# Ruturaj Dhaneshwar

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## **Experience Summary**

- Certified Salesforce Developer with 2.1 years of experience as both Developer and Administrator in Aress Software Pvt. Ltd.
- Development Experience includes writing Apex classes, Asynchronous apex classes, Visualforce Pages, Lightning Components, Apex Triggers, Web Services, and Apex Tests
- Worked on creating creation and configurations of customer, partner and VisualForce communities including custom theme layouts and pre-built themes.
- Knowledge of Salesforce API integration with hands-on experience on writing SOAP and REST web services.
- Proficiency in SFDC Administrative tasks like creating profiles, Roles, Users, Queues, Sharing Rules, OWD, Reports and Dashboard.
- Hands-on Experience with setting-up Business Processes with Process Builder, Validation Rule, Flows, Workflow Rule, Approval Processes.
- ❖ Pardot implementation knowledge includes Engagement Studio, Email Templates, Landing Page, and Automation Rules
- ❖ Basic Knowledge and hands-on on Salesforce Health Cloud including Care Plan, Care Requests, Member Insurance etc.
- Knowledge of Service Cloud Implementation including Entitlements, Milestones Email-to-Case, Web-to-Case and Knowledge Implementation.
- Worked with data migration tools like Salesforce Apex Data Loader and Dataloader.io.

### **Salesforce Project Experience**

Project Name: Cloud Haven Solutions (CHS)

**Customer:** Cloud Haven Solutions

Team Size: 8

Technology: Salesforce Sales Cloud, Salesforce Service Cloud, Community Cloud, Health

Cloud, Pardot **Description**:

Cloud Haven Solutions helps companies engineer the right technology solution that will improve productivity, solve your biggest system and data challenges, increase ROI on your technology spend, optimize your business processes, and increase employee productivity.

#### Role and Responsibilities:

- Analysis as per given requirement.
- Created Apex triggers, Apex classes, Lightning components, Batch Apex, Test classes, Schedulable classes, Visualforce pages, Lightning Component for various functionalities.
- Worked on web services such as REST and SOAP API's.
- Creating different Workflow Rules, Process Builders, Lightning Flows, Email Templates, Email Alerts, Approval processes as per the requirement.
- Created record types, custom objects, validation rules and formulas, set up hierarchy of users, set up sharing rules.
- Created Email templates, email alerts.
- Importing of data for standard object as well as some custom objects using Data Loader and Data Import Wizard.
- Creation of Test Classes and Managing Sandboxes and Deployments.
- Creation of Reports and dashboards, Users, Profiles, Roles
- Worked on Email-to-Case. Web-to-Lead.
- Worked on Force.com site and Data Migration.
- Involved in developing, implementing & testing on the Sandbox environment using change sets.
- Developed and deployed partner community as well as customer community.

Project Name: Sport NZ Customer: Sport NZ

Team Size: 1

Technology: Salesforce Sales Cloud

**Description:** 

SportNZ is an Organization based in New Zealand which provides funding for sport activities to promote sports in New Zealand.

#### Role and Responsibilities:

- Analysis as per given requirement.
- Understanding of existing build in classic experience.
- Conversion of VF pages, JS buttons to be used in lightning experience.
- Creating lightning components as per the requirement.
- Migration of existing classic partner community to lightning community.
- Worked on Apex classes and triggers as per the requirement.
- Deployment of all lightning experience built to Production.

Project Name: RoyCon Technologies

Customer: RoyCon Technologies - FastSpring

Team Size: 2

**Technology:** Salesforce service cloud, salesforce customer community

**Description:** 

FastSpring is a software as a service company that offers a full service e-commerce platform for companies that sell software and other online digital products

#### **Role and Responsibilities:**

- Analysis as per given requirement.
- Understanding of existing build of service cloud.
- Configured and customized salesforce customer community.
- Enabled knowledge in salesforce and community
- Customization of knowledge object to use it in the community.
- Created process automations such as workflows and process builders
- Created lightning components to be used in the communities.
- Deployment of lightning communities.

Project Name: St. Monica Trust Community Project.

Customer: Commerce Works, UK

Team Size: 1

Technology: Salesforce Community, Visualforce, Apex classes, JavaScript, HTML, CSS

Description:

St. Monica Trust is Non-profit organisation in Bristol, United Kingdom. It provides funding for old age people handling their both short and long-term care needs like meal preparation.

#### Role and Responsibilities:

- Worked on various salesforce.com standard objects like Account, Contact with custom objects as well for Funding Applications.
- Developed Visualforce pages and controllers which are used for funding community site.
- Created user login, registration and confirmation pages.
- Worked on funding application forms which are to be used by people based on various criteria.
- Worked on community admin settings for adding Visual Pages in site.
- Written apex classes for various functionalities.

#### **Certification and Awards**

- Salesforce Certified Platform Developer I
- Employee of the Month award for the month February 2020

#### **Educational Qualifications**

• BE (Computer) from University of Pune in 2018 with Distinction.