

ELEMSON IFEANYI EBERECHUKWU

House No 3 Odebiyi Street Haruna Bus Stop Ogba Lagos.

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Portfolio: <https://ielemson.netlify.com/>

Personal Profile

SEX: MALE

MARITAL STATUS: SINGLE

NATIONALITY: NIGERIA

STATE OF ORIGIN: IMO STATE

LGA: NWANGELE

RELIGION: CHRISTIANITY

Career Objective

Seeking a position in life to utilize my skills and abilities to achieve professional growth while being resourceful, innovative and flexible in a dynamic environment. To add valuable assets to your esteemed organization as an active member by applying my creativity and innovative thinking while abiding with your organization's guidelines.

Summary

Accomplished customer care support engineer, self-taught front-end web developer, and sensitive to customer needs. Successful at managing customer/client requests and resolving issues that may arise. Fast learner and can quickly adapt/integrate and apply new procedure to maximize efficiency and productivity.

Work experience

2018-Sept – Present

Subsea Services Ltd

Web Admin / IT Support

- ❖ Maintain Company Website
- ❖ Manage company email account
- ❖ Manage Company hardware / software
- ❖ Create and manage employee email account
- ❖ Maintain internet hardware/configuration

2018-Jul – 2018-Aug

Rytegate Technologies

Front End Web Developer

- ❖ Create front end website using Laravel
- ❖ Maintain and upgrade company official website

Excel Academy Katsina**2017-Feb – 2017-Dec**

Subject teacher (NYSC Service year)

- ❖ Prepare detailed lesson plan for each school term and each week
- ❖ Facilitating the understanding of concepts by the students in line with the lesson plan
- ❖ Conduct morning assembly when on weekly duty.
- ❖ Carryout other activities as assigned by the school authority.

Zeta Web Nig Ltd**2016-Apr – 2017-Jan**

Technical Support Engr.

- ❖ Respond to customer technical issues and proffer solution.
- ❖ Attend to customer requests and ensure optimum satisfaction.
- ❖ Escalate unresolved technical issues to my team for proper action.
- ❖ Monitor and ensure stability with customer's link.
- ❖ Log customer complaint(s) to ensure proper follow up, and timely resolution.

Iway Africa

Support Assistant (SIWES)

- ❖ Escalate unresolved technical issues to my team for proper action.
- ❖ Monitor and ensure stability with customer's link.
- ❖ Log customer complaint(s) to ensure proper follow up, and timely resolution.

Intaphaze Consulting Ltd**2013-Mar – 2013-May**

Assistant/Consultant Trainee (SIWES)

- ❖ Attend to customer's request (Hardware repairs, Training, Maintenance etc.)
- ❖ Ensure customer's goods are safe and/or delivered promptly.

Climax Cyber Cafe**2013-Jan – 2013-Mar**

Café Administrator (SIWES)

- ❖ Attend to customer, ensure the network is stable.
- ❖ Print tickets, monitor network stability, troubleshoot faulty systems.
- ❖ Print, photocopy, sell online-time, and ensure all equipment are in order.

Education

NYSC Discharge Certificate

Katsina Nigeria

Higher National Diploma in Computer Science (HND)
Federal polytechnic Nekede –Owerri Imo State Nigeria
CGPA 3.03

2014-2015

Senior Secondary School
Zeekay College – Ikorodu Lagos State Nigeria

2005-2008

Junior Secondary School
Assfood College – Ketu Lagos State Nigeria

2002-2005

First school Leaving Certificate
Gladys Nursery And primary School – Ketu Lagos State Nigeria

1999-2002

Skills

Web Skills:

Self-taught Analytical Programmer with strong knowledge of PHP, JavaScript, Reacts, Vuejs, Angular, CSS, Bootstrap, Google Material Design, Laravel, MySQL, NOSQL. Knowledgeable on e-commerce platform framework like OpenCart, Works well under pressure with little or no supervision and consistently meets deadlines and targets while delivering high quality work.

- ❖ Exceptional customer service skills
- ❖ knowledgeable in working with PHP Framework (Laravel)
- ❖ Exceptional time management
- ❖ Proficient in (React, Angular), CSS Framework (Bootstrap, Materialize, Material Bootstrap)
- ❖ Advanced problem-solving skills
- ❖ Troubleshooting and debugging

Communication Skills:

Over the years I have learnt to interact actively with people through effective medium of communication in a working environment. These skills have made distribution of information simple and unambiguous.

- ❖ Active Listening
- ❖ Empathy
- ❖ Clarity
- ❖ Respect
- ❖ Confidence

Projects

As self-taught front-end developer, I had setbacks in securing professional job to show case my skills, however I kept pushing forward and upgrading my skills. I have worked on personal projects using react library, angular framework, mongoDB and firebase. I have most of my projects in my git repo and some hosted with netlify and Heroku. Recently I am working on three projects with my close friend who is a professional backend developer, we are using react, vue and Laravel for each of the projects. Here are few projects I have worked on:

- ❖ **Subsea Services Limited**
<http://www.subsealtd.com>
Myrole: Built site in HTML5 CSS3, Laravel Framework, MYSQL, and Mailgun for receiving contact information through email.
Status: completed
- ❖ **Shopping cart**
<https://r-shopping-cart.herokuapp.com/>
This is a personal project, hosted on Heroku platform. It is still in its early stage. Built with react MongoDB, and Bootstrap material design.
Status: in progress
- ❖ **Religious Website**
<http://www.gloryplusinternational.org/>
This is a project I embarked with a colleague, hosted on Heroku platform. It is still in developmental stage.
Status: in progress
- GitHub* **My GitHub Account**
<https://github.com/ielemson>
- LinkedIn* **My LinkedIn Account**
<https://www.linkedin.com/in/ielemson/>

Certifications

- ❖ **NCS** (Nigeria computer Society)
- ❖ **CPN** (The Computer Professionals Registration Council of Nigeria)
- ❖ **Google** (Digital skill for Africa Certification)

Interest and activities

Coding, Juggling, Surfing the internet, meeting people, relaxation.

Referees

Available on request