

Swapnil Madhukar Morankar

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Career Objective:

Seeking a challenging career with immense opportunity to improve my technical and management skills, input being the hard work and determination to know new technologies and new roles.

Career Summary:

Total work experience of **3+ years** as a Network Engineer.

Completed **CCNA Certification (CSCO23704787)**.

Completed **CCNP Troubleshooting Certification**.

Completed **Graduation in B.E. In Computers Engineering**

Completed **Diploma in Computers** with **first class**

Skill Set:

- **Environment** : Cisco IOS, CATALYST IOS.
- **Operating System** : Windows 2000, Windows XP, Windows 7
- **Networking** : (1) **Routing** : OSPF, BGP, EIGRP, RIP, Static Routing, NAT, IPv4 Subnetting.
(2) **Switching** : VLAN, Inter VLAN Routing, STP, RSTP, PVST, MST Trunking Protocol (ISL OR Dot1q), VTP, DTP, Ether Channel, HSRP, VRRP & GLBP, LAN Securities.
(3) **Firewall & Security** : Access-lists (ACL) & security Rule base, NAT and VPN ID User creation.

- **Hands on following devices:**

Routers : CISCO 800, 1900, 1800 & 2800 series

Switches : CISCO Catalyst SG-300, 2960, 3560 & 4506E

Areas of Exposure:

Network Routing and switching

- Cisco Routers and Switches Configuration and hardening.
- Configuration and Troubleshooting of VLAN.
- Routing protocol(OSPF, EIGRP, BGP) configuration and troubleshooting.
- Coordination with ISP for issues in wan links.
- Configuring ACL & applying on relevant ports.
- Network management.
- Handle and troubleshoot issues at remote places by remote access to the devices.
- Monitoring network traffic and analyzing the bandwidth usage.
- Policy based routing by using the route map.
- Cable crimping & creating Straight, Cross & Roll-Over cables.
- Monthly Reporting of downtime and uptime of link to Management.

Work Experience:

- Last Job working with **Hindustan life-care ltd.** as IT Support Engineer from last **4 month (21'st Feb, 2018 to 9 JULY 2018)**.

Primary Responsibilities are:

Technical:

- Installation & Configuration of CISCO Routers Series 1700,1800,2800.
- Installing and configuring of Cisco L2 & L3 (SG 300,2960&3560) switches
- Basic level configuration and troubleshooting of Fortigate Firewall 500D, FortigateFirewall 200E & Cisco ASA 5540.
- Hands on experience in implementing and troubleshooting of MPLS links.
- Monitoring and maintaining the customer's E1,WAN, LAN and every node of a network by using SOLARWINDS software.
- Installation and configuration of all kinds of Wi-Fi devices and IP cameras for monitoring at Factory locations.
- Vendor management.
- Writing up accurate technical documentation.
- Involved in developing Networking standards,documentation.
- Being focal point for network issues, handling escalation process.
- Monthly Reporting of downtime and uptime of link to Management
- Troubleshooting Internet & Proxy related issues.

- Trouble shooting LAN and WAN Connectivity issues and prepare the RCA Report and share it with management.
- Creation of VPN ID, Natting, Web filtering on Fortigate & Cisco ASA security device.
- Coordinating with cisco technical assistant center (TAC) in RMA and TAC service request.

Operational Capabilities:

- Ensure communication / escalation on incidents.
 - Follow-up with pending issues / activities, find out gaps and closure of the same.
 - Working under ITIL standards environment.
- Also Worked with **WIPRO INFO-TECH.** at client **HDFC BANK LTD** site for a period of **3 year (02nd March 2015 to 20th Feb 2018)** as a Network Engineer.

Job Responsibilities included:

- Providing Level 1 support for NIA Datacenter and day to day network operations.
- Responsible for the timely execution, delivery and maintenance of high impact cross functional deliverables and project. Coordinate and carry out IT operational activities.
- Providing 24x7 services and ensuring on target delivery of business critical and real time applications for Head Office, 26 Regional Offices and 1400 Operating Offices in India.
- Installation and configuration of routers and switches.
- Configuring traffic flows, ACL's, VLAN, management access, in Cisco 4500 series switches.
- Raising change request and implementing changes.
- Management of RSA Secure Authentication Manager for Remote VPN user token assignment.
- Monitoring and maintaining the customer's WAN which consists of more than 1000 MPLS / leased lines across India. Fault booking and coordinating with ISP and Trimax engineers in case of link or hardware failure to maximize uptime.
- Configuration and troubleshooting of Cisco 800, 1921 and 1841 series routers for OSPF, MPLS and access policy implementation.
- Administration of Cisco Call Manager 8.5 for more than 700 users in HO and RO, Installation of Cisco IP Phone 7940, 7912, 7910, 6921, 7942.
- Providing Remote support for site engineer.

Educational Qualifications:

Degree	Institution	Board/ University	Year of Passing	Percentage
B.E. In Computer	Bramhavally college of Engg & Research Institute, Nasik	Pune University	MAY2014	53.66%
Diploma In Computer	SMES Polytechnic, Nasik.	MSBTE	March2010	68.31%
HSC	BYK College of Commerce, Nasik	Pune University	FEB2007	68.67%
SSC	Phethe High School, Nasik.	Nasik Board	March2005	54.06%

Technical Qualification:

- Completed **CCNACertification (CSCO23704787)** &Course from Network Academy.
- Completed **CCNP Troubleshooting Certification.**

Personal Details:

- Name : Swapnil Madhukar Morankar
- Date of Birth : 12th Sept ,1989
- Marital Status : Single
- Nationality : Indian
- Hobbies : Playing cricket, Chess& Listening Music.
- Strength : Hardworking, Good Listener, Self-Confident

Declaration:

I do hereby declare that all statements furnished in this application are true, complete and correct to the best of my knowledge.

Date-:

(Swapnil Morankar)