1) When the action of a user would create a new process, for instance clicking a help button that opens a webpage. The webpage would be the next process.

2)								
	G	В	A	D	С	F	Н	Е
	2	5	8	12	16	21	34	55

Minimal average turn-around-time: 51,125

Since the process occurs twice in the list it will get twice as much runtime as the other processes that only occur once.