	
Requesting Firm or Organization						
Niki the Cat Coffee						
Contact Personel		Phone No	e-mail	-mail		
Murat Demir		-	nikithecatcof	nikithecatcoffee@gmail.com		
Request Information						
Request Description						
Users should have the option to cancel their orders if needed, with the system providing a reason for the cancellation, such as "Item out of stock" or "Order canceled by user," to enhance transparency and improve user experience.						
Justification						
Allowing users to cancel their orders promotes flexibility and user control, enhancing overall satisfaction. Providing clear reasons for cancellations, such as "Item out of stock" or "Order canceled by user," increases transparency and helps users understand the status of their orders, building trust in the system.						
Effect if declined (Risk if the project request is declined)						
If this requirement is declined, users may feel frustrated and powerless when unable to cancel orders, leading to negative experiences. A lack of transparency regarding cancellations could result in decreased user trust, lower customer retention, and a potential rise in complaints.						
Request Review Information						
Review Date	Reviewer Name and Signature			Reviewer Conclusion		
04.11.2024	İdil Sanem Gürsoy		☐ De			
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Request Final Review						
Review Date	Reviewer Name and Signature			Conclusion		
05.11.2024	İdil Sanem Gürsoy					