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**WORK EXPERIENCE:**

May 2023 – Jul 2023 COCA-COLA BEVERAGES FLORIDA

**Master Data and Information Governance Intern**

* Data architect and governance work in Python for a data analysis project to reduce data redundancies in customer data
* Started an automation process for improving forecasts using Databricks and Snowflake
* Pulled data from SAP database and learned some PowerBI on downtime
* All work was Excel-heavy and aided with some R programming.

May 2022 – Aug 2022 AUTO OWNERS INSURANCE

**Premium Auditor Internship**

* Audited insured’s records to determine the proper exposure classifications and premium basis to provide reports and recommendations to Underwriting.
* For assigned policies, determined the proper exposure classification, premium basis and scope of operations using observation, discussion with insureds and agents, and the review of accounting records among other work in Excel.
* Participated in Actuarial meetings and in-person audits for businesses

June 2019 – May 2022 BEST BUY

**Consultation Agent**

* Consulted daily with customers to understand their needs and explain the team's diagnosis, repair, and communication processes in lament terms to meet their needs
* Frequently delegated and managed lines of customers when work became fast-paced
* Used my expertise to promote and sell Best Buy’s service package

**PROJECTS -** [**CLICK FOR PORTFOLIO**](https://github.com/iesarria1/Portfolio) **AND DESCRIPTIONS:**

* Coke – Customer Duplicates
* Database Final Project
* Global Video Game Sales Analysis
* Idle Workers at Mosaic Café
* Reverse Logistics Project
* Six Sigma Applications Simulation
* Steam Data Analysis

**EDUCATION AND OTHER TITLES:**

* Florida Polytechnic University - Bachelor’s in Business Analytics, Supply Chain Minor Undergrad GPA: 3.9
* Founding Chief of Staff at Florida Polytechnic’s DSBAA (Data Science and Business Analytics Association)
* Briefly the Vice Chair of the Audit and Budget Committee of Florida Polytechnic University

**REFERENCES**

* Jefferson Dessir, Geek Squad Lead/Supervisor at Best Buy: 407-861-8112
* Noora Badra, Auditing Department Supervisor at Auto Owners: 517-730-7300
* Roger Hickernell, Auditing Department Manager at Auto Owners: 863-602-0154
* Grisselle Centeno, Former Florida Polytechnic Professor for Supply Chain & Logistics, Operations Research, and Health Systems Engineering: 863-680-4283
* Rei Sanchez, Assistant Chair of Data Science and Business Analytics and Data Science professor at Florida Polytechnic University: 863-874-8743
* Randy Koliha, fellow student and frequent colleague with classes and a Data Science and Business Analytics club: 254-231-6650
* Amy Augustyniak, Sr Manager, Supply Chain Analytics at Saddle Creek Logistics Services and an Adjunct Professor at Florida Polytechnic University: 305-798-1769
* Christina Miranda, Director of Information Governance at Coca-Cola Beverages Florida: 813-460-7835