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## TECHNICAL SKILLS

**Programming Languages:** Python, JavaScript, Java, TypeScript, HTML / CSS

**Frameworks & Tools:** Flask, Express.js, React, Redux, Angular, Node.js, Docker, Git, Bootstrap

**Databases:** SQLite, Sequelize, SQLAlchemy, Postgres

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## FULL-STACK PROJECTS

**Nstorm** | *Flask, React, Bootstrap, AWS, SQLAlchemy* | E-commerce website inspired by Nordstrom.com [live](#) | [github](#)

- Implemented the data persistence layer by **SQLAlchemy** and **Alembic**, including database schema management, migrations and query-building capabilities to ensure data consistency of users.
- Developed reviews and ratings system to allow users to share their experiences and provide purchase feedback while utilizing **AWS S3** storage service to store user-uploaded review images.
- Implemented **CRUD** features for product purchases, placing orders, and selecting shipping addresses to accomplish a seamless shopping experience.

**Robinhold** | *Flask, React, Redux, SQLAlchemy* | Stock trading website and a clone of Robinhood.com [live](#) | [github](#)

- Programmed clean **RESTful API** routes to handle user authorization in **Flask** to maintain sensitive data security.
- Utilized **React-Plotly** library to visualize stock data, enabling clear and intuitive understanding of market trends, which allowed users to make investment decisions accurately.
- Constructed a **React / Redux** frontend frame to dynamically re-render a user's submitted data in a single-page app experience.

**Airbnb** | *Express, Node.js, React, Redux, Sequelize* | Trip booking website inspired by Airbnb [live](#) | [github](#)

- Leveraged powerful features with **Node.js** and **Express.js** for creating server-side **JavaScript** applications with **APIs** and efficient request handling.
  - Built booking system with **React-date** and **Moment.js** libraries to parse and manage date input from users, resulting in a more user-friendly interface and improved data accuracy.
  - Incorporated the **Google Maps API** into map view feature, providing users with accurate locations and granular control over zoom levels for visibility.
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## EDUCATION

### App Academy

Immersive software development program with focus on full stack web development.

July 2022 - Jan 2023

### Florida International University

Master of Science Degree in Hospitality Management

Aug 2018 - Dec 2019

Bachelor of Science Degree in Hospitality Management

Aug 2014 - May 2018

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## WORK EXPERIENCE

### Logistics Specialist

**Homerain Inc** - *International Parcel Delivery Logistics*

Dec 2019 - Apr 2022

Miami, FL

- Leveraged data analysis tools for tracking and monitoring key departmental metrics including profitability, with a focus on identifying and implementing data-driven process improvements.
- Collaborated with the UI/UX design team, providing insightful feedback and suggestions to improve system interfaces based on user interactions and feedback
- Utilized software systems to manage relationships and communication between transportation providers, vendors, and customers, ensuring timely resolution of shipping-related challenges

### Private Branch Exchange Operator

**Mandarin Oriental** - *5-Star Luxury Hotel*

Feb 2019 - Nov 2019

Miami, FL

- Utilized advanced call management systems and tools to efficiently handle incoming and outgoing calls, ensured prompt and accurate routing to the appropriate technical departments or individuals.
- Documented all customer interactions, technical issues, and resolutions in a detailed manner, contributed to the knowledge base and improved the overall efficiency of the technical support process.
- Collaborated with cross-functional teams, including engineers and developers, to escalate complex technical issues and ensured timely resolutions.