**Pallavi Chatterjee**

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| **Profile Summary** | |
| I am working as a Software Quality Analyst for Master Data Management tool and contributed in various phases of Software Testing Life Cycle – from understanding client’s specifications to assuring quality of software delivery. My strong analytical skills helped me work in the role of **quality analyst** at the front end to understand and **implement** MDM projects successfully. I seek to strengthen my knowledge and experience in my field of expertise. | |
| **Professional Overview** | |
| * **1.5 years** of IT experience in Master Data Management and Spend Management. * Worked extensively on understanding Requirements, Test Cases preparation and execution, Defect reporting and tracking, Regression testing, Release Deployment, Test Status reporting, Release management and Production Support. * Project Implementation for ConEd and UTC clients. * Well versed in Agile Development environment. Working knowledge of JIRA and Rally. * Experience in Release deployment on Production, EAR/JAR/WAR deployment. * Interaction with the Business, Operation, Architecture and Development Teams to conceptualize and conduct the complete range of testing at different stage of the software development lifecycle. * Knowledge of SQL queries and LINUX. * Flexible and versatile to adapt to any new environment and meet tight deadlines. * Sound knowledge of software development life cycle (SDLC), testing process and procedures. * Functional knowledge of SAP MM. * Familiar with different types of testing- Black box, white box and automation testing using iMacros. * Extensive knowledge of QA software testing lifecycle. * Excellent communication, problem solving, and troubleshooting skills * Experience in client interaction and negotiating client requirement. * Integration testing with various ERP systems. | |
| **Work Experience 17 Months** | |
| **Verdantis Inc.** | Analyst- Implementation and Quality Assurance | Mumbai 17 Months | Jun 2016 - Present | |
| **Project** | * Material Master Data Management for **BNSF, FCC, WestRock, Energizer, UTC , ConEd and AEP** * Implementation of Ticket management tool – **Zendesk** * ImplementationofProject Management tool – **JIRA** |
| **Responsibility** | **Quality Analyst & Implementation** |
| Integration & Performance Testing | * To ensure Quality of the product. * To test the various modules of the tool after integration and assure quality of the product delivered to customers. * **Performance & Automation** testing using iMacros. * Developing test plan and test strategy. * **Writing Test Cases** for newly developed features. * To understand functionality of SAP MM Module (Material Master Module) and test for Integration of Verdantis tool with SAP MM. * **Implementation** of new clients. |
| Deployment & Production Support | * Supported the IT application currently being used by the end user by receiving and analyzing incidents and requests * Involved in Release activity of the project which included various operations to prepare a system for assembly and transfer to the application deployment server. * Deploying application to create Pilot setups for new prospects. |

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| **Verdantis Inc.** | Software Engineer Testing Intern 2 Months | Jan 2016 – Mar 2016 |

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| Quality Analyst Intern | * Regression testing, Sanity check and thorough testing of the product per requirement * Identify, record, document thoroughly and track bugs * Created iMacro for automation of various activities. * Server monitoring, and applying bug fixes. | | | |
| **Educational Qualifications:** | | | | |
| **Course name** | **Specialization** | **Year of Passing** | **CGPA / %age** | **Board/University** | |
| Bachelor of Engineering | Information and Technology | 2016 | 79.10% | R.G.P.V., Madhya Pradesh | |
| Senior Higher Secondary | Science | 2012 | 77.60% | CBSE | |
| Higher Secondary | Science | 2010 | 8.8 | CBSE | |
| **Achievements & Extracurricular Activities:** | | | | |
| * Appreciated by the clients of Verdantis for my work on handling and solving complex issues raised by the end users. * Participated in various Dance events. * House Captain in school. * Have been a member of BharatScouts and Guides. | | | | |