

1. Brief description of your system and its current set of features available in the testing session

- The AGMeeting platform transforms traditional Annual General Meetings. The technology provides seamless, end-to-end experiences for all your shareholders, whether they are in the room or are remote, or a mix of the two. Using a smartphone, tablet or computer, AGM participants can follow Roberts Rules, allowing for complete participation, including multiple methods of voting. The system also works great for committee or other meetings where in-person and online meetings happen simultaneously. The system is managed in real-time by a moderator. This project is designed to complete a rebuild of the 2016 version, with updated code and new features (which was started in 2020).
- It is the program that allows the users to hold a better and more effective meeting, especially for the annual meetings. Right now, as our clients are asking us to renovate the front-end only using the modern packages of React such as material UI, you can only experience the front end for now (the button will not be clickable)
- At this moment, a user can register into the system and login in successfully.
- The website also has backend validation which does not let the same user login again with the same email. When the user logs in again it also lets the user know if the wrong email or password was inputted. If the user tried to access the webpage without logging in they will be redirected to login page.

2. Identify the number of participants that completed your study. In particular, include a table of participant's name, status (completed, partially completed, no show, type of evaluation (user vs. think aloud)). For incomplete and no show statuses, provide an explanation. Indicate who ran each session and who the participant was. (only for those that run the sessions remote) Links to all the videos that were recorded.

| Session | Participant | Status | Type of evaluation | Explanation (If possible) | Administrator |
|-----------|-------------|-----------|--------------------|---------------------------|-----------------|
| In person | Ali Ibrahim | Completed | Think Aloud | | Khai Hung Luong |

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|-----------|-------------------|---------------|---------------|--|-----------------|
| In person | Ali Ibrahim | Completed | User feedback | | Khai Hung Luong |
| In person | Shopia Joseph | Completed | User feedback | | Karan Gohil |
| In person | Mohamad Agha | Completed | Think Aloud | | Karan Gohil |
| In person | Chinmay Gopal | Not Completed | User feedback | | Jayant puri |
| In person | Daven Minhas | Completed | Think aloud | | Jayant Puri |
| In person | Monica Rampaul | Completed | User feedback | | Sirus Wang |
| In person | Alvin Villafranca | Completed | Think aloud | | Sirus Wang |

3. The user group and associated list of tasks (use cases) you asked your participants to complete

Create a new account:

- Create a new account
- Explore the criteria and feedback of the password field

Login Page:

- Try to Sign-in to the website using your newly created account
- Try a few wrong passwords or emails.

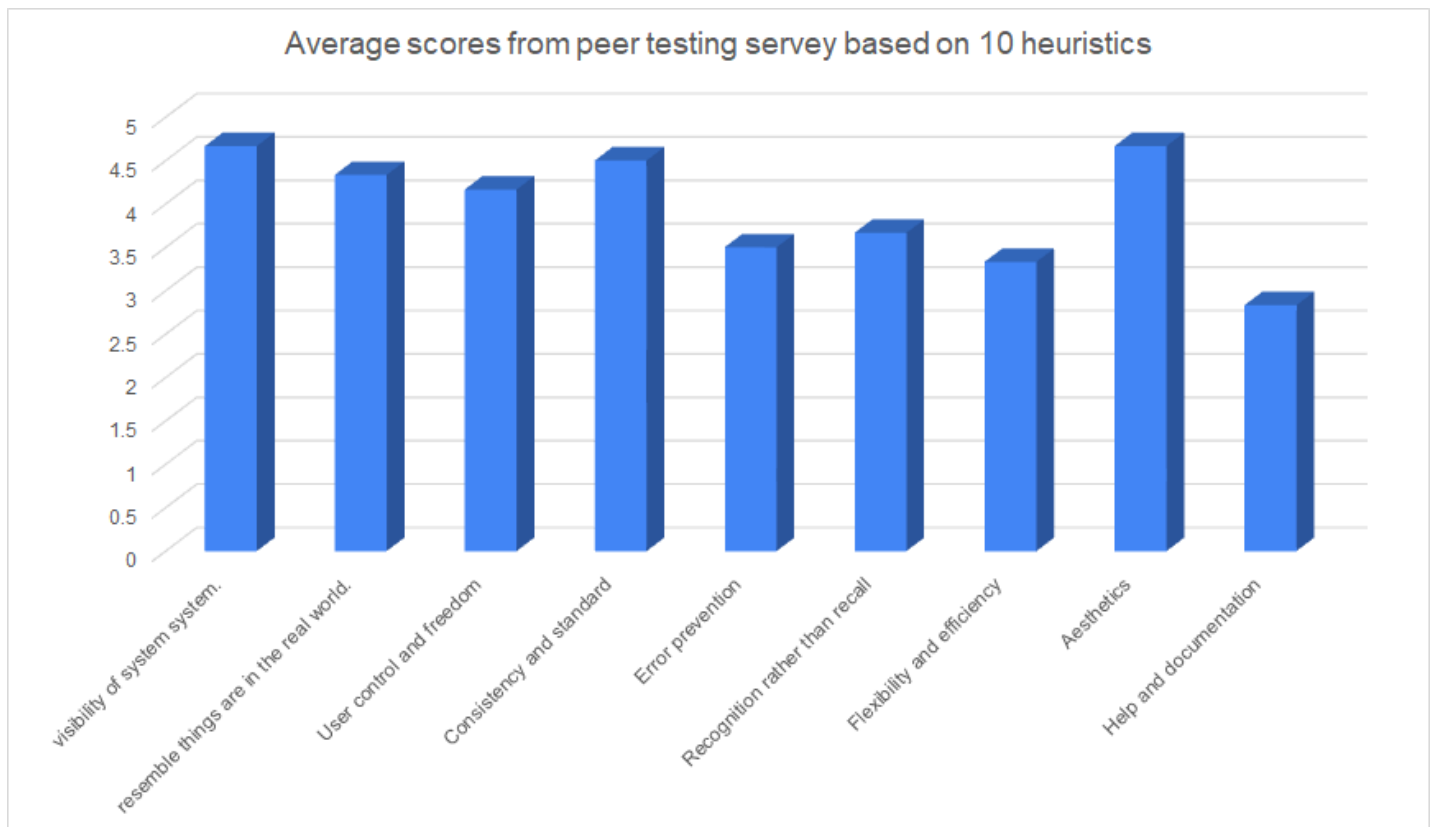
Dashboard:

- Navigate to the list of users
- Create an agenda for your meeting
- Check out how many people voted YES for the current agenda
- Try to add a new item to an agenda
- Check out how many items are in the vault
- Find all the logged in users and registered users
- go to the interaction panel and explore the buttons

4. List of issues discovered, prioritized and presented in order of high (H), medium (M), then low (L).

- a. Front end validation with password criteria (H)
- b. Can not add more participants in the meeting from table (M)
- c. Add Role-based components (M)
- d. Backend is not implemented yet so the user cannot click any buttons (H)
- e. Help documentation needed for explaining different terminologies like "Second item" or "Comment against" (M)
- f. Making the colors of the UI more intuitive so it is easier to read in (chrome dark mode). (L)
- g. Add log out button on top right (Right now, it says "Login in") (L)

5. Average the quantitative scores you received from the participants in a bar graph with the 5 points on the y-axis and the 10 heuristics on the x-axis. Label your axes. Indicate the number of data points used in the graph. Be sure to explain the graph using the issues identified and any quoted comments you obtained from the participants.



- Graph is plotted based on 6 responses received from our participants and the average is taken for plotting
- “Help and documentation” - there is limited documentation provided which is needed to be improved

6. Text responses from participants:

- Overall, please identify things you like about the system.
 - simple design and colorway make it easy for the eyes. Navigation is easy to follow and self-explanatory.
 - I like that the system was easy to use and read, the font was nice and the layout was very organized and easy to follow. Things were pleasing to the eye and the format was well laid out. The project looks great so far!
 - the material design
 - Aesthetically pleasing. Straightforward and easy to use. Helpful feedback with signup or login experience
 - I really liked the user login page since it reminded me of the Google login page. The layout of the site is also very clean and easy to navigate
 - Login and sign-up pages work very well.

- Overall, if you have to identify some things to change, what would they be and how would you change them?
 - The voting should have colors besides the yes/no/abstain to indicate which is what rather than just having the percentages. The interaction seems a bit confusing as you can be "ready to vote" and be able to "Vote YES" at the same time.
 - If I were to change something, I would change the process of the signup page. When a user signs up, instead of taking it back to the login page to login in, I would like it if the system signs the user up by itself. Also, I was a bit confused about where to navigate to the meetings through the navigation bar, so making that clear would be helpful.
 - some of the paddings should be adjusted to be more consistent.
 - Interaction panel visibility. Items should show once added.
 - Maybe change the purple colours on the site to something easier to see against the black background. Also, during the account creation, once the user has created an account there's red text that verified that the account has been successfully created. Maybe change the colour to green because the red makes it seem like there was an error.
 - A bit more customization in the login/signup pages.
 - Layout is good but needs more optimization
 - Change text color for feedback from login/register pages