

ISABAJO IDRIS ADETAYO

37 Olakunle Shoga Street, Haruna, Ikorodu

Tel: 07053166294, 08165717648

Email: idrisisabajo@gmail.com

CAREER OBJECTIVE

Self-motivated Web Developer with comprehensive experience managing multiple clients. Passionate and hardworking to deliver on deadlines. Strong HTML and CSS programmer . To be actively involved in making sure that my company continually meets and exceeds its goals and targets. To establish myself in a challenging working environment that offers opportunities for career growth.

OTHER PERSONAL DATA

Date of birth : 21st, July 1989
Sex : Male
Marital status : Married
State of origin : Lagos

EDUCATIONAL QUALIFICATION

Ajayi Crowther University, Oyo State. Bsc. Computer Science – Second Class Upper Division.	2020-2022
The Federal Polytechnic Ilaro, Ogun State Higher National Diploma (HND) – Distinction in Computer Engineering	2010-2012
Lagos State Polytechnic, Ikorodu, Lagos. National Diploma (ND) in Computer Technology Engineering	2007-2009
Tesmoh Comprehensive College, Agiliti Phase II,Lagos West Africa Senior Secondary School Certificate	2002-2005
The Apostolic Church Grammar School, Ketu, Lagos	1999-2002

WORK EXPERIENCE

Customer Care Officer and Telling Access Bank PLC, 533 Ikorodu Road, Ketu, Lagos	Jun 2018 – Jan 2022
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ROLES AND RESPONSIBILITIES:

- Treating customers' requests in line with the rules and regulation of the bank.

- Using both banking and business applications to resolve customers complaints and requests.
- Ensuring proper facilitation of information between all business functions within the boundaries of the organization
- Managing the process of planning, implementing and maintaining equipment and facilities.

Customer Care Officer

Access Bank PLC, Ojodu Branch,
Ojota, Lagos

Dec 2014 – Jun 2018

ROLES AND RESPONSIBILITIES:

- Treating customers' requests in line with the rules and regulation of the bank.
- Using banking applications like CRM Dynamics, Tuga, Process maker and other business applications to process customers' requests and to increase productivity.
- Ensuring the effective flow of services and information from their origin.
- Ensuring customers have a good experience while resolving their complaints
- Ensuring proper facilitation of information between all business functions within the boundaries of the organization.
- Delivering quality service with the right attitude

Mathematics and Computer Science Teacher

National Youth Service Corps (NYSC)

Community High School, Elekokan, Iwajowa LGA, Oyo State, Nigeria

Oct 2012- Nov 2013

- Teaching introduction to computer studies
- Assisting the sports master.
- Supervision of examinations

HARDWARE ENGINEER (INDUSTRIAL TRAINEE)

Datagem Systems Limited, 47, Akeju Street, Lagos, Nigeria

Jan – Nov. 2010

ROLES AND RESPONSIBILITIES:

- Keeping of records and entering of data making use of excel sheet
- Ensuring all the systems are in good working condition.
- Maintaining inventory of all network devices
- Installations and troubleshooting faulty computer systems
- Managing and monitoring LAN/WAN network service.

PROFESSIONAL CERTIFICATION

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| • Javascript Full Stack Web Development, Tech Studio Academy | Jun 2022 |
| • Certificate of Completion on Administrative Staff Training Program
Access Bank | Jul 2016 |
| • Personal Branding and Emotional Intelligence
(Access Bank Plc) | Jul 2016 |
| • A+ training (Certification), New Horizons, Ikeja, Lagos. | In view |
| • CCNA training, New Horizons, Ikeja, Lagos. | In view |

SKILLS AND ATTRIBUTES

- ❑ Hardworking and self-motivated
- ❑ Leadership and analytical skills
- ❑ Great interpersonal skill and excellent communication skills
- ❑ A broad knowledge of varieties of application software including Microsoft office (word, excel, power point etc)
- ❑ Team player and highly resourceful.
- ❑ Good application of HTML coding, JavaScript, CSS.

HOBBIES

Reading, travelling and swimming

REFEREES

Available on request