

Curriculum Vitae

Dhiraj B. Yeole

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Career Objective

- To secure a challenging position in reputable organization to expand my learnings, knowledge and skills.
- To use my knowledge and skill in the best possible way for achieving the company's goal.

Profile Summary

IT Professional with nearly 5+ year of experience in professional IT experience. **2 yrs in php developer** and **3+ yrs experience in technical support and networking** as well as **more than One-year experience in aws administrator** experience in IT infrastructure and hosting based 24*7 support environment. seeking technical position fully utilizing strong customer service attitude, exceptional organizational ability and technical skill.

Professional Experience

Pervious Organization: - Neoxsoft

Designation: -PHP Developer

Project Name: - **For Swedish client dedication resource.**

Duration: - Mar 2016 to Aug 2018

Current Organization: - Govind Dande and Sons Pvt Ltd.

Designation: - **IT – Manager and Networking support**

Project Name: - **ACME, PADM and Kalptaru**

Duration: - Aug-2018 to till date

Nature of work and responsibility

Current work and responsibility: -

Project: - ACME, PADM and Kalptaru.

- Monitor the Incoming customer queries via email, phone & chat and respond in a timely manner.
- Hosting Administration, Management and performance.
- Possess problem solving and decision-making skills, Serving as a liaison between the customer and offshore team.
- Experience in troubleshooting, resolving and technical issue like window, voice and data networks and Web applications.
- Communicating process changes and enhancement, modification with the team.
- Experience in working Alert based Incident, problems
- Providing Support to different clients for the daily issues.
- Experience on writing SQL statements
- Experience in creating knowledge article, process document.
- Monitor the backups, recovery errors, respond to the request regarding the restoration of the DB
- Ability to work individual as well as in group.
- User Access management of the client for web applications.
- Analyze user requirements, perform impact analysis and generate
- Perform user acceptance test after each change in system or application.
- Responsible for creating the report and sending to client as well as Development team.
- Hands on of Excel Reporting as well as responsible to create the daily, weekly and monthly report.
- Continues interaction with Developers as well as Client Service Managers.
- Hands on Experience of Knowledge management of infrastructure Document like Knowledge article.
- Maintain the project plan and document all system build and modification.

Technical Skills

- Experience in guiding the classification, plan, implementation, growth, adoption and compliance to enterprises architecture strategies, processes and standards.
- Ability to design and manage cloud-based infrastructure to deliver the required performance, security and availability requirements.
- Good knowledge about in architecture blueprints and detailed documentation, create bill of material, including required cloud services such as EC2, S3 etc. and tools.
- Hand-on experience with create and implementation EC2, EBS, ELB, S3, VPN, IAM, RDS, cloud watch, storage gateway, Cloud information and auto scaling.
- Demonstrable experience with developer tools like code deploy, Code build, Code pipeline, design the overall virtual private cloud VPC environment including server instance, storage instance, subnets, high availability zone, etc.
- Good knowledge about NoSQL storage and RDMS.

- Hand-on experience AWS cloud services like Load balancer, Cloud front, Cloud Watch, auto scaling, storage gateway, Lambda, Route 53 etc.
- MySQL Database security, creating users and managing permissions.
- Server's, Domain's and Database's migration on Amazon Web Services.
- Installed and Setup Git/SVN Repository (Version Control System) at client side.
- Log Analysis, Maintaining documents of production server error log's reports.
- Providing data for weekly and monthly report to senior management.
- Operating System: - Windows 98/2000/XP/VISTA/7/8/10.
- Worked with MySQL Server and PhpMyAdmin
- Microsoft operating systems, Networking, SQL, Security and VoIP technology

Educational Qualifications

BE: - Information Technology, MITAOE, Alandi from Savitribaiphule of Pune University with 66% May 2015

Personal Details

Name: Dhiraj Baliram Yeole

Father's Name: Baliram Ramchandra Yeole

Date of Birth: 28/06/1991

Gender: Male

Nationality: Indian

Language: English, Hindi, Marathi

Hobbies: Reading, Music, Indoor/Outdoor Games, Exploring New Places & Ideas, Interacting.

Declaration

I hereby declare that the above-mentioned information is true and correct to the best of my knowledge.

Date: _____

Signature