**ANUREKHA BALARAMAN**

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*ISTQB Certified 10 years, Certified Scrum Master, Health Insurance, Retail, Supply Chain Management, Telecommunication* *with WMS/ERP systems and Sitecore eCommerce platform* *, Mobile Application (iOS and Android)*

**PROFESSIONAL SUMMARY**

Creative and performance-driven Quality Assurance Analyst with inclusive experience in Functional testing, User Acceptance Testing and Backend testing. Specialized in testing Sitecore Ecommerce Web application, Experience with Selenium (Automation Testing Tool) and implementing effective test plans with a proven 100% quality of the Product.

**CORE COMPETENCIES AND ACHIEVEMENTS**

* Designed & Reviewed 1000 reusable test cases for a mobile app that applied a good standard for the new joiners and reduced the 50 % test cases design effort.
* Combined and customized the testing techniques in performing the browser compatibility testing that allowed for 100% quality deliverables.
* Modelled the Test plan in a well-structured way during the initial analysis of the specification and initiated more review and walkthrough thereby reducing the Requirement gap by 50%.
* Facilitated new joiners and saved more time by contributing efficient methods (Set up and execute the tests, Log outcomes and verify test execution, Analyze and recover from execution errors) and tools for testing and increased their productivity by 90%.
* Evaluated the defects in Jira and gathered the defect report prepared for defect triage meeting that assisted for a good test closure report to Quality Manager.
* Participated in all meetings( Sprint Planning, Sprint Review, Sprint Retrospective) review testing inputs/outputs and provide status updates

**TECHNICAL SKILLS:** Validation testing**,** Web application Testing, Manual Testing, Exploratory Testing, Ad-hoc testing, Cross browser testing, Database Testing, Automation Testing, Integration(end to end) Testing, Regression Testing, Smoke Testing, creation of Test strategy, Test plan, Execute test cases/scripts

**LANGUAGES**: C, SQL, VBA, Core Java

**TOOLS USED**: Postman, HP ALM, JIRA, Azure DevOps (CI CD), SOAP UI, Postman, MYSQL Server, Selenium Web Driver with JAVA, TestNG, Manhattan, JDE, MS Office (Word, Excel, PowerPoint),GIT HUB,Jmeter

**PLATFORMS/OS** Native Mobile apps iOS, Android, Windows, CRM Applications

**APPLICATIONS**: Java-JSP, HTML, Android, iOS, .NET

**PROFESSIONAL EXPERIENCE**

**QA Functional Lead at BRIGHTSTAR INDIA SHARED SERVICES, Chennai, India AUG 2019-MAR 2020**

*Brightstar Corp, the largest global subsidiary of SoftBank Group Corp, is the world’s leading Mobile Services & Technology Solutions Company.*

* Managing Integration Testing, UAT and user training of applications across APAC on core supply chain functions such as Purchasing, Forward Logistics and Buy Back Trade In (MS Dynamics AX – CRM Application) and Mobile Apps ( iOS and Android)
* Gather the Test Data and evaluated the outcome of each Testing cycle
* Using effective interpersonal, teamwork and relationship building skills, analyzed and debugged error logs and crash reports to ease the team efforts in defect resolution by 50%

**Senior Test Lead at SENSIPLE SOFTWARE SOLUTIONS, Chennai, India JUL 2014 -APR 2018**

*Sensiple Inc., a New Jersey corporation deliver IT products and services in the areas of Customer Experience, Capital Markets, Digital & Enterprise Transformation, Infrastructure and Independent Testing*

* Create test strategies, designing test plans, documenting test cases and performing Cross Browser testing for iOS and Android /Web releases (Sitecore-Ecommerce)
* Track test results, statistics, metrics and status. Identify and communicate testing issues, implement process improvement and issue resolution.
* Improved the Performance of Mobile Apps through load testing by 80%

**Volunteer System Quality Assurance at Bosnia-Herzegovina, Derby UK AUG 2012 – FEB 2014**

**Test Analyst at THE NIELSEN COMPANY, Oxford, UK AUG 2009- MAY 2012**

*Nielsen is a global measurement and data analytics company that provides the most complete and trusted view available of consumers and markets worldwide*

* Coordinator for multiple Nielsen applications and responsible for Black box integration and back end testing using SQL.
* Specialized in assessing risk and Open items and communicate daily and weekly status to test Managers.
* Participation in Peer reviews of Test Cases, Use Cases (Functional, Regression and Performance), and Defects.

**Quality Analyst at TATA CONSULTANCY SERVICES Ltd, Chennai, India MAR 2007- July 2009**

*TCS is a global leader in IT Services, Digital, Business Solutions and Customer Experience, partner with Clients to simplify, strengthen and transform their businesses*

* Review and Evaluated Technical specification documents and created test cases in ALM.
* Mapped the test cases with requirement traceability matrix to ensure 100% test coverage.
* Executed the test cases with the created test data and reported the bugs.
* Tested all types of insurance groups of Pruhealth Insurance and Vitality program.

**Bachelor of Eng - Electronics and Communications, Anna University JUN 2002-Mar 2006**