**Abhijit Nagmoti**

**Assistant Manager IT**

**Address:** Suman Apt Fl No.6, Shriram Nagar, Nasik, MH 422006

**E-Mail:** [abhijit.nagmoti11@gmail.com](mailto:abhijit.nagmoti11@gmail.com)

**Phone:** 988 125 8929

**Professional Summary:** Technocrat with **7** Years of experience in the field of IT Operations, ERP Implementation (SAP), IT Hardware and Networking, IT Assets Management.

**Skills**

**ERP**: SAP HANA, SAP B1, GoFrugal, Tally, Bizom.

**Training**: SAP, CompTIA N+ (Networking) trained. CompTIA A+ (Hardware) trained.

**Microsoft Servers**: Windows Server 2012, Windows Server 2008; OS: Windows 10/07; Linux.

**Networking**: Firewall, Switches; Modems;

**Software**: MS Office 2013/07, Email Client (Microsoft Outlook) and many others.

**Work History**

**November 2016 Senior IT Executive**

**To Current Sahyadri Agro Retails Ltd. Nasik, Maharashtra (www.sahyadrifarms.com)**

* Lead IT Team across a variety of internal projects.
* Implemented various ERP software like **SAP HANA**, **Go-Frugal** for various business verticals.
* Implemented DMS and SFA of **BIZOM** software for FMCG Distribution channel.
* Provide training to Business users for SAP modules like SAP MM, SAP SD etc.
* Installation of SAP Clients and help users to solve SAP functional and technical issues.
* Deployed Server 2012 r2, Tally Server, File Server.
* Experience in Sourcing and Handling Purchases of Hardware, Networking devices and Software.
* Provide IT ERP Training to users.
* Experience in handling administration of IT network, servers, Security devices, Hardware, Email, and CCTV etc.
* Prepared IT SOP, IT Audit documentation.
* Provide Remote IT Support to Branch office, Franchisee, Salesman all over India.
* Design, install, setup and administer Servers and Workstations on LAN with Windows 2012, Windows Server 2008.
* Strong in networking concepts (IP Address ranges, Subnets, Routes, Gateways and Security settings Optimize system resources through use of Performance Monitor, Event Viewer and Device Manager.
* Install, assemble, configure, test, maintain, monitor, and troubleshoot end-user workstations, Laptops and related hardware and software in order to deliver required desktop service levels.
* IT Assets Management, Coordination with Vendors.
* Manage user and computers through use of group policies Configured, maintaining and troubleshooting centralized Wi-Fi.

**May 2015 to Genesys IT Executive**

**Nov 2016 Home Credit India Finance Pvt. Ltd Mumbai, Maharashtra**

* Hands on Experience in Genesys OCM, CME, GA, GAX troubleshooting L1 level support.
* MS Office Applications - MS Outlook Client Installation, Setup and Troubleshooting of PST/OST files.
* Hands on Experience on EM-Client and Zimbra Desktop for E-mail configuration.
* Hands on Experience on Ticketing Tool like as OTRS for Creating, Administration, and Distribution of tickets.
* Provide technical support on Network & Hardware related problems.

**January 2014 IT Executive**

**To May 2015 Hexagon Nutrition Pvt. Ltd. Nasik, Maharashtra**

* Implementation of Server 2012 r2, Tally Server and File Server.
* Developed and Implemented IT and Network Infrastructure for HNPL Company.
* Technical support for SAP B1 ERP Data Backup, RDP configuration.
* Provide technical support for Network & Hardware related issues.

**Education**

**Jan 2010 to** **Master of Computer Applications (MCA)**

**Jan 2013** Pune University - Maharashtra

MCA with Distinction **70%**

**Jan 2007 to** **Bachelor of Commerce (B.Com)**

**Jan 2010** Pune University - Nasik

B.Com with Computer Application Specialization FIRST CLASS 67.91%

**Jan 2005 to** **HSC (Higher Secondary School)**

**Jan 2007** Nasik Board - Nasik

HSC with First Class **63%**.

**Jan 2004 to** **SSC (State Secondary School)**

**Jan 2005** Nasik Board - Nasik

SSC with First Class **70%**

**Certifications**

**MCSA** (Microsoft Certified in System Administration)

**SCNA** (Silicon Certified in Network Administration)

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