

# SAP EWM Troubleshooting Manual

## 1. Overview

This manual provides troubleshooting steps for common SAP EWM issues.

## 2. Performance Issues

Symptoms: Slow system response, timeout errors

Solutions:

- Check database performance
- Review system configuration
- Monitor resource usage

## 3. Interface Problems

Integration issues with other systems:

- Check RFC connections
- Validate BAPI calls
- Monitor IDocs

Error Message: 'Connection timeout'

Solution: Increase timeout parameters in transaction SPRO.

## 4. Warehouse Task Errors

Problem: Tasks stuck in 'Released' status

Cause: Missing resource assignment

Solution: Check work center configuration

Problem: Pick tasks not created

Cause: Inventory not available

Solution: Check stock levels and allocation

## Advanced Troubleshooting

### 5. Data Inconsistencies

Stock differences between EWM and ECC:

1. Run stock comparison report
2. Identify discrepancies
3. Post correction documents
4. Synchronize systems

Transaction: /SCWM/STOCK\_COMP

### 6. System Monitoring

Use these tools for proactive monitoring:

- /SCWM/MONITOR - System monitor
- /SCWM/COCKPIT - Operations cockpit
- SM21 - System log

### 7. Emergency Procedures

In case of system failure:

1. Check system status
2. Review error logs
3. Contact basis team
4. Activate contingency procedures

Warning: Never restart services without proper analysis.