ID	Task Mode	Task Name	Duration	Start	Finish	Predecessors	Resource Names
1	📌	**Hierarchy Reporting**	**19 days**	**Thu 10/24/19**	**Tue 11/19/19**		
2	⇨	**Manager to access Multiple Teams' Report with Automatic schedule**	**8 days**	**Thu 10/24/19**	**Mon 11/4/19**		
3	⇨	Extension to extension internal Incoming and outgoing Total No of calls, Duration and Average with direction of type[Incoming or outgoing]	3 days	Thu 10/24/19	Mon 10/28/19		Vijay
4	⇨	Extension external Incoming and outgoing Total No of calls, Duration and Average. with direction of type[Incoming or outgoing]	2 days	Thu 10/24/19	Fri 10/25/19		Srinivas
5	⇨	DID external Incoming and outgoing Total No of calls. Duration and Average. with direction of type[Incoming or outgoing]	2 days	Tue 10/29/19	Wed 10/30/19	3	Vijay
6	⇨	Ring Group Reports Incoming Total No of calls. Duration and Average. with direction of type[Incoming]	1.5 days	Thu 10/31/19	Fri 11/1/19	5	Vijay
7	⇨	Queue Reports Incoming Total No of calls. Duration and Average. with direction of type[Incoming]	1.5 days	Mon 10/28/19	Tue 10/29/19	4	Srinivas
8	⇨	Live outboundCalls Statistics for extension	1.5 days	Fri 11/1/19	Mon 11/4/19	6	Vijay[133%]
9	📌	User should have an ability to download the raw logs for Incoming or outgoing as well	2 days	Tue 10/29/19	Thu 10/31/19	7	Srinivas
10	📌						
11	📌	**Team Leads' to access Teams' Report**	**7 days**	**Thu 10/31/19**	**Fri 11/8/19**		
12	⇨	Extension to extension internal Incoming and outgoing Total No of calls, Duration and Average with direction of type[Incoming or outgoing]	1 day	Tue 11/5/19	Tue 11/5/19	8	Vijay
13	⇨	Extension external Incoming and outgoing Total No of calls, Duration and Average. with direction of type[Incoming or outgoing]	1 day	Thu 10/31/19	Fri 11/1/19	9	Srinivas
14	⇨	DID external Incoming and outgoing Total No of calls. Duration and Average. with direction of type[Incoming or outgoing]	1 day	Wed 11/6/19	Wed 11/6/19	12	Vijay
15	⇨	Ring Group Reports Incoming Total No of calls. Duration and Average. with direction of type[Incoming]	1 day	Fri 11/1/19	Mon 11/4/19	13	Srinivas
16	⇨	Queue Reports Incoming Total No of calls. Duration and Average. with direction of type[Incoming]	1 day	Thu 11/7/19	Thu 11/7/19	14	Vijay
17	⇨	Live outboundCalls Statistics for extension	1 day	Mon 11/4/19	Tue 11/5/19	15	Srinivas
18	⇨	As mentioned above user also should have an ability to download the raw logs for Incoming or outgoing as well.	1 day	Fri 11/8/19	Fri 11/8/19	16	Vijay
19	⇨						
20	📌	**Regular Users [Only an Individual user should have an access]**	**5 days**	**Tue 11/5/19**	**Tue 11/12/19**		
21	⇨	**Extension to extension internal Incoming and outgoing Total No of calls, Duration and Average with direction of type[Incoming or outgoing]**	1 day	Mon 11/11/19	Mon 11/11/19	18	Vijay
22	⇨	**Extension external Incoming and outgoing Total No of calls, Duration and Average. with direction of type[Incoming or outgoing]**	1 day	Tue 11/5/19	Wed 11/6/19	17	Srinivas

Project: Reporting Project24Oc
Date: Wed 10/23/19

Task		Project Summary	Manual Task	Start-only	Deadline	↓
Split		Inactive Task	Duration-only	Finish-only	Progress	
Milestone	◆	Inactive Milestone ◇	Manual Summary Rollup	External Tasks	Manual Progress	
Summary		Inactive Summary	Manual Summary	External Milestone ◆		

ID	Task Mode	Task Name	Duration	Start	Finish	Predecessors	Resource Names
23		DID external Incoming and outgoing Total No of calls. Duration and Average. with direction of type[Incoming or outgoing]	1 day	Tue 11/12/19	Tue 11/12/19	21	Vijay
24		Testing all the reports	5 days	Wed 11/13/19	Tue 11/19/19	23	
25		Call Recording					
26		Archive Storage: Google Drive, Amazon S3 Bucket, FTP and Drop Box: we have this option from our PBX system. If we provide this manageability to end-users can choose anyone of it.					
27		According to hierarchy we have to list the recordings for all above users					
28							
29		SMS Reports for DID					
30		Using Service vendor API, we have to show the reports for each DID Incoming and outgoing reports for each customer.					
31							
32		Tickets					
33							
34		Billing					
35							
36		Inventory					
37							
38		DIDs					

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Task	Project Summary	Manual Task	Start-only	Deadline
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