

Idorenyin Ankoh.

## Software Quality Assurance Analyst

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Lagos, Nigeria

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## Professional Summary

An Analytical and detail-oriented individual, able to identify and implement process improvements that increase accuracy, consistency and efficiency. Experienced in Manual & Automated Testing for Software Quality Assurance (SQA), Knowledgeable in Open-Source Automation Tools (Selenium, Jmeter, RestAssured, Postman) and familiar with Programming in Java and JavaScript

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## Experience

### TheMullingsGroup

Florida, USA  
April 2022 - Current

#### Senior Software QA Analyst

- Working closely with other team leads to identify and implement process improvements not just for the QA team but company-wide
- Contributed to analyzing the business requirements documents and functional design documents.
- Tests software to detect bugs and errors. Check whether a product complies with the requirements.
- Developed and maintained API automation suites using Postman.
- Assessed functionality, performance, reliability, stability, and compatibility of systems
- Perform vulnerability scans and advise and report results to the development and DevOps team.
- Write Web test automation scripts and maintain automation packs

### Assurdly Ltd

Lagos, Nigeria  
May 2022 - April 2023

#### Senior Software QA Analyst

##### Team Lead

- Conducting training sessions with employees to ensure that they efficiently and effectively execute tasks.
- Working closely with other team leads to identify and implement process improvements not just for the QA team but company-wide
- Contributed to analyzing the business requirements documents and functional design documents.
- Tests software to detect bugs and errors.
- Developed and maintained API test automation suite.
- Prepared user stories for client solutions and identified quality assurance process bottlenecks and suggested actions for improvement
- Assessed functionality, performance, reliability, stability, and compatibility of systems
- Investigate product quality to make improvements to achieve better customer satisfaction

## SoftAlliance and Resources Ltd

Lagos, Nigeria  
March 2019 - April 2022

## Software Test Engineer

- Built and executed Web and mobile automation test frameworks
- Documented user cases and test scripts for APIs to create traceability between both using test rail, Taskhub, and spreadsheet
- Supervised the activities of other testers to ensure quality
- Executed API test and created automation suite for same using Postman and Restassured.
- Carried out API tests using Restassured, Postman, and SoapUI.
- Implemented and maintained a Continuous testing pipeline using Jenkins and Gitlab.
- Performed monthly performance tests on solutions using Jmeter
- Executed security scans using OWASP ZAP and Burp Suite.

### Achievements/Awards:

- Busy Bee (Employee who worked really hard all the time)
- Contagious laughter (Employee who make sure jokes abounds)

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## Some Technical Projects

### NIBSS Service-In-A-Box

**Nigeria Inter-Bank Settlement System Plc (NIBSS)** is the largest inter-bank transfer services provider in Nigeria, connecting all the banks and moving over 350m transactions worth N25 trillion a month

**NIBSS Service-In-A-Box** is a refined single-box solution to achieve NIBSS integration with speed, quality, and efficiency by addressing known issues peculiar to this integration.

JENKINS POSTMAN SOAPUI GITHUB

### CoronationFD

**Coronation GPS Limited** - is a leader in the financial services industry, with a clear focus on Corporate and Investment Banking, Business Banking, Wealth Management, and Insurance. They are building a digital marketplace for insurance products.

KATALON MANUAL TESTING

### Soft Suite

**SoftSuiteHR** is designed to address human capital management processes in any organization. Think about everything a human resources (HR) department needs to achieve: workforce planning, recruitment, appraisals, promotions, payroll, payment, keeping track of leave entitlement, getting visibility over project-specific costs, workforce performance, succession planning, regulatory compliance, and providing analysis.

JMETER MANUAL TESTING GITLAB SCANDIUM JIRA

### Reyts

**Reyts** makes it easy to swap the currencies you have for the currencies you need seamlessly and securely.

POSTMAN MANUAL TESTING PLAYWRIGHT

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## Skills

### Soft Skills

Communication	Reporting Skills	Team work	Problem-Solving	Leadership
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### Technical Skills

These skills cover languages, frameworks, libraries, and technical stacks.

API Testing Manual and Automated	Web app Testing Manual and Automated	Performance Testing	Mobile app Testing Mobile and Automation
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### Tools, Utilities, and Services

Tools are third-party websites, SAAS products, and support services used during software development

JIRA/Click up/Trello (Project Management)	Jenkins/ Gitlab/ Github/ Azure (Devops and CI/CD)	Selenium Webdriver (Java/python/c#)/ Playwright/ Cypress/ Katalon/ Appium (Web and Mobile Automation)	
Jmeter/ K6 (Performance Testing)	OWASP ZAP/ BurpSuite (Security Testing)	TestRails/Spreadsheet (Test documentation)	Restassured/ Postman (API Testing)

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## Education and Certifications

### Certifications

#### ISTQB-CTFL -

Certified Tester Foundation Level

#### ISO 27001

Lead Implementer

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### Education

University of Uyo, Nigeria  
Sept. 2012 - July 2017

#### BSc in Economics

Micro Economics, Macro Economics, Monetary Policy, Operations Research.

- Was the director of Socials of the Social sciences' faculty.
- Was secretary of the house of social of the Student Union Government