



Participant

## Diary Study

### Pre-Interview

- Explain study
- Ensure participant uses MS Teams or Slack
- Run a dry example with participants

### Diary Form

Entries Analysis

How Searching

Query text

User Satisfaction

Searching



## Focused Interview Study

### Post-Interview

- Discuss entries
- Probe for additional insight
- Ask for clarification

Script

### Thematic Analysis

- Extract main and sub-categories.
- Find repetitive sub-categories from different participants

## Large-Scale Survey

### Survey Deployment

- Formulate theme-based survey questions.
- Design exclusion-based criteria flowchart



All over the World  
Participant

