***RESUME***

**AMIT RAVINDRA JOSHI**

**NAV-SHAKTI APT, ABHIYANTA NAGAR**

**NASHIK**

**Mobile No.:- 9579216714 E –mail: -amitjoshi416@gmail.com**

**MY OBJECTIVE**

To obtain a position of Desktop Support Engineer with Atech where I can utilize my software, hardware and troubleshooting experience in order to provide the company with a solid support system.

**ACADEMIC CREDENTIALS**

* B.C.S– Passed from Pune University, Pune, Maharashtra.
* H.S.C –Passed from Maharashtra Board.
* S.S.C – Passed from Maharashtra Board.

**Other Certificates:**

* Hardware and Networking Course.
* CCNA.

**Technical Experience-**

**Operating Systems**: Windows2000, Windows XP, Windows Vista, Linux, MS DOS, And and Hardware   
**Application software: Citrix**, Fort client, Power term, MacAfee antivirus, Adobe reader, Nero.  
**Office Package**: Microsoft Word, Microsoft Excel, Microsoft Access, Microsoft PowerPoint,

Microsoft Outlook.

Others:

**Professional Experience**

**July 2014 – Present**

**Accel Frontline Ltd: - RE Engineer at KSB Pumps**

**Application server** : LAN / Wan Network Services

• Addressing customer concern, assisting in troubleshooting and support to the users of the Network

Comprising of over 150 machine (Dell, IBM, HP) and Peripherals including Printer and Scanner

• Efficiently handling the maintainace of LAN / WAN, Cisco router

• Efficiently handling the maintainace of Laser Jet, Line Printer & Color Printer

• Monitoring file system and taking data backup

• User and group Administration in Server

• Wi-Fi setup in campus

• Upgrading and repairing faults on CIS systems, networks & peripheral equipment.

• Change the passwords and secret codes as per instructions given by senior.

• VC setup, Projector Setup, Other Application Setup

**August 2013 – June 2014:- Nexus Computers**

**Sr. Hardware and Networking Engineer**

• Assisted the clients with technical issues, troubleshooting, installation and configuration

• Installed, changed and removed hardware in various desktop and service switch configurations

• Interacted with users in to support software and hardware transitions

• Investigating, diagnosing and resolve all network problems.

• Train the new employees

• Scan and remove the viruses from organization's server.

**Personality Traits-**

• Responsible and honest.  
• Time bounded and eager to know the new things.  
• Able to work individual as well as in group.  
• Excellent communication skills in written and verbal both.

**Please CONTACT...**

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Nr.Dhanwantari Medical College,

Kamatwada Road, Nashik

Email ID : amitjoshi416@gmail.com

CELL no. :  **9579216714**

**DECLARATION...**

**I do hereby declare that the above information is true to the best of my knowledge.**

Place: NASHIK

Date: JOSHI AMIT