

PERSONAL DETAILS

ELEMSON IFEANYI EBERECHUKWU

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GENDER: MALE
CIVIL STATUS: SINGLE
NATIONALITY: NIGERIA
STATE OF ORIGIN: IMO STATE
LGA: NWANGELE
RELIGION: CHRISTIANITY

CAREER OBJECTIVE

Seeking a position in life to utilize my skills and abilities to achieve professional growth while being resourceful, innovative and flexible in a dynamic environment. To add valuable assets to your esteemed organization as an active member by applying my creativity and innovative thinking while abiding with your organization's guidelines.

SUMMARY

Accomplished customer care support engineer, self-taught front-end web developer, and sensitive to customer needs. Successful at managing customer/client requests and resolving issues that may arise. Fast learner and can quickly adapt/integrate and apply new procedure to maximize efficiency and productivity.

WORK EXPERIENCE

Subsea Services Ltd

2018-Sept – Present

Web Admin / IT Support

- ❖ Maintain Company Website
- ❖ Manage company email account
- ❖ Manage Company hardware / software
- ❖ Create and manage employee email account
- ❖ Maintain internet hardware/configuration

Codewit Academy (Part-Time)

2019-Nov – Present

Facilitator

- ❖ Coach upcoming developers in languages like: python (for data science), JavaScript, NodeJS.
- ❖ Give assignments and follow up on student performance.
- ❖ Ensure classes are held at appropriate time.
- ❖ Collaborate with other facilitators to ensure quality and seamless presentation.

2018-Jul – 2018-Aug

Rytegate Technologies

Front End Web Developer

- ❖ Create front end website using Laravel
 - ❖ Maintain and upgrade company official website
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Excel Academy Katsina

2017-Feb – 2017-Dec

Subject teacher (NYSC Service year)

- ❖ Prepare detailed lesson plan for each school term and each week
 - ❖ Facilitating the understanding of concepts by the students in line with the lesson plan
 - ❖ Conduct morning assembly when on weekly duty.
 - ❖ Carryout other activities as assigned by the school authority.
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Zeta Web Nig. Ltd

2016-Apr – 2017-Jan

Technical Support Engr.

- ❖ Respond to customer technical issues and proffer solution.
 - ❖ Attend to customer requests and ensure optimum satisfaction.
 - ❖ Escalate unresolved technical issues to my team for proper action.
 - ❖ Monitor and ensure stability with customer's link.
 - ❖ Log customer complaint(s) to ensure proper follow up, and timely resolution.
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Iway Africa

Support Assistant (SIWES)

- ❖ Escalate unresolved technical issues to my team for proper action.
 - ❖ Monitor and ensure stability with customer's link.
 - ❖ Log customer complaint(s) to ensure proper follow up, and timely resolution.
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Intaphaze Consulting Ltd

2013-Mar – 2013-May

Assistant/Consultant Trainee (SIWES)

- ❖ Attend to customer's request (Hardware repairs, Training, Maintenance etc.)
 - ❖ Ensure customer's goods are safe and/or delivered promptly.
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Climax Cyber Cafe

2013-Jan – 2013-Mar

Café Administrator (SIWES)

- ❖ Attend to customer, ensure the network is stable.
- ❖ Print tickets, monitor network stability, troubleshoot faulty systems.
- ❖ Print, photocopy, sell online-time, and ensure all equipment are in order.

EDUCATION

NYSC Discharge Certificate

Katsina Nigeria

Higher National Diploma in Computer Science (HND)
Federal polytechnic Nekede Owerri Imo State Nigeria
CGPA 3.03

2014-2016

National Diploma in Computer Science (ND)
Federal polytechnic Nekede Owerri Imo State Nigeria
CGPA 3.08

2010-2012

Senior Secondary School
Zeekay College – Ikorodu Lagos State Nigeria

2005-2008

Junior Secondary School
Assfood College – Ketu Lagos State Nigeria

2002-2005

First school Leaving Certificate
Gladys Nursery And primary School – Ketu Lagos State Nigeria

1997-2002

SKILLS

Web Skills:

Self-taught Analytical Programmer with strong knowledge of PHP, JavaScript, Reacts, Vuejs, Angular, CSS, Bootstrap, Google Material Design, Laravel, MySQL, NOSQL. Knowledgeable on e-commerce platform framework like OpenCart, Works well under pressure with little or no supervision and consistently meets deadlines and targets while delivering high quality work.

- ❖ Exceptional customer service skills
- ❖ knowledgeable in working with PHP Framework (Laravel)
- ❖ Exceptional time management
- ❖ Proficient in (React, Angular), CSS Framework (Bootstrap, Materialize, Material Bootstrap)
- ❖ Advanced problem-solving skills

Communication Skills:

Over the years I have learnt to interact actively with people through effective medium of communication in a working environment. These skills have made distribution of information simple and unambiguous.

- ❖ Active Listening
- ❖ Empathy
- ❖ Clarity
- ❖ Respect

❖ Confidence

CERTIFICATIONS

- ❖ **NCS** (Nigeria computer Society)
- ❖ **CPN** (The Computer Professionals Registration Council of Nigeria)
- ❖ **Google** (Digital skill for Africa Certification)

INTEREST AND ACTIVITIES

Juggling, Surfing the internet, meeting people, relaxation.

REFEREES

Available on request