**Gayathri Thirumalraj**

Mobile: **+91-7299048976**

E-mail: **gayu777\_93@yahoo.com**

**Career Brief\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

* Team oriented project member with excellent comprehension of processes in testing and have experience in phases of the Software Testing Life Cycle - requirements gathering, identifying scope, testing and post-implementation support.
* Technically adept and diligent professional possessing excellent communication, presentation and learning skills with a sharp analytical mind-set. Proficient in performing under demanding and diverse professional environment.

### Professional Summary\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

* + - **Overall 3+ years** ofexperience in **Manual Functional Testing.**
    - **Over 3+ years** of experience in **Siebel Testing – Health care domain in Client Relationship Management Tool.**
    - Experience in bug tracking tools like **Quality Center/Application Lifecycle Management**.
    - Experience in **SOAP UI Testing - Manual**.
    - Extensive work experience in **User Acceptance Testing, GUI Testing, System Integration Testing, System Testing, Regression Testing and Risk Based Testing**.
    - Exposure in **GUI testing** in various platforms such as **Siebel, .Net and Java.**
    - Well versed in **Development of test cases, Design and Execution of Test plan and Test scenarios.**
    - Experience in **Test Management activities.**
    - Expertise in **Agile** **Methodology and Health care domain**.
    - Implemented the **Software Development Life Cycle** (**SDLC**) for the testing life cycle to follow the Standards involved in the process of the application.
    - Trained in Testing Automation tools like **Quick Test Professional & Selenium.**
    - Excellent Communication skills, Documentation Skills, Team problem solving ability, Analytical and Programming skills in High speed, Quality conscious and Multitasked environment.

**Educational Profile\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

* + - Completed BCA (Bachelor of Computer Application) in April 2014 with 74%

(First Class)

* + - Completed HSC in March 2011 with 67%
    - Completed SSLC in April 2009 with 71%

### Professional Experience\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_u

* + - Working as **Consultant with Capgemini,** Chennai since **Aug 2014 to till date**.

### Technical Expertise\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**Testing : Manual Functional Testing,**

**Siebel Testing,**

**Tools : Quality center 10.0, Application Lifecycle Management,**

**Languages : Java & .Net**

**Database : Oracle 10g & 11g**

**Domain skills : Agile Methodology,**

**Siebel Order Management,**

**Client Relationship Management**

**/Business Support Systems,**

**Functional Test Planning,**

**Preparation & Execution, & Healthcare domain.**

### Achievements\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

* In 2016 received Pat on the Back (POB) award for completing all the execution on time.
* In 2017 received Pat on the Back (POB) award for handling and completing all the defects on time.
* Received Project star award.

### Project Experience\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**Project#1:**

**Client : General Electric Health Care (GE Health Care)**

**Duration : Aug 2014– Till date**

**Team Size : 6**

**Description:**

**GE Healthcare** is a subsidiary of [General Electric](https://en.wikipedia.org/wiki/General_Electric" \o "General Electric) (GE), formerly headquartered in [Little Chalfont](https://en.wikipedia.org/wiki/Little_Chalfont" \o "Little Chalfont), [Buckinghamshire](https://en.wikipedia.org/wiki/Buckinghamshire" \o "Buckinghamshire), [United Kingdom](https://en.wikipedia.org/wiki/United_Kingdom" \o "United Kingdom); in early 2016 headquarters were moved to [Chicago](https://en.wikipedia.org/wiki/Chicago" \o "Chicago). The company provides medical imaging and information technologies, medical diagnostics, patient monitoring systems, drug discovery, bio pharmaceutical manufacturing technologies and performance solutions services.

This project is basically related to the order management and service related process of the GE customers (hospitals based mainly in US & CANADA). A customer service representative is needed to create the order whenever a customer places a call. Orders are based on the various configuration of the product and Siebel Order Management process provides a lot of options to choose from a set of orders for the customers.

**Role & Responsibilities –Subject Matter Expert – Siebel – Offshore**

• **Subject Matter Expert – Siebel** to ensure quality has been maintained.

• Providing functional support to testing team.

• Performing impact analysis on requirement change.

• Identifying Regression impact on new changes.

• Involved in Test Management activities and daily status call with

Clients.

• Generating Quality metrics report and conducting discussion session with Management.

• Preparing Root Cause Analysis report and identifying issue on defects raised.

• Preparing Requirement Traceable Matrix for all requirements.

• Ensuring QA processes are followed across work items.

• Coordinating with Development team and Business Analyst team for the reviews and signoff.

• Supporting team to identify regression test script according to the requirement to be tested.

• Building test data, Test Execution and maintaining test logs.

• Reporting, tracking bugs and drive for closure.

• Creation and maintaining of Regression suite

• Ensure adherence to Quality processes.

• Maintaining the quality of application.

**Profile\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

Name : **Gayathri Thirumalraj**

Sex : Female

Date of Birth : 31-AUG-1993

Mailing Address : No : 25 A, P.v.City,

Near Kalaivanar Nagar,

Ambattur,

Chennai - 600 058.

Languages Known : English, Tamil

Marital Status : Unmarried

Nationality : Indian

Religion : Hindu

**Declaration\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

I hereby assure that all the above-furnished information and statements given by me are correct and true to the best of my knowledge and belief.

Signature: Date:

Gayathri Thirumalraj