Heena Heena

**7267 Topping Road, Mississauga, ON L4T 2Y6| 647. 786.0017 | heenak869@gmail.com**

# Career Objective

# Astute Entry Level Software Engineer enthusiastic about developing practical and time-saving software solutions. Adept at identifying issues with existing software and creating innovative new software programs. Committed to working within client and project specifications to deliver cost-effective timely results.

# Technical Skills

* **OS Platform:** Microsoft Windows 2003/2008/2016 Server, Microsoft Windows 7/10, Linux
* **Server Applications:** Database programing, MS SQL Server 2000, Relational Database Management, Apache, SQLite, SQL, Local Storage, Database development.
* **Desktop Applications:** Microsoft Windows (like Windows 10, Windows 8, Windows 7, Windows Vista, and Windows XP), Apple's MacOS, iOS, Linux, Antivirus and Smart Antivirus.
* **Platforms:** Knowledge of code versioning tools such as Git and GitHub, Visual Studio, Eclipse, Familiar with AngularJS, SharePoint and VMware.
* **Programming or Coding Languages:** Advanced knowledge of Java, C, C++, ASP .NET, Microsoft Visual, C#.NET, debugging techniques, Mobile and Android Development. Strong knowledge of object oriented programming concepts (OOP).
* **Testing Techniques and Methodologies**: Black Box Testing, UI Testing, Integration Testing, Waterfall model, Spiral, Agile Scrum Methodology, Smoke and Sanity Testing, Retesting, Regression Testing, Exposure to API and Mobile Testing, SDLC(software development lifecycle).
* **Technical design and Web Applications:** Bootstrap 3 and 4, CSS, JQuery, JQuery Mobile, HTML, XML, Scripting Languages, Visual basic JavaScript, JSON, Web development.
* **Attention to detail:** Ability to adjust with changing working conditions and constantly learning new technologies by possessing detail oriented nature**.** Multitasking and Highly motivated with Organized, Teamwork and Communication skills and ability to work under pressure or tight deadlines

# Education

## lambton college, north york, canada december 2019

## software and database development

## 

**PUNJAB TECHNICAL UNIVERSITY, PUNJAB, INDIA JULY 2017**

BACHELOR’S IN COMPUTER SCIENCE AND ENGINEERING

# Work Experience

**Security Guard January 2019-Current**

**CIBC BANK, Etobicoke, Ontario**

* Developed customer service and interpersonal skills.
* Efficiently and effectively dealt with long lineups during busy times, as well as achieve customer satisfaction with quality of service. Deal properly with patience to any emergency situation.
* Assisted clients with their queries and directed accordingly whether for the scheduled appointments or for the Bank tellers.
* During busy times, try to encourage and helped clients to use ATM machines to do simple transections which reduced the pressures for bank FSR’s.

**Software Developer June 2017- March 2018**

**A2IT Pvt. Ltd., Chandigarh, Punjab**

* Software development and various websites development based on basic OOPS concepts, Core Java and manage their database process by using SQL and local storage.
* Taught students basic programming skills using platforms such as Microsoft Visual Studio with C#, ASP .Net Studies, SQL Server, SQL Query Language and Logic and Design. Always research and learn new technologies to get up to date with market.
* Assisted the Program Developer in developing measurement tools for outside business companies to use in selecting new employees.
* Award recognition as best employee due to my success in designing websites for foreign business clients.

**Software Tester and Web Developer (Internship) January 2017- March 2017**

**Sarna Technologies, Mohali, Punjab**

* Interactively worked with BA, and developers to analyze requirements and carry test activities like requirements gathering, documenting them for different web based, e-commerce-based projects throughout the lifecycle. Responsible for installation, upgrade and maintenance of software application.
* Created Test strategies, based on the analysis of documentation to achieve the best result
* Database experience by performing SQL statements for set up data and retrieved data for tests
* Responsible design various website for international clients by using different scripting languages, bootstrap, ASP .Net, HTML, XML, and CSS.
* Award recognition working as team leader and prime in the project, design and implementation of disaster recovery and high availability of policies. Backup and replication and save Rs3,00,000 in 2017 for company.

**CERTIFICATES AND TRAININGS**

* **Certification in Cloud Computing and Training in HTML, CSS, JavaScript**

IFC3 & AICRAD Council IIT-Hyderabad and HCL Career Development Centre, Chandigarh, India

* **Certification in Java and Android Mobile Application**

Lynda.com

* **Training in** **PHP, SQL and web designing and Certification and Training in C, C++**

Nanotech Software Solutions, Mohali and GN InfoTech C-DAC Technologies, Khanna, India

**PROJECTS**

* **Basic Bank Application in Java EE:** Bank app developed in Java using OOPS Concept and introduced high level encapsulation for privacy.
* **E-commerce App**: Developed an e-commerce app to sell products (flowers) using various technology like HTML, CSS, JQuery, JavaScript, JQuery mobile, SQLite and local storage
* **Food Connect**: Developed a social website to create a platform to connect with the registered foodies using technologies like Asp .Net, C#, Bootstrap3 and MySQL.
* **Student Management portal**: This was developed to automate the Students database Procedure withCore Java, MySQL, NetBeans technologies.
* **Truth and Dare computer game**: This software application was developed for entrainment purpose by using Core Java, MySQL, NetBeans technologies.
* **Other projects**: Bridal shop (Web Technologies using HTML, CSS and JQuery).