**Gururam Sarangapani**



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Phone number: +91 9962397865

**CONSPECTUS**

A dynamic professional with 10+ years of rich experience in Information Technology. Presently associated with Cognizant Technology Solutions, Chennai as a Senior Associate. Deft in mapping client’s requirements, project planning, custom designing solutions and troubleshooting. An effective communicator with excellent relationship building & interpersonal skills. Possess strong analytical, problem solving, organizational abilities & detail oriented attitude.

**CERTIFICATION**

ITIL Foundation v.3 & ITIL Foundation certified

IBM Certified Associate System Administrator Lotus Notes and Domino 7

IBM Certified System Administrator Lotus Notes and Domino 7

Microsoft Certified Windows server 2008 Network Infrastructure, Configuration

Core Solutions of Microsoft SharePoint Server 2013

Implementing Microsoft Azure Infrastructure Solutions

**PROFESSIONAL EXPERIENCE**

Jan’ 14 to Still **Cognizant Technology Solutions**, Chennai

Oct’ 11 to Jan’14 **Tata Consultancy services Limited**, Chennai

May ’11 to Oct ’11 **Wipro Technologies**, Chennai

June’08 to May ’11 **Mphasis an HP Company**, Chennai

Mar’07 to May’08 **Millennium software Productions**, Chennai

Jul’06 to Feb’07 **Microsense Private Limited**, Chennai

**ACADEMIC CREDENTIALS**

2011 M.B.A (System)

University of Madras

2006 Btech (Information technology)

VRS College of engineering and Technology, Anna University

2001 Diploma (Electrical and Electronics Engineering)

Elumalai Polytechnic

1998 Tenth Matriculation

John Dewey Matriculation Higher Secondary School

CCNACourse completed from RJP Infotek Private Limited, Chennai

Implementing Microsoft Azure Infrastructure Solutions course completed from RJP Infotek Private Limited, Chennai

**DOMAIN SKILLS**

**Azure**

**Implementing and Managing Virtual Networks**

Creating the Virtual Networks

Connecting the Virtual Network

Validating Virtual Network Connectivity

**Implementing and Managing Virtual Machines**

Planning Virtual Machine Workloads

Creating Virtual Machine

Deploying Windows Virtual Machines

Configuring Virtual Machines

Managing and configuring Virtual Machine disks

Managing and monitoring Virtual Machines

Configuring Virtual Machine storage

**Implementing Websites**

Creating Website

Deploying a website

Managing Website

**Planning and implementing storage**

Creating and configuring storage

Using Azure File storage

Protecting Data with Azure Backup

**Implementing Azure Active Directory**

Administering Active Directory

Configuring single sign-on

Configuring Multi-Factor Authentication

**Managing Active Directory Hybrid environment**

Configuring Directory Synchronization

Synchronizing Directories

**Implementing Automation**

Configuring Automation Accounts

**Lotus Domino**

Analyzing crash file and if necessary raising call with IBM customer support

Server Maintenance, Root cause Analysis, Outage reporting

Support escalated tickets from Messaging L2 Team

Troubleshoot & resolve all the reported issues within SLA

Remote Infrastructure Management

Monitoring all incoming and outgoing mails ,Log & Events ,Reporting

Monitoring server activities

Troubleshoot database corruption

Handling Fault Recovery (Server Crash)

Analyze the NSD file.

Corrupt NSF files (Admin4.nsf, Log.nsf & user DB) troubleshooting.

Analyze the NSD file.

Providing Support for Domino server and Lotus Notes Client

Creation, Deletion and Moving users within Domain

Addition ,Deletion, Termination ,Suspension of user IDs

Mail file Restoration(commvault)

Manage SMTP (Forefront and sentrion) environment

Regular monitoring of mail. Box of all the servers and take actions accordingly.

Regular monitoring of log files of all the servers for any errors and taking actions accordingly.

Managing and troubleshooting user mailboxes and other databases

Managing ACL and troubleshooting application databases.

**Network**

Analysis, Monitoring of Wireless Network configuration in new projects,

Trouble shooting Hardware and Networking Problems

Configuration of Router, switches, Access Point, other networking devices.

Working Experience in Night shift and supporting the client in 24/7 support

Scheduling Antivirus for periodical Updates

Managing a Leased Line and hotspot Nomadix

Supporting VPN connectivity problems for clients

Vendor management.

**PERSONAL DOSSIER**

Father’s Name Mr. G. Sarangapani

Marital status Married

Language’s known English, Tamil, and Telugu

Date of Birth: 5th May 1982

Address: Plot No 2B/A, Jothimangala nagar Phase -2, Sithalapakkam, Chennai-600126.

Passport Number N3148726

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