Diary entry form

Please complete this form after each time you search your chat application. Remember that this can be any chat item stored in your chat application, and you need to search for or refind using the search function of this chat application.

* Indicates required question

1. Participant Id *

    _____

2. Which chat applications did you search in? *

    Mark only one oval.

    ( ) Slack

    ( ) MS Teams

    ( ) Discord

3. Can you share the query text you typed in your chat application Search Textbox? This question is **_Optional._**
    Disclaimer: Please ensure that the information shared does not contain any personal or confidential details. If the query text includes private information, feel free not to share.

    _____

4. What was your search intent when issuing this query to search your   *
    historical chat?

    Mark only one oval.

    ◯ Refresh memory about what was said/discussed

    ◯ Resources

    ◯ Entities (e.g. People, Brands, places, Movies)

    ◯ Assigned tasks to members

    ◯ Work / Social announcements

    ◯ Question-answering

    ◯ Other: _____

5. What chat objects satisfied your search intents when you used the search   *
    function?

    Mark only one oval.

    ◯ Text messages.

    ◯ Thread of conversation

    ◯ Multimedia (e.g. images, videos).

    ◯ Names of people or channels/groups mentioned in the chat.

    ◯ Specific keywords or phrases mentioned in the chat.

    ◯ Hashtags used in the chat.

    ◯ Bot/machine generated message

    ◯ A document

    ◯ Audio recordings

    ◯ A URL link

    ◯ Other: _____

6. How did you search your previous chat conversations? *

   Mark only one oval.

   ◯ Manually e.g. scrolling up and down

   ◯ Keywords within a textbox

   ◯ Keywords within a textbox with operators such as AND, OR, quotes, temporal ranges, a user (from/to), has_attachment

   ◯ Natural language phrase/questions

   ◯ Other: _____

7. How were the results displayed when you performed this search? *

   Mark only one oval.

   ◯ A list of individual messages, in chronological order

   ◯ A list of individual messages, in relevance/best-match order

   ◯ A list of short segments from a conversation, in chronological order

   ◯ A list of short segments from a conversation, in relevance/best-match order

   ◯ A list of conversations (multiple, subsequent messages), in chronological order

   ◯ A list of conversations (multiple, subsequent messages), in relevance/best-match order

   ◯ Other: _____

8. **How satisfied were you with the results being displayed in that way?** *

   Mark only one oval.

	1	2	3	4	5	6	7	
Extr◯	◯	◯	◯	◯	◯	◯	◯	Extremely satisfied

9. **How satisfied were you with the quality of the search results?** *

Mark only one oval.

	1	2	3	4	5	6	7	
Extr⟨	◯	◯	◯	◯	◯	◯	◯	Extremely satisfied

10. **How satisfied were you with the chat application's search experience (including quality, speed, interface (UI), etc.)?** *

Mark only one oval.

	1	2	3	4	5	6	7	
Extr⟨	◯	◯	◯	◯	◯	◯	◯	Extremely satisfied

Google Forms