PANKAJ R JADHAO

Shradhha Arcade A-05, Uttam Nagar,
Ambad Link Road Nasik-422009
Contact No: 7030054433 , 9423026132
Email Id: pankaj.jadhao27@gmail.com

Summary

Windows, Linux and AWS cloud services experience in IT Infrastructure and support environment. Seeking a Technical position fully utilizing strong customer service attitude, exceptional organizational ability and technical skills

KEY SKILLS AND COMPETENCIES

- Worked on Amazon Web Services (EC2, ELB, VPC, S3, CloudFront, IAM, RDS, Route 53, CloudWatch, SNS,).
- Installed and Setup Web Servers (Apache), DB Server (MySQL).
- Server's, Domain's and Database's migration on Amazon Web Services.
- Experience as a Team Leader for project and systems migration
- Have a good technical network background.
- Experience of VMware, windows 2012 server, ADS Group policies,TCP/IP,DNS
- Installation & Configuration of Windows 2000/2003/2012.
- Networking with Windows 2000/2003/2012.
- Troubleshooting for Windows 2000/2003/2012.
- Configuration of WiFi Routers of Belkin and Nano stations,EnGenius,Aruba,Rukus
- Knowledge of OSI layers
- Installation and configuration of Cyberoam CR15iNG firewall.
- Management and configuration of SOPHOS XG-450 firewall.

AREA OF EXPERTISE

- System administration
- AWS cloud services
- Network service support and management
- Firewall
- Technical support

EXPERIENCE SUMMARY

1. Working as a IT Infrastructure & Network Support Manager in **The Art of Living International Center Bangalore.**

   It is one of the largest NGO in the world head office is located at Bangalore. Designation : IT Infrastructure & Network Support Manager. Duration :**OCT-2018 Till Date**

   AWS CLOUD EXPOSER

- Setup/Managing Linux Servers on Amazon (EC2, EBS, ELB, Security Groups, RDS and IAM)..

- Creating/Managing AMI/Snapshots/Volumes, Upgrade/downgrade AWS resources (CPU, Memory, EBS)

- Creating AWS Instances and Resources Bills

- Installed and Setup Web Server (Apache), DB Server (MySQL), NFS server

- Worked on Production Server's on Amazon Cloud (EC2, EBS, RDS, S3, Route 53).
- Hands on experience with EC2, ELB,EBS,S3 , VPC, IAM,RDS, Cloud watch
- Expertise in creating architecture blueprints and detailed documentation
Windows/Linux Exposure:
- Provide all Network support and Infra support to Webcast team during all major events
- Installation and configuration of Linux OS (Centos 5.5), Windows
- Troubleshoot LAN connectivity, Netgear & Dlink switches.
- Configuration and Installation of Wi-Fi connectivity setup for the Internationals
on major locations during major events at the Art Of Living International Center.
- Managing and maintaining computer lab under VVMVP schools.
- Managing and creating users and access policy in Ldap server.
- Managing dedicated server for centralizing data storage –NAS.
- Management and configuration of SOPHOS XG-450 firewall.
- Accountable for the IT support function across the organization, developing an IT
Support framework consistent with organizational needs.
- Defining and implementing robust IT policies and procedures
- Configuring and Managing Wi-Fi router like Aruba APs-207 & 315, Engenius APs,
Ruckus wireless - Access Point, Pronto Networks' end to end wireless solutions.

- Management and configuration of Antivirus server.
- Management of NMS.
- Vendor management for New Procurement's and AMC Contract, Licenses Renewals
- Ticketing Tool for managing all the call history
- Tracking infrastructure assets as well as ensuring the security of infrastructure and
applications such as laptops, desktops.
- Supporting & monitoring the existing infrastructure, supervising maintenance and
backup as well as performing other regular support activities to ensure effectiveness
- Accountable for the management of the Windows infrastructure and services
- Responsible for managing the IT and networks infrastructure team budget

2. Worked as a Systems & Network Support Engineer at Trish Rare Craft from
The House Of Mirajkar Saraf & Gems Pvt. Ltd. Nasik.
Designation: Systems & Network Support Engineer.
Duration : Nov 2013 To June 2018.
Responsibilities are as
- Weekly maintenance of client systems with proper updates of antivirus.
- Performed proactive network and system status and health checks.
- Collaborate with management regarding new technology needs and system capabilities.
- Configuration of ADS on windows server 2012 with Access policy.
- Administer and maintain various information technology network security control
systems such as firewalls, intrusion detection systems, CCTV networks.
- Configure, administer, and document firewall infrastructure.
- Responsible for firewall deployment, rules migrations, and firewall administration.
- Maintenance and configuration of CYBEROAM 15-CRiNG firewall, settings &
implementing.

3. Worked as a Systems & Network Engineer in **The Art of Living International Center Bangalore. It is** one of the largest **NGO** in the world head office is located at Bangalore , Working with this NGO gave opportunity to serve in Major IT area.
   Designation : **Systems & Network Engineer**.Duration : Aug. 2010 To June 2012

   Technical and Social Exposer- As a System Network Engr. Responsibilities are as

   - Attending International womens conference for the year 2011-2012, maintaining & managing the live webcast streaming & network connectivity at International Art of living center Banglore.
   - Handling E-waste department and disposal of E-waste material through proper procedure,by maintaining and protecting Eco-system.
   - Installation & Troubleshooting the operating systems.
   - Accurately document instances of desktop equipment or component failure, repair, installation, and removal; liaise with third-party support and PC equipment vendors.
   - Installation & maintaining Local printers and network printers.
   - Diagnose & Resolve all Network connectivity problems.
   - Installation & configuration of wireless Routers.
   - Managing & helping the live Webcast from Bangalore Center.
   - IT infrastructure Maintenance ,asset management and deployment.
   - Responsible for monitoring network topology including LAN, WAN and Internet Security
   - Incident management reporting .Call management reporting.
   - On call support,Call prioritization, first level issue diagnosis, identification of system/network
   - Application problems and escalation to support teams.

4. Worked as System support Engineer with **Eden InfoTech Services, Mumbai.**
   Organization: **Macquarie Capital Securities India Pvt.Ltd.**
   Designation : Systems support Engineer. Duration : March 2008 To Feb 2009
   Responsibilities are as

   - Downloading & uploading the daily latest security files in the ODIN Database from NSE-FTP Server & BSE (bolt) Server.
   - Responsible for daily rebooting the NSE,BSE (broadcast)servers
   - Checking & maintaining the all printers' status up.
   - Odin Client Installation.
   - Sending daily working Report regarding any technical issue to Hong Kong.
   - Troubleshooting outlook mail clients.
   - Diagnose & Resolve Network connectivity issue, Networking with Desktop pc's,Laptops.
   - Responsible to IML server & NSE broadcast server EOD process.
   - Maintaining & shifting of systems, LAN, & Telephone line patching.
   - Maintains all H/w & peripherals status & inventories, creating procurement.
   - Log the call related to BSE, NSE, Lease line, & log the call in Remedy Application.
   - Diagnose & resolve Network connectivity issue throughout the organization.

STRENGTHS

- Good understanding of the organization's goals and objectives.
- Able to conduct research into networking issues and products as required.
- Ability to prioritize and execute tasks in a high-pressure environment and make sound decisions in emergency situations.
- Co-operative nature.

EDUCATIONAL BACKGROUND:

- ❖ G.S. College of Arts, Commerce & Science
  Maharashtra State Board H.S.C., Commerce & Science -   1995

- ❖ G.S. College of Arts, Commerce & Science
  B.Sc., Computer Science , **University of Amaravati**   2003

- ❖ Jetking Infotrain Ltd. Mumbai
  Diploma in Computer Hardware and Networking   2005

PERSONAL DETAILS

- Name   : Pankaj Rambhau Jadhao
- Gender   : Male
- DOB   : 27th May 1977
- Marital Status   : Married
- Nationality   : Indian
- Languages Known : Marathi, Hindi, English
- Hobbies   : Cricket, Playing Tabla,& Flute.

Date :-   /   /2020   Signature