Technical Test 1

RELATIONSHIP BETWEEN DEMOGRAPHIC CHARACTERISTICS AND TRANSACTION ERRORS

August 2045

Data Analyst

Presented by *Ifan Fadilah*

User & Card Overview

Total Users

2,000

Total Transactions

44,359

Average Yearly Income

45,710.48 by 2000 user

Total Cards

6,146

Total Card Brands

Visa, Mastercard, Discover, Amex.

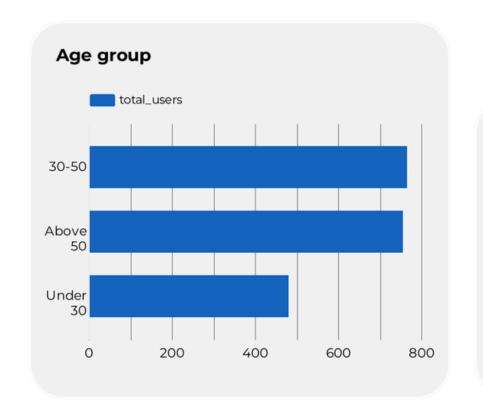
Total Card Types

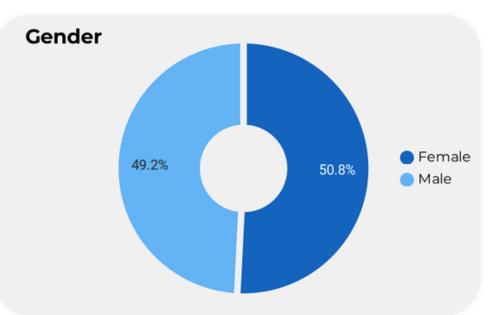
Debit, Credit, Debit (Prepaid).

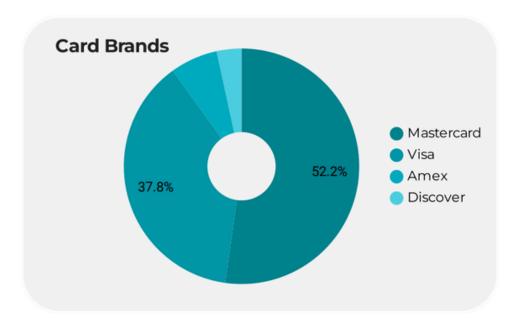
Highlights

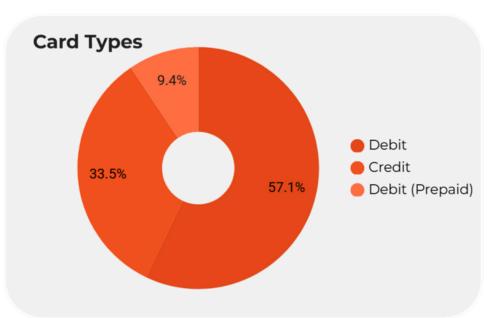
- The dataset contains 2,000
 users with a total of 44,359
 transactions, showing active
 engagement with their cards.
- The average yearly income of users is approximately \$45,710, based on the dataset.
- There are 6,146 cards issued among the users.
- Cards are distributed across 4
 different brands and 3 card
 types, reflecting diversity in the
 credit products used.

User & Card Demographics Distribution





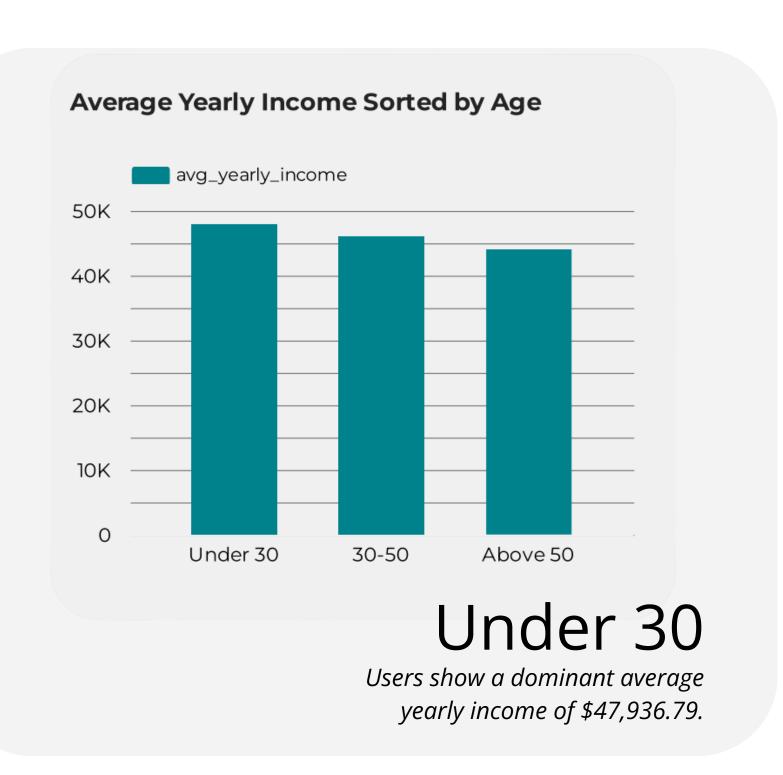


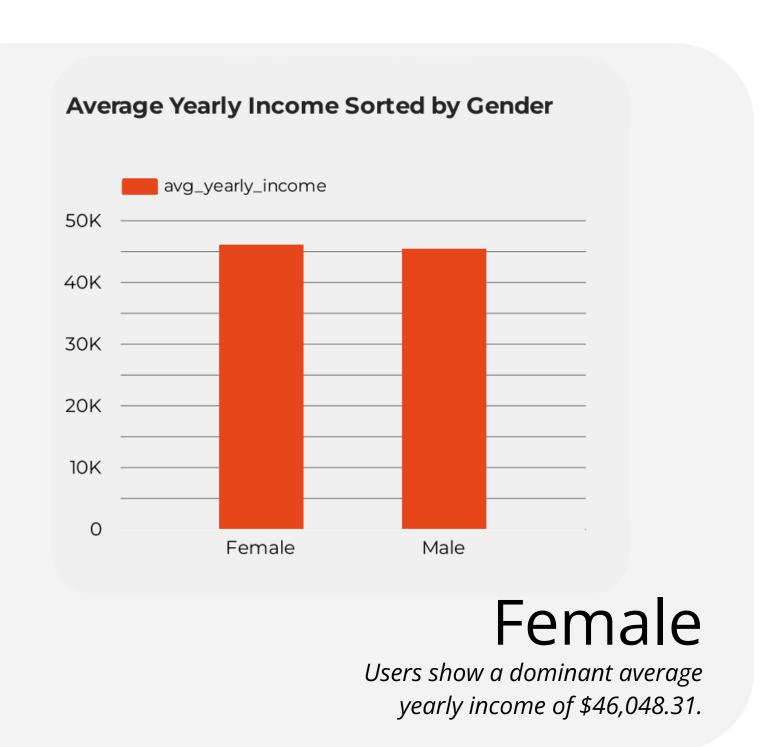


- There are 1,016 female and 984 male users.
- The largest age group is 30–50 with 765 users, followed by above 50 with 755 users, and under 30 with 480 users.
- Card brands: Mastercard

 (3,209), Visa (2,326), Amex (402),
 Discover (209).
- Card types: Debit (3,511), Credit (2,057), Prepaid Debit (578).

User Average Yearly Income Demographics





Distribution of Total Transaction Error

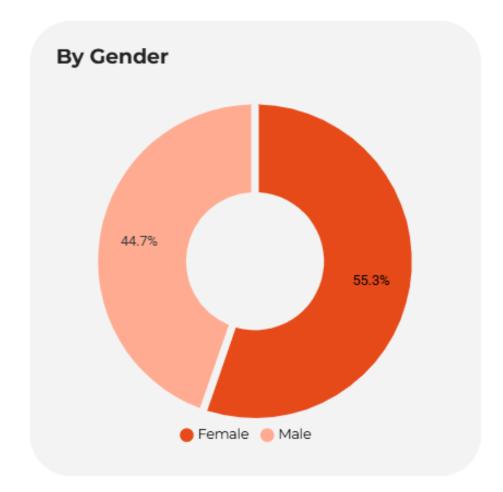
To better understand the factors that may influence transaction errors, the analysis focuses on five key demographic and financial variables: age, gender, yearly income, total debt, and total credit. These variables were selected because they represent essential aspects of user profiles and financial behavior, which are likely to correlate with the occurrence of transaction errors.

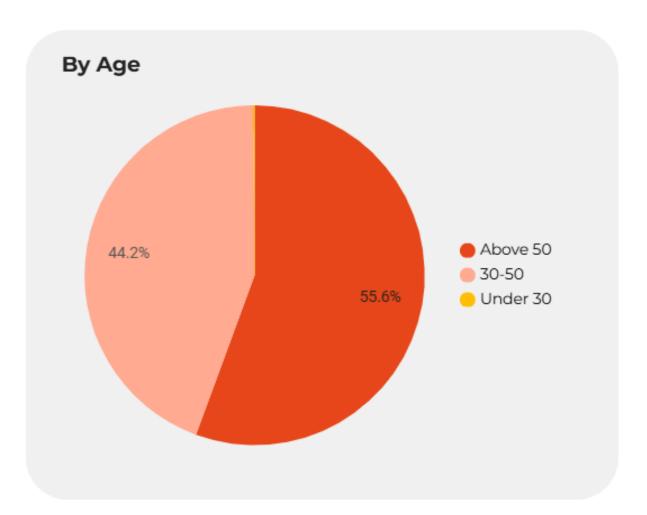
Performance Metrics like:

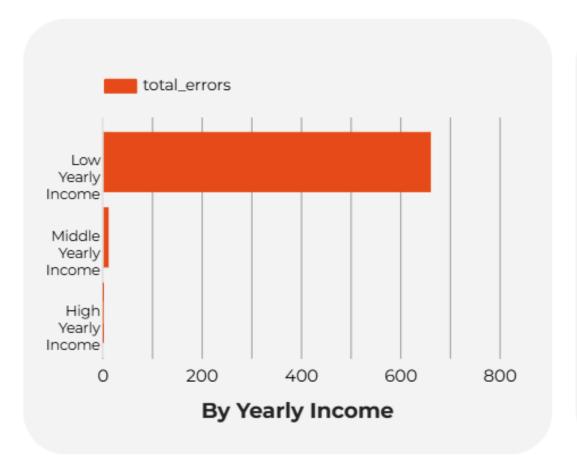
Gender Age

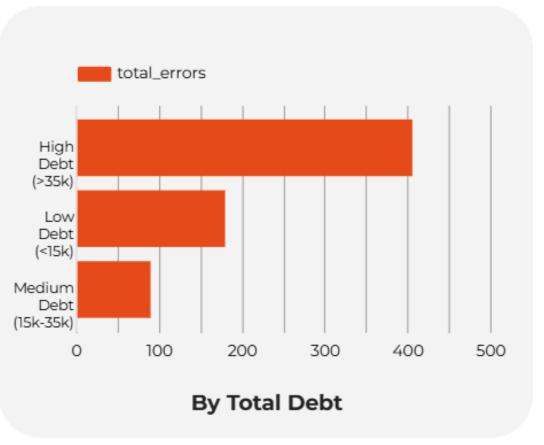
Yearly Income) (Total Credit Score

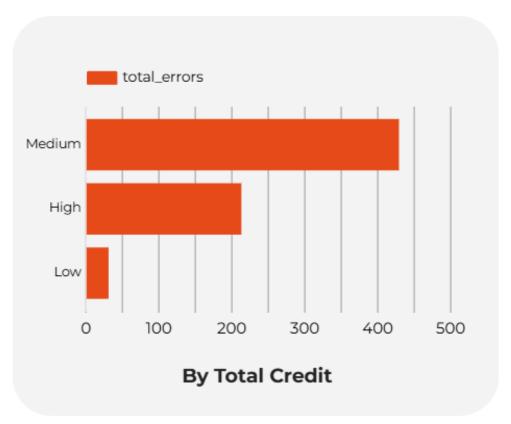
Total Debt











Conclusion: Transaction Error Analysis

Gender: Errors slightly higher among females.

Age: Users above 50 contribute the most errors.

Yearly Income: Errors mainly come from low-income

users.

Total Credit: Medium credit users are more prone to

errors.

Total Debt: High-debt users tend to experience more

errors.

Overall, both demographic factors (gender, age) and financial aspects (income, credit, debt) show a noticeable impact on transaction errors. Certain groups, like older users, low-income earners, or those with high debt, are more likely to face errors, making these variables important for understanding and reducing risks.

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7 Thank You

August 2045

Data Analyst

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