

TUSHAR ARJUN BORASE

B.E IT

ADDRESS : RamKrishna Nagar,
Makhmalabad , Nashik
422003

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E-MAIL : tushar.borase24@gmail.com

To make a career in networking domain and work on a technical profile like Tech support, Tech support, System support and Desktop support engineer in a well- established organization.

EMPLOYMENT DETAILS

Desktop support Engineer

29 Nov 19 - Current

GlobtierreInfoTech Pvt. Ltd. Pune,Maharashtra

- Responded to support request from end user and potentially walked individuals through basic troubleshooting tasks.
- Configured Hardware,Devices and software to set up work stations for employees.
- Troubleshot potential problems and eliminated before issued escalated or cascaded.
- Effective and ticket management.
- MS Office ,Outlook 2010,2016, IT Ticketing tool, Communicator(Skype).
- Maintained inventory of installed desktop hardware and software components to keep record accurate and update.

Field Service Engineer

Jan 2014 – Feb 2017

Rapid sales corporation, Nasik, Maharashtra

- Installing and maintaining of computers and peripherals.
- Installing and troubleshooting network and local printer.
- Installing and troubleshooting of Operating system.
- Providing First level of support for customer in hardware and software issues.

ACADMIC QUALIFICATION

June 2015 - May 2019

Bachelor of Engineer : Information Technology

P.V.G College of Engineering –Nashik

- Graduated in Top 72% of class.

June 2010 – May 2013

Diploma : Information Technology

SMES Polytechnic –Nashik

- 63.63% First Class

June 2014 – May 2015

12thSCS Mahavidyalay- Nashik

- 57%

June 2005 – May 2010

10thSCS Mahavidyalay- Nashik

- 79.84%

Professional Qualification- 6-monthDiploma in Hardware & Networking (DHN) - Anudip Foundation for Social Welfare- Karvenagar, Pune

TECHNICAL SKILLS

- Installations of Window 2007, Window 2010, Window Server 2008 and Window Server 2012 in VMWare as well as Physical.
- Troubleshooting of Hardware issues.
- Outlook configuration & Outlook backup and Restore.
- User Management, Sharing and Security
- Knowledge of Routing Protocols.
- Configurations of Routers& Switches Password
- VLAN Configuration.

HOBBIES

Listening Music, Cricket, Chess.

PERSONAL DETAILS:

Name	Borase Tushar Arjun
Death of Birth	13th Feb, 1993
Mother's Name	Bharti
Language	English,Hindi,Marathi
Home Address	Nr. Sai Mandir, Ramkrishna nagar, Makhmalabad road, Nashik- 422003

DECLARATION

I hereby declare that all information mentioned above is true to the best of my knowledge.

Date :

Place : Nashik

Tushar Arjun Borase