###### RESUME



 

Pallav Jyoti Bora

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| **CAREER OBJECTIVES** |

Looking for best opportunity in a progressive organization where I would be able to utilize my knowledge and skills which I have acquired till now and to work for a growth oriented organization where my performance and hard work is recognized and rewarded accordingly.

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| **EXPERIENCE SUMMARY** |

* Presently working (April, 2016 – till Date) in Ericsson as Engineer.
* 1 year (2015 – till date) experience in BASE GNOC telecom for Belgium client as L2 EMS/NMS System Administrator.
* **Have undergone training & Certification Amazon Web Services, VMware Environment and have certification in RedHat OpenStack**.

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| **ACADEMIC DETAILS** |

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| **Examination** | **Institute** | **University/Board** | **Year** | **Percentage** |
| Bachelor of Engineering | Bachelor of Engineering | Gauhati University | 2014 | 66.23 |
| 10+2 Examination | Cotton College | A.H.S.E.C. | 2009 | 72 |
| H.S.L.C. | Don Bosco School | S.E.B.A. | 2007 | 82 |

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| **TECHNICAL SKILLS** |

* Underwent certification in **Amazon Web Services Solutions Architect (AWS-SAA).**
* Underwent certification in **RedHat OpenStack Virtualization**. (**CL210**).
* Worked on **VPC, EC2, OpsWorks, Lambda, SNS, IAM, CloudTrail, CloudFront, Storage (EBS, S3 and Glacier), Route53, Docker container** services. Have knowledge on architecting business as the customer requirement.
* Worked as Ericsson ENM Admin which is embedded on **RedHat Cluster Virtualization**.
* Have worked as a **Linux/Solaris System admin** on OSS tools such as **Huawei U2000, Nokia Netact 16.x, Samsung LSMR, NAGIOS, Ericsson OSSRC, Nortel OMCR, Tellabs INM, NEC MS5000, SIAE NMX, Ericsson SO-EM and NetScope.**
* Have Knowledge on **Horizon Web Interface, RabbitMQ, Packstack, Nova Compute, SWIFT Object Store, Cider Block Store** and other OpenStack Features.
* Underwent technical training in **VMware vSphere: Install, Configure, Manage Version 6**.
* Worked on Vsphere, Vcentre, VDP for managing the Nokia Netact Virtualized environment Netact 16.x.
* Worked on SUN Storage and OceanStor Disk Arrays and Common Array Manager (CAM).
* Worked on Shell, Perl and Python Scripting Troubleshooting.
* Worked on integrating Monitoring tools such as **Nagios, AssureNow and Netcool**.
* Administration - Sun Solaris, Linux, HP-Unix Based EMS/NMS Servers.
* Have worked on HA cluster solutions such as **Veritas Cluster** and **RedHat Cluster**.

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| **ROLES AND RESPONSIBILITIES** |

* Admin for Solaris, Linux server based OSS EMS systems.
* HealthCheck/Troubleshoot servers from ILO, iDRAC and iMANA.
* Business Meetings with customers regarding OSS EMS/NMS related issues and future plans.
* Daily Preventive maintenance and backup verifications for servers Netact, U2000, LSMR, OSS RC, SO EM EMS/NMS servers.
* Co-ordinate in Operations Teams for EMS related queries, troubleshoot technical issues.
* RAID checks of the OSS servers using Common Array Manager for SUN and OceanStor for Huawei Disk Arrays.
* Verify status of high availability cluster like VERITAS and RedHat.
* Troubleshoot SNMP/FMASCII issues with EMS and Netcool/AssireNow NMS.
* Verification of License expiration for EMS and coordinate with vendors for the same.
* Implement and Manage of virtualized infrastructure using VMware/KVM based Hypervisor.
* Implement scenario based Openstack environment with Compute, Storage, Backups, Snapshots and Controller Services.
* Implemented scenarios to route the domains traffic towards the LoadBalancer and perform DNS failover using HealthCheck feature.
* Create EC2 using AMI, attach Elastic IPs and Take EC2 and EBS Backups using snapshots.
* Troubleshooting issues related to IGW/NAT, Route Tables, Security Groups, NACL and VPC Peering.
* Implement Auto-Scaling which will help during peak business hours.
* Route domain traffic using Route53 towards an EC2 instance and LoadBalancer.
* Automated AWS Infra creation using CloudFormation.
* Managed different AWS Accounts for IAM Users and Implemented Switch Role between them.
* Managed patching & Inventory using AWS SSM.
* Worked on AWS ECS service and Docker implementation using AWS SSM
* Working with Nagios for the fault monitoring of the different servers and Virtual machines.
* Troubleshooting issues related to Virtual Machines from Vcentre.
* Script Troubleshooting of the servers hosting the different technology Wallboards.
* Troubleshooting issues related to Storage Managers, Disk Arrays.

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| **ACHIEVEMENTS** |

* Our Team (SPARK) was awarded the best Team in Tech Mahindra.
* Was the Technical Topper in Tech Mahindra Training Program.
* Was awarded by the Customer (as a valuable resource) for my contributions to the Back Office OSS Team in Ericsson.
* Was the Top Performer in the Ericsson OSS Team for 4 months (April 2016 – December 2016).
* Certified as a RedHat OpenStack Engineer.
* Successfully completed training in VMware vSphere: Install, Configure, Manage Version 6.

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| **COMMUNITY SERVICE** |

* Participated as a volunteer in a Summer Camp for underprivileged children organised by JOSH, Tech Mahindra.
* Proudly participated in two Blood Donation Camps and worked for Hemophilia Federation of India.

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| **STRENGTHS** |

* Man management and leadership.
* Eager to Learn.
* Perseverance
* Self-motivating and On the go person.

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| **DECLARATION** |

I hereby declare that the information provided above is to the best of my knowledge and belief and these data correctly described my qualification and other details. I will provide all the necessary documents in original if and when called for.

**Place:** Bangalore

**Date:** 05/11/2017 **(Pallav Jyoti Bora)**



