BLOXTON HOTELS

MR FREQUENTLY ASKED QUESTIONS

Hotel:

Q: What commands can I use at the hotel?
A: The following are commands that you are allowed to use at the hotel…

:to [user]	:logs
:tp [user] [user]	:chatlogs
:bring [user]	:pm [user] [message]
:ref [user]	:info [user]
:refresh [user]	:joinlogs
:res [user]	:sit [user]
:respawn [user]	:view [user]
:kick [user] [reason]	:unview
:viewtools [user]	:removetools [user]

:ingameadmins (often used by mobile MRs to check the MR limit)

Q: What can I kick for at the hotel?
A: Here's a list of things that you're able to kick for at the hotel, not everything may be included:

Bypassing	Glitching
Major spam	Offensive username
Exploiting	Major trolling
Inappropriate clothing	Discrimination
Inappropriate display name	Possible threat (leakers)
Inappropriate username	3 warnings
Association with exploiters	
Inappropriate roleplay	
Offensive display name	
Refusing to take off the MR uniform	
Refusing to take off 3d clothing	

With permission from a manager+, you can kick staff members for lack of grammar, being off task, being unprofessional etc

Q: What is association with exploiters?
A: Association with exploiters is when a player is asking an exploiter to do something for them and they do it. For example, a guest tells an exploiter to kill someone and they do it. Simply just speaking to an exploiter isn't considered association.

Q: What is major trolling?
A: Major trolling is when someone has been kicked 2 times for trolling. Once they've been kicked 2 times, that will become a major offence and they can be auto kicked.

Q: What do I do when warnings tag in chatlogs?
A: The warnings will be invalid, tell the LR that the warning has been tagged and that they should format it differently.

Q: What is the MR limit at the hotel?
A: The limit is currently 4 and will increase to 5 when a mass shift is being hosted.

Q: Am I required to work at empty stations at the hotel?
A: Yes, unless the hotel server is busy and you are needed to deal with trollers, bypassers etc.

Q: As a head, how long do I need to shift at the hotel?
A: The requirements for heads are: 30 minutes of shifting and 2 sessions.

Q: How do I deal with a suspended person trolling at the hotel?
A: They should be treated as a normal guest, they can receive 3 warnings and kick as usual. You should also report through #staff-reports.

Q: How do I deal with a trainee trolling at the hotel?
A: They should be treated as a normal guest, they can receive 3 warnings and kick as usual. You should also report through #staff-reports.

Q: Are the words wine, vodka and alcohol bypassing?

A: No, the names of alcoholic drinks are not bypassing.
Q: Do heads need permission to kick Awaiting Trainings?
A: No.

Sessions:
Q: When can I join a session?
A: You are allowed to join sessions half an hour before the session starts.

Q: What is the MR limit for trainings?
A: 4 for both head and managers.

Q: What is the MR limit for interviews?
A: 10 MRs excluding the host and possible co-host.

Q: How much time should I give someone during the grammar test?
A: There is no set time limit, use your best judgement. Remember that they are children and take longer to type.

Q: Am I required to name myself the interview questions?
A: No but you can if you want to.

Q: Am I allowed to bring a specific person from the lobby to the interview room?
A: You should be utilising the bring interviewee button unless the button has broken.

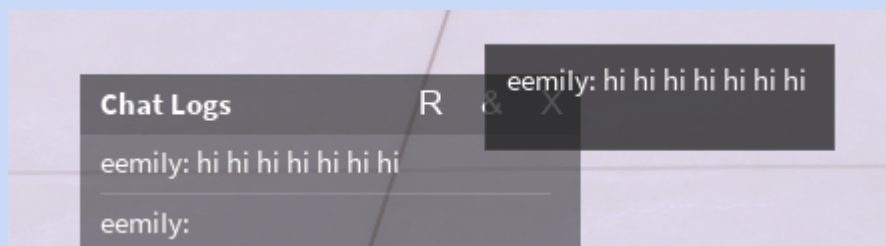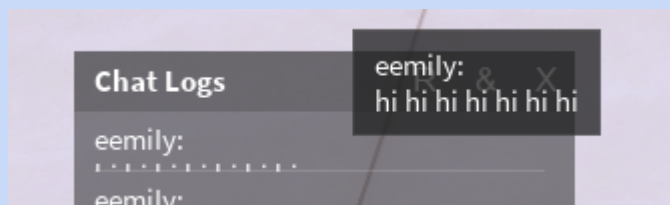**Q:** Does being excess count as session activity?
A: Yes.

Q: Is the MR limit for interviews, trainings and the hotel confidential?
A: No, it is not confidential.

Q: How do I know if someone is copy and pasting at interviews?
A: Sometimes copy and pasting will have an extra gap in their text as shown below:

We also have a document filled with answers that are commonly copy and pasted. Here

Q: What should I do if a helper doesn't have a guide?
A: Tell them that they can find one in the communications server. If they aren't in the communications server, tell them what their job is as a helper.

Q: Can I report an MR that constantly joins the first server?
A: Yes, as an MR we expect you to spread out to different servers. When there is a lack of servers, we understand that you won't be able to go into different servers.

Discord:
Q: Do I need grammar in #MR-discussion?
A: No, that's optional.

General questions:
Q: Can we take more than 1 assistance ticket?
A: No.

Q: How do I get promoted as an MR?
A: When looking for MRs to get promoted, we take a lot of things into consideration. We look for people that are experienced in their job and have great knowledge around it.

Q: Does going on inactive notice affect my chances of a promotion?
A: No, although if we plan on promoting you and you go inactive we may have to push it back until you're off your inactive notice.

Here are the documents from past MR meetings:
Note that some things may be out of date within these documents

April : https://pages.tuxer.xyz/aprilsurvey

June : https://pages.tuxer.xyz/junesurvey

August : https://pages.tuxer.xyz/augustsurvey

October : https://i.tuxer.xyz/u/MR%20Survey.pdf

December: https://i.tuxer.xyz/u/MR%20Survery%20Form.pdf