**UMA MAKESWARI T**

Mobile : +91 9176409699

E-mail : uma15219@gmail.com

**CAREER SUMMARY**

Dedicated and organized individual seeking an Entry-level position as Business Analyst. Skilled at offering exceptional customer service, analyzing data, and identifying solutions. Strong ability to handle complex projects. Innovative, creative, and willing to contribute ideas and learn new things.

**WORK HISTORY**

**Executive Trainee-Transition,** 12/2018 to 12/2019

**iSolve Technologies**-Chennai, TN

* Developed flowcharts, layouts and documentation to identify requirements and solutions
* Ensured that project goals were meant according to completion schedules.
* Monitored and managed multiple projects while maintaining quality guidelines.
* Worked with clients to understand the requirements and provided customer service to

callers requiring assistance for usage of software.

* Provided reliable solutions to a variety of problems and improved operations.
* Reviewed constantly the customer feedback and then suggested ways to improve the process and customer service levels which increased satisfaction rate from 85% to 95%.

**ACADEMIC CREDENTIALS**

**2018 B.E**. in Electronics and Communication from Vel Tech Multi Tech Dr.Rangarajan

Dr.Sakunthala Engineering College, Chennai with 76.6%.

**2014** **12th** from St. Francis Xavier’s Anglo-Indian higher Secondary School, Chennai with

80.75%.

**2012 10th** from Holy Trinity Matriculation Higher Secondary School, Chennai with 88%.

**TECHNICAL SKILLS**

Applications/Software : Well versed with Microsoft Office (MS-Excel, Word etc.),

Internet & Microsoft Office Outlook 2010

Programming Languages : C, C++, HTML, SQL, JAVA.

**AREA OF INTEREST**

* Digital Communication
* Digital Electronics

**STRENGTHS**

* Responsible Attitude.
* Ability to work both individually as well as in a team.
* Hard worker and a quick learner.

**TECHNICAL TRAININGS**

* Completed training on Object Oriented Programming Language and Java course from NIIT Chennai.
* Workshop on ‘Application of Embedded System’ at SMK Fomra Institute of Technology.
* Undergone Implant training in ‘Telecom’ at BSNL Meenambakkam and in Kaashiv Infotech at

Anna Nagar Chennai.

* Participated in ‘Ethical hacking’ workshop program conducted by Microsoft awarded experts at

Chennai.

* Achieved council of European level A2.

**PROJECT PROFILE**

Name : NIR Spectroscopy to Detect Nutrients and Diseases in Plants

Description : The NIR Spectroscopy is used to determine the level of nutrients and

to detect the disease in plants in order to maximize the crop yields and

to Minimize the fertilizers, pesticides and herbicides.

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Software : MATLAB 2017 b, Sigview.

**PERSONAL DOSSIER**

Name : Uma Makeswari T

Date of birth : 15th Feb 1997

Father’s name : Mr.L.Thirunavukarasu

Gender : Female

Languages known : English, Tamil.

Address : Ramasamy street,

Mannady,

Chennai-600001.

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| **DECLARATION**  I hereby declare that the details furnished above are true and correct to the best of my knowledge. |
| STATION : Chennai. Yours faithfully |